

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 31 August 2021 10:30 PM
To: 'NG Stacey'; 'chris.chionhhs@axa.com.sg'
Cc: Admin A; KKLau
Subject: RE: [TIME BAR CASE - MANDATE REQUEST] Your Ref: C0333433 // ACCIDENT INVOLVING GBA 7481U AND SHB 9840C ON 21/02/2015

Hi Stacey,

We refer to the above matter.

Third party chasing for settlement.

Kindly let us have your approval / instruction if any.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)
Sent: Thursday, 12 August 2021 6:51 PM
To: NG Stacey <stacey.ng@axa.com.sg>; chris.chionhhs@axa.com.sg
Cc: Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: RE: [TIME BAR CASE - MANDATE REQUEST] Your Ref: C0333433 // ACCIDENT INVOLVING GBA 7481U AND SHB 9840C ON 21/02/2015

Hi Stacey,

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From: Asher Sng (LKKAuto)

Sent: Thursday, 15 July 2021 2:25 PM

To: NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: [TIME BAR CASE - MANDATE REQUEST] Your Ref: C0333433 // ACCIDENT INVOLVING GBA 7481U AND SHB 9840C ON 21/02/2015

Hi Stacey,

We refer to the above matter.

Third party chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

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email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

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From: Asher Sng (LKKAuto)

Sent: Thursday, 1 July 2021 9:16 AM

To: NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: [TIME BAR CASE - MANDATE REQUEST] Your Ref: C0333433 // ACCIDENT INVOLVING GBA 7481U AND SHB 9840C ON 21/02/2015

Hi Stacey,

We refer to the above matter.

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Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

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From: Asher Sng (LKKAuto)

Sent: Wednesday, 14 April 2021 9:27 AM

To: NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: [TIME BAR CASE - MANDATE REQUEST] Your Ref: C0333433 // ACCIDENT INVOLVING GBA 7481U AND SHB 9840C ON 21/02/2015

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Stacey,

We refer to the above matter.

Third party chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

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email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

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From: NG Stacey <stacey.ng@axa.com.sg>

Sent: Thursday, 11 March 2021 1:57 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: [TIME BAR CASE - MANDATE REQUEST] Your Ref: C0333433 // ACCIDENT INVOLVING GBA 7481U AND SHB 9840C ON 21/02/2015

Dear Asher

I will check and revert to you next week as we are in midst of migration of our claim file to a new system.

Thank you.

Regards

Stacey Ng | Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: stacey.ng@axa.com.sg

Customer Care No. 1800 8804888

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, March 9, 2021 5:51 PM
To: NG Stacey <stacey.ng@axa.com.sg>
Subject: [EXTERNAL] RE: [TIME BAR CASE - MANDATE REQUEST] Your Ref: C0333433 // ACCIDENT INVOLVING GBA 7481U AND SHB 9840C ON 21/02/2015

Hi Stacey,

We refer to the above matter.

Third party chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

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email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, 12 January 2021 5:04 PM
To: NG Stacey <stacey.ng@axa.com.sg>
Subject: Re: [TIME BAR CASE - MANDATE REQUEST] Your Ref: C0333433 // ACCIDENT INVOLVING GBA 7481U AND SHB 9840C ON 21/02/2015

Hi Stacey,

We refer to the email below.

We previously offer settlement to third party 50% liability back in 2015 however third party disagreed and submitted PIR.

But third party only recently furnish us with the LOD for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: NG Stacey <stacey.ng@axa.com.sg>

Sent: Tuesday, January 12, 2021 4:56 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: [TIME BAR CASE - MANDATE REQUEST] Your Ref: C0333433 // ACCIDENT INVOLVING GBA 7481U AND SHB 9840C ON 21/02/2015

Dear Asher

Why did third party respond to us only after the case is time barred? Did we check?

Thank you.

Regards

Stacey Ng | Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: stacey.ng@axa.com.sg

Customer Care No. 1800 8804888

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, January 12, 2021 10:25 AM

To: NG Stacey <stacey.ng@axa.com.sg>

Subject: [EXTERNAL] [TIME BAR CASE - MANDATE REQUEST] Your Ref: C0333433 // ACCIDENT INVOLVING GBA 7481U AND SHB 9840C ON 21/02/2015

Your Ref: C0333433

Hi Stacy,

We refer to the above matter.

ACCIDENT INVOLVING GBA 7481U AND SHB 9840C ON 21/02/2015

The accident occurred as both party reported both party cut lane, however insured charged by traffic police for careless driving.

Basing on the third party PIR propose to settle third-party claim at 100% liability based on the MC Suit 915/2017 had 100% settlement.

We seek your approval to offer repairer "TTRANS-CAB AUTO SERVICES PTE LTD" at **\$3,048.98 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 12,691.41	\$ 2,512.38
2. Loss of Rental (5days x \$132.65)	\$ 663.40	\$ 530.60 (4days x \$132.65)
3. LTA Search	\$ 6.00	\$ 6.00
Total	\$ 13,360.81	\$ 3,048.98

For your approval please.

Thank You.

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