12/5/2017 Merimen e-Claims

## **Print Sent Message**

This mail is associated with:

\*SHD9086C (C0389526) [SHB7523G]

TP

TRANS-CAB SERVICES PTE LTD Jun 23 2016 12:00AM [TRANS-CAB SERVICES PTE LTD] Trans-cab Auto Services Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 05/12/2017 17:36 PM.

**To** AXA\_SG; sawtheng.khor@axa.com.sg

admin-a@lkkauto.com; vicalpeh@lkkauto.com; ashersng@lkkauto.com

Subject Fw: C0389526 \*\*\*LKK REF: CC3/AXA16011913/Khg3

Your Ref: C0389526

Our Ref: CC3/AXA16011913/Khb3

Dear Saw Teng,

ACCIDENT INVOLVING VEHICLES SHB 7523G (OI) AND SHD 9086C (TP) ON 23/06/2016

We refer to the above matter.

Based on both statements from Insured and TP, we are of the view that both parties are equally liable to this accident.

We had agreed with TP repairer on an equal liability on 02/12/2016 but till date, no feedback and LOD from TP yet.

As such, due to TP inactivity, we will proceed to temporarily close this matter and will submit ouyr Survey Report.

We will reopen the matter should there be any further development and/or instructions.

Thank you.

Vic Alpeh

LKK Auto Consultants Pte Ltd

Tel: 6841 2096

<-- Original Message -->

From: LKK\_HQ

To: AXA\_SG; sawtheng.khor@axa.com.sg

CC: admin-a@lkkauto.com; vicalpeh@lkkauto.com

Sent On: 15/12/2016 02:09 PM

Subject: Fw: C0389526 \*\*\*LKK REF: CC3/AXA16011913/Khg3

Dear Saw Theng,

We refer to your below email.

Please be informed that we are still pending for TP LOD.

Thank you.

Vic Alpeh

LKK Auto Consultants Pte Ltd

Tel: 6841 2096

<-- Original Message -->

From: LKK\_HQ

To: sawtheng.khor@axa.com.sg

CC: AXA\_SG; vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com

Sent On: 15/12/2016 01:08 PM

Subject: Fw: C0389526 \*\*\*LKK REF: CC3/AXA16011913/Khg3

Dear Saw Theng,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

## Dear Vic,

## For your information and necessary action please.

Thank you.

## To check availability of the case handler, you may contact the undersigned.

Best Regards, Agnes Lim| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA\_SG To: LKK\_HQ

CC: AXA\_SG; sur@lkkauto.com;assignments@lkkauto.com

Sent On: 15/12/2016 11:29 AM

Subject: C0389526





Dear LKK

Please advise on the status of this matter.

Regards

Saw Theng