

**Mei Kwan (LKKAuto)**

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Sunday, 17 May 2020 4:32 PM  
**To:** Jaime Tay  
**Cc:** Jasper Chua (LKK Auto); Admin A  
**Subject:** RE: NOA- SLD7019M // TP claim 07.05.2020 // EQI REF: DM20HO00803/JT (GT4598C)  
**Attachments:** TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf

**YOUR REF: DM20HO00803/JT**  
**LKK REF: CC4/EQI20005672/Uba3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

**Kindly let us have a copy of insured's accident report for our necessary action.**

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaime Tay [mailto:[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)]  
**Sent:** Tuesday, 12 May 2020 10:09 AM  
**To:** AIM PTE LTD; Admin A  
**Subject:** RE: NOA- SLD7019M // TP claim 07.05.2020 // EQI REF: DM20HO00803/JT (GT4598C)

WITHOUT PREJUDICE  
SAVE AS TO COSTS

Dear Sirs,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS on WP basis.** Please note our insured has not reported the accident. We have written to them and will revert with the GIA report once available.

Announcement

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains “**Business As Usual**” – except most of us are on Work-From-Home arrangement - still reachable by phone or email. We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service

Thank you.

Regards,

Jaime Tay

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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**From:** AIM PTE LTD [<mailto:automim.claim@gmail.com>]

**Sent:** 12 May 2020 09:59

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Subject:** Re: NOA- SLD7019M // TP claim 07.05.2020 // EQI REF: DM20HO00803/JT (GT4598C)

Hi,

We would like to appoint surveyor from LKK to conduct survey.

Thank you.

Regards,

Jacyne

Automobile Integrated Management Pte Ltd (aim)

Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

On Tue, May 12, 2020 at 9:58 AM Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)> wrote:

Without Prejudice

Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Fax: 6284 1539  Contact Person: Sophia
	4) <b>Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
5) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	6) <b>LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
7) <b>Kelvin Automotive Appraising Services</b>  Tel: 81825263  Fax: 67461148  Contact Person: Kelvin	8) <b>Automotive Appraiser &amp; Surveying Services</b>  Tel: 96623655  Fax: 67655662  Contact Person: Mr Chee

<p>9) <b>JP Knights Pte Ltd</b></p> <p>Tel: 63450068</p> <p>Fax: 63445328</p>	<p>10) <b>Appraisals Associates Pte Ltd</b></p> <p>Tel : 67472822</p> <p>Fax: 67470070</p>
<p>11) <b>Infiniti Appraisal Service</b></p> <p>Tel : 96684818/90099001</p> <p>Fax: 64587432</p>	<p>12) <b>Formteam Adjusters Pte Ltd</b></p> <p>Tel: 65091788</p> <p>Fax: 65096221</p>

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Announcement

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains “**Business As Usual**” – except most of us are on Work-From-Home arrangement - still reachable by phone or email. We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service

Regards,

Jaime Tay

Executive | Claims



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**From:** AIM PTE LTD [mailto:[automim.claim@gmail.com](mailto:automim.claim@gmail.com)]

**Sent:** 11 May 2020 16:21

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Subject:** Re: NOA- SLD7019M // TP claim 07.05.2020 // EQI REF: TBA (GT4598C)

Hi Jaime,

Please find attached GIA report.

Thank you.

Regards,

Jacyne

Automobile Integrated Management Pte Ltd (aim)

Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

On Mon, May 11, 2020 at 9:47 AM Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)> wrote:

WITHOUT PREJUDICE

Dear Sirs,

Please let us have your client's GIA report in order for us to expedite PRS arrangement.

Announcement

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains “**Business As Usual**” – except most of us are on Work-From-Home arrangement - still reachable by phone or email. We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service

Thank you.

Regards,

Jaime Tay

Executive | Claims



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**From:** Jaime Tay

**Sent:** 08 May 2020 19:11

**To:** 'AIM PTE LTD' <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)>

**Subject:** RE: NOA- SLD7019M // TP claim 07.05.2020 // EQI REF: TBA (GT4598C)

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email.

As our insured has not reported the accident, please let us have your client's accident report in order for us to register the claim and arrange for PRS.

Announcement

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains “**Business As Usual**” – except most of us are on Work-From-Home arrangement - still reachable by phone or email. We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service

Thank you.

Regards,

Jaime Tay

Executive | Claims



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**From:** AIM PTE LTD [<mailto:automim.claim@gmail.com>]

**Sent:** 08 May 2020 14:56

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Subject:** NOA- SLD7019M // TP claim 07.05.2020

Hi,

Please refer attached to advise further.

Thank you.

Regards,

Jacyne

Automobile Integrated Management Pte Ltd (aim)

Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371