

## Diana (LKK Auto)

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**From:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Sent:** Monday, 11 May 2020 2:10 PM

**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'

**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Lionel Tan Tian Pei - SGUser <[lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)>

**Subject:** 3rd party survey for SLQ4906D FWD VEH NO: SJT6509L DOA: 28.04.2020

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Kindly assist to upload assignment email & documents into Merimen

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

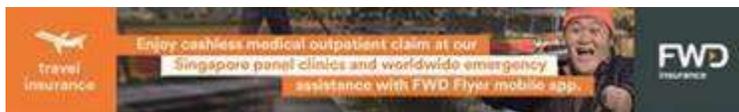


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser

**Sent:** Monday, 11 May 2020 2:08 pm

**To:** [siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)

**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Lionel Tan Tian Pei - SGUser <[lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)>

**Subject:** 3rd party survey for SLQ4906D FWD VEH NO: SJT6509L DOA: 28.04.2020

Hi Mr Sim,

Please note our insured's vehicle number is SJT6509L.

We will be appointing LKK Auto Consultants Pte Ltd.

Meanwhile, refer to email dated on 09.12.2019. For your info:

Under the Appendix A, The Code of Practice for Authorised Workshops/ Approved Reporting Centres, of the ARC Agreement, it reads: -

2.2 An Authorised Workshop / Approved Reporting Centre\* in assisting the vehicles owners in any TPPD claims shall agree to have the damages to the vehicles surveyed/assessed by a Motor Surveyor to be appointed by the Third Party insurers before commencement of repairs.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

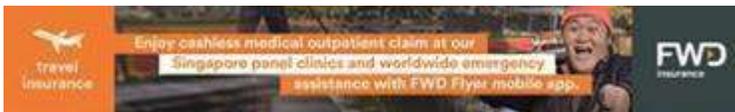


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**From:** Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

**Sent:** Monday, May 11, 2020 12:29 PM

**To:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Lion City Rentals ARC <[lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg)>

**Subject:** [EXTERNAL] Re: 3rd party survey for SLQ4906D

Dear sir

Please arrange 3rd party survey for teh following car

Our Insured: SLQ4906D

Your Insured: SJT6509Y

Date of accident: 28/04/2020

Please let us have a list of surveyors for PRS

**Thanks & Best Regards**

**S.T.Sim**

**Manager**

**Accident Reporting Center**

**60 Jalan Lam Huat**

**#04-35/36 Carros Centre**

**Singapore 737869**

**H/P: 65-97422188**



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