

Re: LOD INVOLVING - SMP3573E & PC5541S ON 09/05/2020

PBSP <pml-pbsp@simedarby.com.sg>

Fri 9/25/2020 5:42 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Without Prejudice

Dear Asher

We have instructions to accept your revised offer on LOU.

Please assist to process payment soonest.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>**Sent:** Friday, 25 September 2020 10:36 AM**To:** PBSP <pml-pbsp@simedarby.com.sg>**Subject:** Re: LOD INVOLVING - SMP3573E & PC5541S ON 09/05/2020

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'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

Our principal propose settlement as follows: -

| | |
|-------------------------------|---------------------------|
| 1. Cost of Repair (w/GST) | \$ 8,790.59 |
| 2. Loss of Use (5days x \$60) | \$ 300.00 |
| 3. LTA Search Fee | \$ 7.45 |
| TOTAL | <u>\$ 9,098.04</u> |

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, September 14, 2020 10:39 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Re: LOD INVOLVING - SMP3573E & PC5541S ON 09/05/2020

Dear Asher

Please advise status.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Saturday, 5 September 2020 9:55 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Fw: LOD INVOLVING - SMP3573E & PC5541S ON 09/05/2020

Dear Asher

Please advise status.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 26 August 2020 11:49 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; 甯珺 @ <admin-a@lkkauto.com>
Subject: Re: LOD INVOLVING - SMP3573E & PC5541S ON 09/05/2020

Dear Motor Claims

Please let us have your offer of settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 18 August 2020 2:01 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; 甯珺 @ <admin-a@lkkauto.com>
Subject: Re: LOD INVOLVING - SMP3573E & PC5541S ON 09/05/2020

Dear Sirs,

LOD REMINDER.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Monday, 27 July 2020 9:31 AM
To: Steve Lim <steve.lim@eqinsurance.com.sg>; PBSP <pml-pbsp@simedarby.com.sg>
Cc: Jaime Tay <jaime.tay@eqinsurance.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 甯珺 © <admin-a@lkkauto.com>
Subject: Re: LOD INVOLVING - SMP3573E & PC5541S ON 09/05/2020

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Hi Sir,

Thank you for the email.

We will process the necessary and revert accordingly.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Steve Lim <steve.lim@eqinsurance.com.sg>
Sent: Monday, July 27, 2020 9:03 AM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: Jaime Tay <jaime.tay@eqinsurance.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD INVOLVING - SMP3573E & PC5541S ON 09/05/2020

WITHOUT PREJUDICE

Dear Caroline,

EQI Ref: DM20HO00809 / JT

LKK has our instruction to handle the claims

Dear Asher,

FYA - CC4/EQI20005706/R1ea3

Announcement

-

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement – reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,


Steve Lim
Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-
00 Tower Block MND
Complex Singapore
069110
did 65 6496 9885 | tel 65
6223 9433 ext 885 |
fax 65 6223 4190
www.eqinsurance.com.sg



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From: PBSP [mailto:pml-pbsp@sime-darby.com.sg]
Sent: Friday, 24 July 2020 5:08 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>
Subject: LOD INVOLVING - SMP3573E & PC5541S ON 09/05/2020

Dear Motor Claims

Please see attached for LOD 23 July 2020.

Please let us have your offer of settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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