Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)

Sent: Monday, 11 May 2020 12:29 PM

To: KENNY LIM CHING GHEE; Admin-D (LKKAuto)

Cc: MT_Claim_SG; SUR

Subject: RE: New Assignment (PRS) - Accident involving XE4490G(OI) & SLF7823Y on 6 May

2020 - Oref: 19/20/20/VC10/023340 [External Confidential]

Dear Kenny,

Thank you for the assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>celinefong@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Monday, 11 May 2020 12:10 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment (PRS) - Accident involving XE4490G(OI) & SLF7823Y on 6 May 2020 - Oref:

19/20/20/VC10/023340 [External Confidential]

Lonpac External - Confidential

Dear team

Please arrange for a PRS on third party vehicle no SLF7823Y at:-

Neo Automotive Pe Ltd 53 UBI AVE 1, #05-44 PAYA UBI INDUSTRIAL PARK SINGAPORE 408934

31NGAFORL 400934

Tel: 6385 5262 Fax:6385 8262

Kindly contact: Mrs Neo Tel: 9091 4853

FYI, our Insured has yet to report the accident todate and we will forward it to you when they have done so.

Thank you.

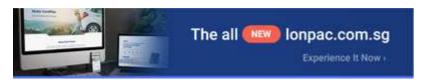
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: KENNY LIM CHING GHEE

Sent: Monday, 11 May 2020 12:05 pm To: 'Jayed' < jayed@centrollc.com.sg>

Cc: Sainthan <sainthan@centrollc.com.sg>; Marz <marz@centrollc.com.sg>; MT_Claim_SG

<mt claim@lonpac.com>

Subject: RE: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS [External

Confidential]

Lonpac External - Confidential

Dear Jayed

Without Prejudice

We are not agreeable to your list of surveyors and shall proceed to appoint LKK Auto Consultants for this PRS.

They will contact the workshop shortly.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

----Original Message----

From: Jayed <<u>jayed@centrollc.com.sg</u>> Sent: Monday, 11 May 2020 11:24 am

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: Sainthan <<u>sainthan@centrollc.com.sq</u>>; Marz <<u>marz@centrollc.com.sq</u>>; MT_Claim_SG

<mt_claim@lonpac.com>

Subject: Re: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2

WORKING DAYS [External Confidential]

WITHOUT PREJUDICE

Dear Kenny,

We refer to the above matter.

Our client is not agreeable with your surveyors. However, our client would like to propose the surveyors as below:

- 1. CHANG FUH KEONG, DAVE SINCERE APPRAISAL SERVICES
- 2. HOW ANDREW PROMINENT APPRAISER SERVICES PTE LTD
- 3. TAN TIONG HAI PRO PLUS AUTOMOBILE ENGINEERS
- 4. NG SON AIK, FRANCIS PRESTIGE APPRAISER SERVICES
- 5. NG SOON CHUAN, LOUIS PRESTIGE APPRAISER SERVICES
- 6. WONG AH KOW RW AUTOMOBILE APPRAISERS SERVICES
- 7. YAP TECK CHYE, MICHAEL MC-COY APPRAISER PTE LTD
- 8. FONG KOK HENG, STANLEY AUTOMAX SURVEY

Kindly revert which surveyor is your preference.

Thank you.

Best Regards,

Jayed

M/s Centro-Legal Law Corporation

151 Chin Swee Road #02-21 Manhattan House Singapore 169876

Tel: 6235 0633 Fax: 6235 6939

This message is intended only for the use of individual or entity to whom it is addressed (including any attachments) and is confidential and maybe legally privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute, or copy any information contained herein.

On 2020-05-11 11:14, KENNY LIM CHING GHEE wrote:

- > LONPAC EXTERNAL CONFIDENTIAL
- >
- > WITHOUT PREJUDICE
- > -
- > Dear Jayed
- >
- > We intend to conduct a pre-repair survey of the damage to your
- > client's vehicle jointly with your motor workshop. We propose to use
- > one of the motor surveyors named in the following list to conduct the
- > joint pre-repair survey as a single joint expert.

>

```
> 1
>
> Robin Poon
> APPRAISALS ASSOCIATES PTE. LTD.
> 2
> Nicholas Tey
> APPRAISALS ASSOCIATES PTE. LTD.
> 3
> Jackson Quek
> APPRAISALS ASSOCIATES PTE. LTD.
>
> 4
> Faizal Ghulam Mohd
> APPRAISALS ASSOCIATES PTE. LTD.
> 5
> Xing Guo Qiang
> LKK Auto Consultants Pte Ltd
> 6
> Mohamad Taufikh
> LKK Auto Consultants Pte Ltd
> 7
> Mohammed Rasul
> LKK Auto Consultants Pte Ltd
> 8
> Adrian Ling
> LKK Auto Consultants Pte Ltd
> 9
> Bryan Ang
> LKK Auto Consultants Pte Ltd
> 10
```

```
> Steve Chen
>
> LKK Auto Consultants Pte Ltd
>
> Please revert.
>
> Best Regards
>
> Kenny Lim
> Asst. Claims Manager | Lonpac Insurance Bhd
> 300 Beach Road, #17-04/07 The Concourse, Singapore 199555
> DID: 6279 9256 | Fax: (65) 6296 2706
>
>
>
 We are committed to acting professionally, fairly and with integrity.
> We do not condone bribery, fraud or corrupt practices._
>
>
>
> _Lonpac External - Confidential data is for use by authorised external
> parties only._
> -----Original Message-----
> From: Jayed <jayed@centrollc.com.sg>
> Sent: Monday, 11 May 2020 9:56 am
> To: MT Claim SG <mt claim@lonpac.com>; Amt Claim
> <amt_claim@lonpac.com>; ONG LI LI <llong@lonpac.com>
> Cc: Sainthan <sainthan@centrollc.com.sg>; Marz <marz@centrollc.com.sg>
> Subject: RE: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION
> WITHIN 2 WORKING DAYS
> Dear Sirs,
>
> NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING
> DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE
>
> We act for NEO AUTO LEASING PTE LTD, the owner of motor vehicle
> SLF7823Y who has appointed us to act on his behalf to claim against
> your insured's vehicle no XE4490G in regards to the road traffic
> accident on 06.05.2020.
> Please be informed that the said motor vehicle can be inspected at:-
> NEO AUTOMOTIVE PTE LTD
>
> 53 UBI AVE 1, #05-44
> PAYA UBI INDUSTRIAL PARK
> SINGAPORE 408934
> Tel: 6385 5262 Fax:6385 8262
```

```
> Kindly contact: Mrs Neo Tel: 9091 4853
>
> Please note that if you fail to conduct the pre-repair inspection
> within the next 2 working days excluding any intervening Saturday,
> Sunday or public Holiday, the said workshop will commence repairs
> thereafter without further reference to you.
> Best Regards,
>
> Jayed
>
> M/s Centro-Legal Law Corporation
> 151 Chin Swee Road
>
> #02-21 Manhattan House
>
> Singapore 169876
>
> Tel: 6235 0633
> Fax: 6235 6939
>
> This message is intended only for the use of individual or entity to
> whom it is addressed (including any attachments) and is confidential
> and maybe legally privilege. If you are not the intended recipient,
> please notify the sender immediately by return email, delete this
> message and you should not disseminate, distribute, or copy any
> information contained herein.
>
>
>
  _We are committed to acting professionally, fairly and with integrity.
> We do not condone bribery, fraud or corrupt practices.
>
>
> _Lonpac External - Confidential data is for use by authorised external
> parties only._
```

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.