



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221

Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112

Fax : 6451 0394

Co. Reg No. : 200005485N

GST Reg No. : 20-0005485-N

Your Ref : DM20HO00800/SG

Our Ref : CIV1303331 / GBH 3225 H

Date : 05-09-20

EQ Insurance Company Limited

5 Maxwell Road

#17-00 Tower Block,

MND Complex,  
Singapore 069110

RE : ACCIDENT INVOLVING

**GBH 3225 H & GBH 7326 Z**

ACCIDENT DATE

**08.05.2020**

ACCIDENT ALONG

**SENOKO DRIVE**

We are the workshop for the owner of motor vehicle no : **GBH 3225 H** which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured **GBH 7326 Z** we are submitting these claims for your consideration.

1	Cost of repair	S \$	11,413.68
2	Loss of use <u>18</u> days @ \$ <u>150</u> / day	S \$	2,700.00
<div><div>DOA : 07.11.2019</div><div>PRI Request : 07.11.2019 @ 12:27</div><div>Survey Date : 08.11.2019      2 days    to arrange PRI</div><div>Recommend :      14 days</div><div>Weekend : 17.05.2020 &amp; 24.05.2020      2 days</div><div><b>Total :      18 days</b></div></div>			
5	LTA Fee	S \$	7.45
6	Additional Towing bill add on	S \$	74.90
			<b>S \$ 14,196.03</b>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*  
Claims Executive

## LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING GBH 3225H & GBH 73262 along Serangoon  
Drive on 08.05.2020 at 13:40

I, Goldbell Car Rental Pte Ltd Nric No. 200710651 D  
Of 10 Raeburn Park #02-10 Singapore 088702 Owner  
of motor vehicle no. GBH 3225H do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
\_\_\_\_\_ as my solicitors to write, to negotiate and settle my claim against  
the other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to  
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final  
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge  
voucher on my behalf.

Signature of Owner





# ESTEEM PERFORMANCE PTE LTD

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385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : EQ INSURANCE COMPANY LIMITED  
5 MAXWELL ROAD  
#17-00 TOWER BLOCK, MND COMPLEX,  
SINGAPORE 069110

ATTN: Motor Claim Department \ MR WONG

Your Ref No: DM20HO00800/SG

Claim Type: Third Party

Accident Date: 08/05/2020

TP Veh Reg No: GBH7326Z

Claim No: CER1302543

Final No: CIV1303331

Date: 16 Jun 2020

Policy No: 20-ML000245-R00

Veh Reg No: GBH3225H

Make/Model: NISSAN NV200 1.5 MT

Chassis No: VSKYBAM20Z0157695

Engine No: K9KE628D434490

Reg. Date: 26/04/2018

## Tax Invoice to Vehicle No :GBH3225H



Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	10,666.99	
		10,666.99	10,666.99
Total			S\$ 10,666.99
Add GST @ 7%			746.69
Total Amount Payable			<u>S\$ 11,413.68</u>

TOTAL: SINGAPORE DOLLAR ELEVEN THOUSAND FOUR HUNDRED THIRTEEN AND CENTS SIXTY EIGHT ONLY

The above vehicle was surveyed by KENNETH on 13/05/2020

For Esteem Performance Pte Ltd

E. & O. E.

  
  
AUTHORISED SIGNATURE



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 May 2020 / 13:50:50

Receipt Date/Time : 12 May 2020 / 13:50:48

**Tax Invoice/Receipt**

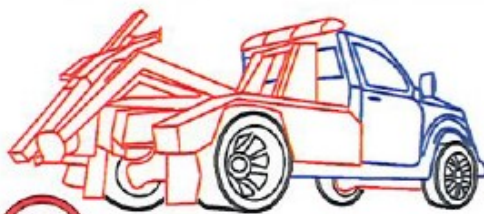
Receipt No. : ITNET-00000-200512-002160

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - GBH7326Z As at 08 May 2020/13:40:00 Insurance Co: EQ INSURANCE COMPANY LTD			
1	Insurance Enquiry - GBH7326Z Enquiry Fee 20200512134956285328	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	20200512135010123 Direct Debit: eNETS Debit (Internet Banking)			7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



