

Summer Lee (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 14 May, 2020 10:37 AM
To: Alan Quek; assignments@lkkauto.com
Cc: Claims Dept of CTI; Taufikh (LKKAuto); Thin Thin (LKKAuto); Team A (admin-a@lkkauto.com); Vic (LKKAuto); 'vivianlau@lkkauto.com'
Subject: RE: SDW412B / SJL8285K Date of accident:12-05-2020 - Our ref: SNM20D201909/C02/tkl

Without Prejudice

Dear Alan,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Thursday, May 14, 2020 10:19 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; assignments@lkkauto.com; Team A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; 'vivianlau@lkkauto.com' <vivianlau@lkkauto.com>
Subject: RE: SDW412B / SJL8285K Date of accident:12-05-2020

Dear Officer,

We agree to use your surveyor panel LKK Auto. Kindly assist to check liability for direct settlement, thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



Please consider the environment before printing this e-mail.

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]
Sent: Wednesday, 13 May 2020 5:27 PM
To: Alan Quek
Cc: Claims Dept of CTI
Subject: RE: SDW412B / SJL8285K Date of accident:12-05-2020

This email was sent from outside of your organisation

Without Prejudice

Dear Alan,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, May 13, 2020 5:20 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; alan.quek@cyclecarriage.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: SDW412B / SJL8285K Date of accident:12-05-2020

Dear Kah Leong,

Please conduct PRS SDW412B.

Note : officer in charge – Kah Leong 63896193.

*** Kindly quote our reference number when replying.

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Thank you.
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Wednesday, May 13, 2020 3:38 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SDW412B / SJL8285K Date of accident:12-05-2020

CHINA TAIPING INSURANCE (S) PTE LTD

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SDW 412 B & SJL 8285 K.**
Along **BEDOK RESERVOIR ROAD OPEN CARPARK.**

We have instructs by our client's of motor vehicle no:**SDW 412 B**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair on property damage and loss of use.

In order that you are the insurer of vehicle no:**SJL 8285 K** are willing to **DIRECT SETTLEMENT** on property damage and loss of use. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



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