

Joy Irene (LKK Auto)

From: Joy Irene (LKK Auto)
Sent: Friday, 13 May, 2016 11:38 AM
To: 'Tan Kwee May'
Cc: CS A Team; Admin A
Subject: RE: C0333433 RE: WP / Trans-Cab Auto / P1529610 / OD GBA7481U / TP SHB9840C / 21.02.15 / EST \$11,861.13 / KM

Dear Kwee May,

We refer to the subject above.

We have surveyed third-party vehicle at the premise of M/s Trans-Cab Auto Services Pte Ltd on 21.02.2015.

We made several reminders and follow-ups through call to third-party repairer since survey to confirm finalization and for their letter of demand for negotiation settlement however, they did not revert despite their promise.

Now, over 12 months had passed and there is still no further action initiated by third-party repairer for their claim.

In view of non-development from the third-party and the waiting for their LOD is indefinite, we will proceed to temporarily close this more than one (1) year outstanding claim file and submit our wp report (no settlement) to your good-office.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKK Auto)

Sent: Thursday, 12 November, 2015 6:53 PM

To: 'Tan Kwee May' <kweemay.tan@axa.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: C0333433 RE: WP / Trans-Cab Auto / P1529610 / OD GBA7481U / TP SHB9840C / 21.02.15 / EST \$11,861.13 / KM

Dear Kwee May,

We just receive PIR from TP. Attached for your reference.

PIR is charging OID for inconsiderate driving as such, we settle TP claim at best.

We are still waiting for their LOD.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

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From: Tan Kwee May [<mailto:kweemay.tan@axa.com.sg>]

Sent: Tuesday, 3 November, 2015 2:43 PM

To: Agnes Lim (LKK Auto) <AgnesLim@lkkauto.com>

Cc: Vic <vic@lkkauto.com>; Sharon Yee <sharonyee@lkkauto.com>; Kathy Lai <kathylai@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: C0333433 RE: WP / Trans-Cab Auto / P1529610 / OD GBA7481U / TP SHB9840C / 21.02.15 / EST \$11,861.13 / KM

Hi

Any updates?

Regards

Kwee May TAN

Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower, Singapore 068811

kweemay.tan@axa.com.sg

Website: www.axa.com.sg

Customer Care 1800 880 4741

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From: Tan Kwee May

Sent: Friday, June 26, 2015 2:46 PM

To: 'Pei Lin (LKK Auto)'

Cc: Vic; Sharon Yee; Kathy Lai; Admin A

Subject: C0333433 RE: WP / Trans-Cab Auto / P1529610 / OD GBA7481U / TP SHB9840C / 21.02.15 / EST \$11,861.13 / KM

Dear Pei Lin

Please advise on liability for this case.

Thanks

Regards

Kwee May TAN

Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower, Singapore 068811

kweemay.tan@axa.com.sg

Website: www.axa.com.sg

Customer Care 1800 880 4741

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From: Pei Lin (LKK Auto) [<mailto:peilin@lkkauto.com>]

Sent: Friday, June 26, 2015 11:57 AM

To: Tan Kwee May

Cc: Vic; Sharon Yee; Kathy Lai; Admin A

Subject: RE: WP (OSP) / Trans-Cab Auto / P1529610 / OD GBA7481U / TP SHB9840C / 21.02.15 / EST \$11,861.13 / KM

Dear Kwee May

Kindly advise whether we can proceed for direct settlement for this case.

Best Regards,

Pei Lin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: PeiLin@lkkauto.com | fax: 6741-4108

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From: Tan Tiong Beng [<mailto:tantiong.beng@axa.com.sg>]

Sent: Wednesday, 18 March, 2015 9:32 AM

To: Admin-B (LKK Auto); assignments; SUR

Cc: Tan Kwee May; Shirley Tan Chai Geok; Ong Eng Hong (PSC); Lee Ling Ling (PSC); pinglin.chang@axa.com.my

Subject: WP (OSP) / Trans-Cab Auto / P1529610 / OD GBA7481U / TP SHB9840C / 21.02.15 / EST \$11,861.13 / KM

RISK 11 – P1529610

CLAIM RECEIVED : 13.03.15

GBA7481U (INSD) C/W SHB9840C

VTP VAT

ASSESSOR – LKK 18.03.15

NCD – Y

KM 18.03.15

From: Pei Lin [<mailto:Admin-a@lkkauto.com>]

Sent: Friday, March 13, 2015 11:50 AM

To: Tan Tiong Beng; Winnie Ho Ping Ping; Jacy Goh Lay Ting

Cc: 'Sharon Yee'; 'Zayyer'; 'KKLau'

Subject: Direct Settlement - Acc Invl GBA 7481U (OI : AXA - TBA) & SHB 9840C (TP : CC3/AXA15003333/Ksm3) on 21/02/2015

Dear Sir/Madam

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 9840C at M/s Trans-Cab Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA & police report, estimated cost of repair, photo and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Sharon and she can be contacted at DID: 6749 4274.

Best Regards,

Pei Lin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: admin-a@lkkauto.com | fax: 6741-4108

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