**HOTLINE: 9182 8211**

# ISLAND RECOVERY SERVICES

**Blk 3026, Ubi Road 1 #04-146 Singapore 408719**

**Telephone: 6747 7400**

**Email: islandrecovery@ymail.com**

**Facsimile: 6844 7233**

**Web: www.islandrecovery.com.sg**

**GST Reg.No: M90370499P**

**Co. Reg. 53120055L**

**Cash Sales/ Work Order**

**NO. 1235875**

**Date: 8-5-20**

**M/S: 91799665**

**Go 2 DBELL CAR RENTAL**

**Vehicle No: GBH 3225 H Model : N NV200**

**From: Senoko Loop Time Start: 1518**

**To: 5033 Ang Mo Kio Ind Pz Time End: 1610**

**01-259**

**Remarks:**

☐ Change Tyres / Jump Start

☒ Accident

☐ Use Car Carrier

☐ Basement / Multi Carpark

☐ Crane Up / Winch Out

☐ Open Door

☒ Using King Dolley

☐ Dismantle Shaft / Brake

☐ Loaded

**AMOUNT S\$ 120**

**GST S\$**

**TOTAL S\$**

**91799665**

**Received By**

**bizSAFE<sub>3</sub>**

**Important Note:**

**IK340A**

**Island Recovery Services**

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EQI20005707/Kka3

20 JULY 2020

**DELI ASIA (S) PTE LTD**  
15 SENOKO DRIVE  
#05-06  
JTC FOOD HUB @ SENOKO  
SINGAPORE 758202

Dear Sir/Madam,

**ACCIDENT INVOLVING GBH 3225H & GBH 7326Z ON 08/05/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **EQ INSURANCE COMPANY LIMITED** to deal with the third party claim against your insurance policy.

Based on the accident reports and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*Khanchua*

Case Handler  
DID: 6841 2360  
FAX: 6741 4108  
EMAIL: khanchua@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*  
(Motor Claims Dept)



## Cecilia Chong (LKK Auto)

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**From:** Janice Goh <janice.goh@eqinsurance.com.sg>  
**Sent:** Monday, 21 December 2020 9:29 AM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Mei Kwan (LKKAuto)  
**Subject:** RE: REQUEST FOR PRI SURVEY GBH3225H - EQ's REF: DM20HO00800/SG

Hi Cecilia

Please proceed.

Thank you.

### Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

### Regards

**Janice Goh**  
Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

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**From:** Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]  
**Sent:** Monday, December 14, 2020 5:57 PM  
**To:** Janice Goh <janice.goh@eqinsurance.com.sg>  
**Cc:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Subject:** RE: REQUEST FOR PRI SURVEY GBH3225H - EQ's REF: DM20HO00800/SG

EQ ref : **DM20HO00800/SG**

LKK ref : CC4/EQI20005707/Kga3q2

Dear Sirs/Madam,

**ACCIDENT INVOLVING GBH 7326Z(EQ-OI) AND GBH 3225H (TP) ON 08/05/2020**

We refer to the above matter.

This is a head-to-rear collision.

A letter was sent out to the Insured to notify Third Party claim and NCD issues. No further feedback till to date.

We seek your approval to offer Third Party repairer "**ESTEEM PERFORMANCE PTE LTD**" at **13,291.13(all-in).**

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The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 14,295.15	\$ 11,413.68
2. Loss of Use (18days x \$150.00)	\$ 2,700.00	\$ 1,800.00 (18days x \$100.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
4. TOWING FEE	\$ 74.90	\$ 70.00
Total	\$ 17,077.50	<b><u>\$ 13,291.13</u></b>

**\*\*14days recommendation for repair + 2Sunday + 2PRS = 18days**

Market Value	: \$42,000.00 (est)
LTA Rebate	: <u>\$27,335.00 (est)</u>
Nett Value	: <b><u>\$14,665.00 (est)</u></b>

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval/instruction.**

**"Best Wishes for Merry Christmas & Happy New Year 2021"**

**Best Regards,**

**Cecilia Chong | Case Handler**

**LKK Auto Consultants Pte Ltd**



## Cecilia Chong (LKK Auto)

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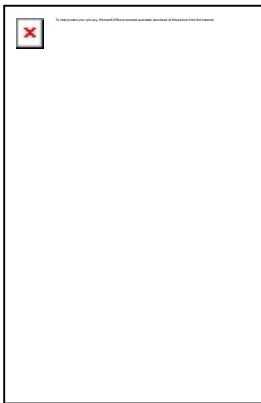
**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Tuesday, 29 December 2020 9:30 AM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** jenny chong  
**Subject:** Re: YOUR REF: GBH 3225H (OUR REF: CC4/EQI20005707/Kga3q2) \*\*\* ACCIDENT INVOLVING GBH 7326Z & GBH 3225H ON 08/05/2020 \*\*\*

Dear Cecilia,

We accept your offer at **\$12,550/-** to settle property claims only.

Kindly let us have your DV asap.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)  
(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection  
Centre (Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Tue, Dec 22, 2020 at 11:45 AM Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Carmen,

## Cecilia Chong (LKK Auto)

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**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Tuesday, 29 December 2020 2:27 PM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** jenny chong  
**Subject:** Re: YOUR REF: GBH 3225H (OUR REF: CC4/EQI20005707/Kga3q2) \*\*\* ACCIDENT INVOLVING GBH 7326Z & GBH 3225H ON 08/05/2020 \*\*\*

Dear Cecilia,

Pls refer bank account details as below :-

<b>Account Name</b>	ESTEEM PERFORMANCE PTE LTD
<b>Account Number</b>	441-300112-3
<b>Bank Name</b>	UOB Ltd
<b>Bank &amp; Branch Code</b>	7375 (BANK CODE) 441 (BRANCH CODE)



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

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