Your password will expire in 6 days. Click here to change it.

FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSU...

From: Teo, Ericweihong
To: MeiKwan@lkkauto.com

Cc: Hor, Yinrul

Sent: 19/05/2020 12:40:43 pm

Hi MeiKwan,

Below are the attachment sent to LKK earlier for your kind attention.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore-Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Monday, May 18, 2020 3:06 PM

To: Teo, Ericweihong < Ericweihong. Teo@aig.com >

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni

<Divyashni.Subramaniam@aig.com>; gary.wong@mbmwheelpower.com.sg;

eryx.tan@mbmwheelpower.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFN7388R AND

SMT317C ON 10/05/2020

Dear All,

Please kindly note we withdraw this claims.

Thank you.

Best Regards,

Lee Shirley | Claims Advisor

Email: eric.woo@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: Teo, Ericweihong

Sent: Mon, 11 May 2020 08:18:39 +0000 To: shirley.lee@mbmwheelpower.com.sg

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni,

gary.wong@mbmwheelpower.com.sg, eryx.tan@mbmwheelpower.com.sg

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFN7388R AND SMT317C

ON 10/05/2020

Without Prejudice

Your Reference: SMT317C Our Reference: SFN7388R

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Thank you.

Kind regards,

Eric Teo Wei Hong AIG

Claim Adjuster II, Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: shirley.lee@mbmwheelpower.com.sg [mailto:shirley.lee@mbmwheelpower.com.sg]

Sent: Monday, May 11, 2020 3:03 PM

To: AIG SGP, Claims-Survey

Cc: gary.wong@mbmwheelpower.com.sg; eryx.tan@mbmwheelpower.com.sg; 'Danny Ong '

Subject: [EXTERNAL] SFN7388R & SMT317C DOA 10-05-2020 - Survey

This message is from an external sender; be cautious with links and attachments.

Dear All

<u>Appreciate if you can advise us on the liability status first</u> for the below loss and please arrange for a survey – **VEHICLE NOT IN.**

Kindly refer to the attached GIA report & estimate.

Our Client's Vehicle Number:	SMT317C
AIG Vehicle Number:	SFN7388R
Date/Time of Loss:	10/05/2020 13:50hrs

Please contact Shirley 8686 5188 for the survey arrangement

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	han	N 1	,,,	u.

Best Regards, Lee Shirley | Claims Advisor T 6262 8888 | F 6250 9015 | M 8686 5188

Email: eric.woo@mbmwheelpower.com.sg

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From: Ericweihong.Teo@aig.com

To: admin-a@lkkauto.com ,assignments@lkkauto.com

Cc: Kok-Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com

,Divyashni.Subramaniam@aig.com

Subject: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFN7388R

AND SMT317C ON 10/05/2020

Date: Tue, 19 May 2020 00:47:01 +0000

Hi MeiKwan,

Attachment re-send for your kind attention.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore-Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: admin-a@lkkauto.com <admin-a@lkkauto.com>

Sent: Monday, May 18, 2020 7:35 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; assignments@lkkauto.com **Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni

<Divyashni.Subramaniam@aig.com>

Subject: RE: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFN7388R AND

SMT317C ON 10/05/2020

Dear Sir / Madam,

Attachment omitted.

Kindly resend.

Thanks.

Meikwan

From: Teo, Ericweihong

Sent: Mon, 18 May 2020 08:41:56 +0000

To: admin-a@lkkauto.com, assignments@lkkauto.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: RE: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFN7388R AND

SMT317C ON 10/05/2020

Hi LKK,

Attached for your kind attention.

Thank you.

Kind regards,

Eric Teo Wei Hong AIG

Claim Adjuster II,

Singapore-Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong

Sent: Tuesday, May 12, 2020 2:03 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com >; Abu Kassim, Noor Mariesa

< NoorMariesa. AbuKassim@aig.com >; Hor, Yinrul < Yinrul. Hor@aig.com >; Subramaniam, Divyashni

<<u>Divyashni.Subramaniam@aig.com</u>>

Subject: aigencrypt FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFN7388R

AND SMT317C ON 10/05/2020

Hi LKK,

Kindly assist on this.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore-Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Tuesday, May 12, 2020 1:17 PM

To: Teo, Ericweihong < <u>Ericweihong.Teo@aig.com</u>>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com >; Abu Kassim, Noor Mariesa

< NoorMariesa. AbuKassim@aig.com >; Hor, Yinrul < Yinrul. Hor@aig.com >; Subramaniam, Divyashni

<<u>Divyashni.Subramaniam@aig.com</u>>; gary.wong@mbmwheelpower.com.sg;

eryx.tan@mbmwheelpower.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFN7388R AND

SMT317C ON 10/05/2020

Hi Eric,

Kindly advise on the liability status.

Thank you.

Best Regards,

Lee Shirley | Claims Advisor

T 6262 8888 | F 6250 9015 | M 8686 5188

Email: eric.woo@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

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Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: Teo, Ericweihong

Sent: Mon, 11 May 2020 08:18:39 +0000 To: shirley.lee@mbmwheelpower.com.sg

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni,

gary.wong@mbmwheelpower.com.sg, eryx.tan@mbmwheelpower.com.sg

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFN7388R AND SMT317C

ON 10/05/2020

Without Prejudice

Your Reference: SMT317C Our Reference: SFN7388R

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
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Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Thank you.

