

**PRE-REPAIR INSPECTION REQUEST – GBJ9040Z vs SMJ2586G (OI) on D....**

From: Teo, Ericweihong  
To: admin-a@lkkauto.com, assignments@lkkauto.com  
Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni  
Sent: 5/13/2020 3:05:34 PM

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Hi,

Please refer to the enclosed request from **Efficient Motor & Engineering Works Pte Ltd.**

Claim no : 8616278506SG003  
Case Owner : KIAN MENG CHAN

If you have any queries/concerns, please let us know.  
*Thank you.*

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002213  
[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** jessie.ong@panpacificleasing.com.sg <jessie.ong@panpacificleasing.com.sg>  
**Sent:** Wednesday, May 13, 2020 1:43 PM  
**To:** Teo, Ericweihong <Ericweihong.Teo@aig.com>; ppemclaims@gmail.com  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; rizan@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg; edmund@panpacificleasing.com.sg  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMJ2586G AND GBJ9040Z ON 05/05/2020

Dear Eric,

we are pleased to assign survey to LKK.

please arrange surveyor to contact us @ 8721 3003.

Thanks

Jessie

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**From:** Teo, Ericweihong  
**Sent:** Wed, 13 May 2020 05:13:15 +0000  
**To:** [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)  
**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni, [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg), rizan, [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg), Edmund

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMJ2586G AND GBJ9040Z ON 05/05/2020

Without Prejudice

Your Reference: GBJ9040Z  
Our Reference : 8616278506SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

**From:** Efficient Claims <[ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)>

**Sent:** Wednesday, May 13, 2020 11:31 AM

**To:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>

**Cc:** Jessie Ong <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>; rizan <[rizan@panpacificleasing.com.sg](mailto:rizan@panpacificleasing.com.sg)>; ezel <[ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg)>; Edmund <[edmund@panpacificleasing.com.sg](mailto:edmund@panpacificleasing.com.sg)>

**Subject:** [EXTERNAL] SURVEY INVITATION for accident on 05/05/2020 at Blk 140 Bedok North St 2 involving vehicles GBJ9040Z & SMJ2586G

**This message is from an external sender; be cautious with links and attachments.**

Dear Claim Officer,

We refer to the above matter. (DOA 05/05/2020)

We are the appointed repair workshop of vehicle no. **GBJ9040Z**.

We understand that you are the insurer of vehicle no. **SMJ2586G**.

The owner of the vehicle no. **GBJ9040Z** has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Rizan at H/P: 8723 3003 or Jessie at H/P: 8721 3003

Best Regards,

Mas Ariyanti

Efficient Motor & Engineering Works Pte Ltd

56 Loyang Way #06-07 Loyang Enterprise Building, S(508775)

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**From:** [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)

**To:** [Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) , [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)

**Cc:** [Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com) , [NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) , [Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) , [Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) , [rizan@panpacificleasing.com.sg](mailto:rizan@panpacificleasing.com.sg) , [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg) , [edmund@panpacificleasing.com.sg](mailto:edmund@panpacificleasing.com.sg)

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMJ2586G AND GBJ9040Z ON 05/05/2020

**Date:** Wed, 13 May 2020 05:47:51 +0000

Dear Eric,

Your Insured will amend on the DOA.

Spoken to the driver, the correct DOA is 05.05.2020 abt 17.00hrs.

Thanks

Jessie

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**From:** Teo, Ericweihong  
**Sent:** Wed, 13 May 2020 05:19:15 +0000  
**To:** ppemclaims@gmail.com  
**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni, jessie.ong@panpacificleasing.com.sg, rizan, ezel@panpacificleasing.com.sg, Edmund  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMJ2586G AND GBJ9040Z ON 05/05/2020

Dear Sir/Madam,

Besides, Kindly confirm the correct D.O.A. since TP reported as (05/05/2020) and OI (06/05/2020) indicate different D.O.A.

Thank you.

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002213  
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**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMJ2586G AND GBJ9040Z ON 05/05/2020

Without Prejudice

-  
Your Reference: GBJ9040Z  
Our Reference : 8616278506SG003

Dear Sir/Madam,

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Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.  
Thank you.

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
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**From:** Efficient Claims <[ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)>

**Sent:** Wednesday, May 13, 2020 11:31 AM

**To:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>

**Cc:** Jessie Ong <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>; rizan <[rizan@panpacificleasing.com.sg](mailto:rizan@panpacificleasing.com.sg)>;  
[ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg); Edmund <[edmund@panpacificleasing.com.sg](mailto:edmund@panpacificleasing.com.sg)>

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Dear Claim Officer,

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We are the appointed repair workshop of vehicle no. **GBJ9040Z**.

We understand that you are the insurer of vehicle no. SMJ2586G.

The owner of the vehicle no. **GBJ9040Z** has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Rizan at H/P: 8723 3003 or Jessie at H/P: 8721 3003

Best Regards,

Mas Ariyanti

Efficient Motor & Engineering Works Pte Ltd

56 Loyang Way #06-07 Loyang Enterprise Building, S(508775)

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