

BW WORKSHOP SERVICES PTE LTD

291 KAKI BUKIT AVE 1, SHUN LI INDUSTRIAL PARK, SINGAPORE 416080
TEL: 6745 8880 FAX: 6741 4140

LETTER OF DEMAND

Your Ref: SLX 833 U
Our Ref: SME 4381 T

AIG ASIA PACIFIC INSURANCE PTE LTD
78 Shenton Way, AIG Building, #07-16, Singapore 079120

Attention: Claims Department.

CLAIMANT: Chua Sharmagne Gwen

**PROPERTY DAMAGED CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT
ON 03/10/2018 ALONG 7030 AMK AVE 5 INVOLVING VEHICLE NO SME 4381 T & SLX 833 U**

We act for **Chua Sharmagne Gwen** who was the owner of motor vehicle no. **SME 4381 T**

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on 03/10/2018 involving our client's vehicle registration number SME 4381 T and vehicle registration number SLX 833 U driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/you insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

• - Cost of Repair	-	<u>\$1,082.84 (After GST)</u>
• - Loss Of Use	-	<u>\$100.00 (02 Days x \$50.00 per day)</u>
• - LTA Search Fee	-	<u>\$7.49</u>
• - Total Amount	-	<u>\$1,190.33</u>

We enclose a copy of each of the following documents for your consideration:-

- ✓ Invoice
- ✓ LTA Search Fee
- ✓ Letter Of Authorization/ Discharge Voucher

Please kindly revert to our client's claim within the next 7 days.

Yours faithfully,

Lana
(HP): 9731 8883 Email: lana@bw.com.sg





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

05 JULY 2019

**KINS ESH SOLUTIONS PTE LTD
680 UPPER THOMSON ROAD
#02-12
SINGAPORE 787103
ATTN: THE MANAGEMENT**

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG18018885/Ghb3

YOUR REF : SLX 833U

**ACCIDENT INVOLVING SLX 833U AND SME 4381T ALONG AMK AVENUE 5
NORTHSTAR BUILDING ON 03.10.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SME 4381T against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SME 4381T. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



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- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

wilkinschew@gmail.com
(Email)

DISCHARGE VOUCHER/AUTHORISATION LETTER

Vehicle No: SME 4381T

Date of Accident: 03/10/2018

I/We, Sharmagne Chua

hereby acknowledge and agree that payment by
to **BW Workshop Services Pte Ltd** shall be full satisfaction liquidation and discharge of all
claims whatever competent upon AUTHORISED DRIVER in respect of all loss injury or damage
whether now or hereafter to become manifest arising directly or indirectly from the above-
captioned accident.

Signature : 

Name : Sharmagne Chua

NRIC/UEN : S8916844E

Date :  08/11/2018

Witness

Signature : 

Name : Nur Syafiah

NRIC No : S9628033E

Address : 30 Ubi Road 4.



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **BW WORKSHOP SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,082.84** (Repair Cost), **S\$100.00** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SME 4381T** that was damaged pursuant to the accident which occurred on **03/10/2018** (date) along **7030 ANG MO KIO AVE 5 NORTHSTAR@AMK LEVEL 2** (location) involving vehicle no/s **SLX 833U**. This is pursuant to the inspection conducted on **18/10/2018** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **CHUA SHARMAGNE GWEN** (“the third party claimant”) of vehicle no. **SME 4381T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SME 4381T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of July (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

BW WORKSHOP SERVICES PTE LTD

291 KAKI BUKIT AVE 1 SHUN LI

INDUSTRIAL PARK

Singapore 416080

6289 8800

workshop_admin@bw.com.sg

GST Registration No. : 201504834E

Company Registration No. 201504834E



Sales Invoice

INVOICE TO

AIG ASIA PACIFIC

INSURANCE PTE. LTD.

INVOICE NO. 10801**DATE** 05/08/2019**VIN NUMBER**

SME4381T

MAKE & MODEL

HONDA FIT

ACTIVITY	QTY	RATE	AMOUNT
FRT BUMPER- HONDA FIT	1	582.00	582.00
FRT BUMPER- HONDA FIT			
OTHER INCOME	10	3.00	30.00
FRT BUMPER CLIP			
Labour Charges STD	1	400.00	400.00
-TO TRANSFER AND REPAIR BUMPER, GRILL, GARNISH			
- TO RESPRAY PAINT ON AFFECTED PORTION			

Thank you for your business!

We look forward to serving you again.

BW WORKSHOP SERVICES PTE LTD

SUBTOTAL 1,012.00

GST TOTAL 70.84

TOTAL 1,082.84

BALANCE DUE **SGD 1,082.84**Payment method :
CREDIT CARD & NETS ONLY

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 15 Oct 2018 / 14:30:39

Receipt Date/Time : 15 Oct 2018 / 14:30:39

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181015-001369

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YM9376S				
As at 10 Oct 2018/16:15:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - YM9376S Enquiry Fee 20181015142817470817	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLX833U				
As at 03 Oct 2018/13:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SLX833U Enquiry Fee 20181015142817510532	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
		xxxxxxxxxxx8247	Credit Card: Visa/MasterCard	14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.