Kind regards,

Eric Teo Wei Hong AIG

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: shirley.lee@mbmwheelpower.com.sg [mailto:shirley.lee@mbmwheelpower.com.sg]

Sent: Monday, May 11, 2020 3:03 PM

To: AIG SGP, Claims-Survey

Cc: gary.wong@mbmwheelpower.com.sg; eryx.tan@mbmwheelpower.com.sg; 'Danny Ong '

Subject: [EXTERNAL] SFN7388R & SMT317C DOA 10-05-2020 - Survey

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Dear All

<u>Appreciate if you can advise us on the liability status first</u> for the below loss and please arrange for a survey – **VEHICLE NOT IN.**

Kindly refer to the attached GIA report & estimate.

Our Client's Vehicle Number:	SMT317C
AIG Vehicle Number:	SFN7388R
Date/Time of Loss:	10/05/2020 13:50hrs

Please contact Shirley 8686 5188 for the survey arrangement

Thank you.

Best Regards, Lee Shirley | Claims Advisor

T 6262 8888 | F 6250 9015 | M 8686 5188 Email: <u>eric.woo@mbmwheelpower.com.sg</u>

MBM Wheelpower PTE. LTD. 160 Sin Ming Drive • #06-02 Sin Ming Autocity • Singapore 575722 www.mbmwheelpower.com.sg

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From: shirley.lee@mbmwheelpower.com.sg

To: Ericweihong.Teo@aig.com

Cc: Kok-Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com

,Divyashni.Subramaniam@aig.com ,gary.wong@mbmwheelpower.com.sg ,eryx.tan@mbmwheelpower.com.sg **Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFN7388R AND

SMT317C ON 10/05/2020

Date: Mon, 18 May 2020 07:05:41 +0000

Dear All,

Please kindly note we withdraw this claims.

Thank you.

Best Regards,

Lee Shirley | Claims Advisor

T 6262 8888 | F 6250 9015 | M 8686 5188

Email: eric.woo@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: Teo, Ericweihong

Sent: Mon, 11 May 2020 08:18:39 +0000 **To:** shirley.lee@mbmwheelpower.com.sg

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni,

gary.wong@mbmwheelpower.com.sg, eryx.tan@mbmwheelpower.com.sg

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFN7388R AND SMT317C

ON 10/05/2020

Without Prejudice

Your Reference: SMT317C Our Reference: SFN7388R

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
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Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
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Xing Guo Qiang	LKK Auto Consultants Pte Ltd
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Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Thank you.

Kind regards,

Eric Teo Wei Hong AIG

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

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From: shirley.lee@mbmwheelpower.com.sg [mailto:shirley.lee@mbmwheelpower.com.sg]

Sent: Monday, May 11, 2020 3:03 PM

To: AIG SGP, Claims-Survey

Cc: gary.wong@mbmwheelpower.com.sg; eryx.tan@mbmwheelpower.com.sg; 'Danny Ong'

Subject: [EXTERNAL] SFN7388R & SMT317C DOA 10-05-2020 - Survey

This message is from an external sender; be cautious with links and attachments.

Dear All

<u>Appreciate if you can advise us on the liability status first</u> for the below loss and please arrange for a survey – **VEHICLE NOT IN.**

Kindly refer to the attached GIA report & estimate.

Our Client's Vehicle Number:	SMT317C
AIG Vehicle Number:	SFN7388R
Date/Time of Loss:	10/05/2020 13:50hrs

Please contact Shirley 8686 5188 for the survey arrangement

Thank you.

Best Regards, Lee Shirley | Claims Advisor

T 6262 8888 | F 6250 9015 | M 8686 5188 Email: eric.woo@mbmwheelpower.com.sg MBM Wheelpower PTE. LTD. 160 Sin Ming Drive • #06-02 Sin Ming Autocity • Singapore 575722 www.mbmwheelpower.com.sg

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From: shirley.lee@mbmwheelpower.com.sg

To: Ericweihong.Teo@aig.com

Cc: Kok-Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com

,Divyashni.Subramaniam@aig.com ,gary.wong@mbmwheelpower.com.sg ,eryx.tan@mbmwheelpower.com.sg Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFN7388R AND

SMT317C ON 10/05/2020

Date: Mon, 18 May 2020 07:05:41 +0000

Dear All,

Please kindly note we withdraw this claims.

Thank you.

Best Regards,

Lee Shirley | Claims Advisor

T 6262 8888 | F 6250 9015 | M 8686 5188

Email: eric.woo@mbmwheelpower.com.sg

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From: Teo, Ericweihong

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Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni,

 $gary.wong@mbmwheelpower.com.sg,\ eryx.tan@mbmwheelpower.com.sg$

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFN7388R AND SMT317C

ON 10/05/2020

Without Prejudice

Your Reference: SMT317C Our Reference: SFN7388R

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

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Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
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Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

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Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore-Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

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From: shirley.lee@mbmwheelpower.com.sg [mailto:shirley.lee@mbmwheelpower.com.sg]

Sent: Monday, May 11, 2020 3:03 PM

To: AIG SGP, Claims-Survey

Cc: gary.wong@mbmwheelpower.com.sg; eryx.tan@mbmwheelpower.com.sg; 'Danny Ong '

Subject: [EXTERNAL] SFN7388R & SMT317C DOA 10-05-2020 - Survey

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Dear All

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Kindly refer to the attached GIA report & estimate.

Our Client's Vehicle Number:	SMT317C
AIG Vehicle Number:	SFN7388R
Date/Time of Loss:	10/05/2020 13:50hrs

Please contact Shirley 8686 5188 for the survey arrangement

Thank you.

Best Regards, Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188 Email: eric.woo@mbmwheelpower.com.sg

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