

Cecilia Chong (LKK Auto)

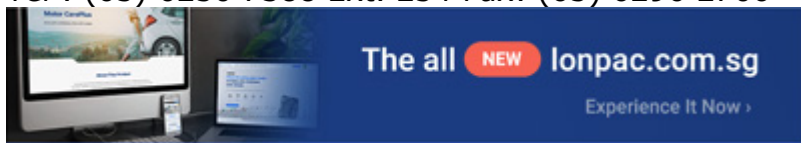
From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 14 August 2020 11:00 AM
To: Bryan Ang (LKKAuto); Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto)
Cc: Admin A; MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving GBH2441G (OI : LPC - 20/20/20/VC05/023344) and SHD9799D (TP : LKK REF - CC3/LPC20005718/Kga3) on 12.05.2020 [External General]

Lonpac External - General

Thanks, Bryan.

Please proceed with your suggestion.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Bryan Ang (LKKAuto) [mailto:bryanang@lkkauto.com]
Sent: Friday, 14 August 2020 10:41 AM
To: ONG LI LI <llong@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving GBH2441G (OI : LPC - 20/20/20/VC05/023344) and SHD9799D (TP : LKK REF - CC3/LPC20005718/Kga3) on 12.05.2020 [External General]

Hi Cecilia

The onus is on claimant to prove their claim. Surveyor adjusted COR to \$220/-.

Our insured reported no contact. Suggest to deny claim first as quantum too small for claimant to engage solicitors. See what Transcab respond before reviewing case.

Dear Li Li

For your consideration.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 14 August 2020 10:11 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBH2441G (OI : LPC - 20/20/20/VC05/023344) and SHD9799D (TP : LKK REF - CC3/LPC20005718/Kga3) on 12.05.2020 [External General]

Lonpac External - General

Dear Cecilia

Please see attached and update Insured on your findings before proceeding further.

Btw, is surveyor able to identify whether the scratches were old/existing damages? Please address these concerns of Insured.

Thank you.

Regards,

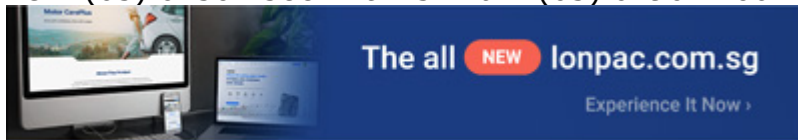
Ong Li Li

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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Thursday, 13 August 2020 8:45 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; ONG LI LI <llong@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement - Accident Involving GBH2441G (OI : LPC - 20/20/20/VC05/023344) and SHD9799D (TP : LKK REF - CC3/LPC20005718/Kga3) on 12.05.2020 [External General]

Dear Lili,

We have review the matter and are in the view of 50/50 settlement.

As both parties does not hold any concrete evidence to support their claim.

Kindly let us have your instruction/approval to settle at best.