

Mei Kwan (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 18 May 2020 11:02 AM
To: Mei Kwan (LKKAuto); MT_Claim_SG
Cc: Admin A; Cecilia Chong (LKK Auto)
Subject: FW: Direct Settlement - Accident Involving GBH2441G (OI : LPC - 20/20/20/VC05/023344) and SHD9799D (TP : LKK REF - CC3/LPC20005718/Kga3) on 12.05.2020 [External General]
Attachments: TP ESTIMATE - MARKED.PDF; TP GIA REPORT.PDF; Preliminary Advice.pdf; GBH2441G 120520.pdf

Lonpac External - General

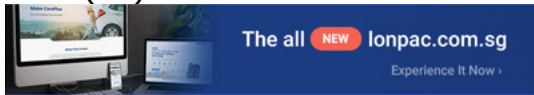
Dear Mei Kwan

Attached is our Insured's GIA report.

Our Insured driver denied hitting the TP vehicle. Scratches on taxi could be old ones.

Please let us have your assessor's view.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Sunday, 17 May 2020 5:35 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBH2441G (OI : LPC - TBA) and SHD9799D (TP : LKK REF - CC3/LPC20005718/Kga3) on 12.05.2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9799D at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Kindly verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary Advice

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)