

Jasper Chua (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 24 September 2020 4:13 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving GBE7936D (OI : LPC - TBA) AND SJG6612P (TP : LKK REF - CC6/LPC20005637/Uba3) on 10/05/2020 [External Confidential]

Lonpac External - Confidential

Dear Jasper,

Kindly proceed as proposed.

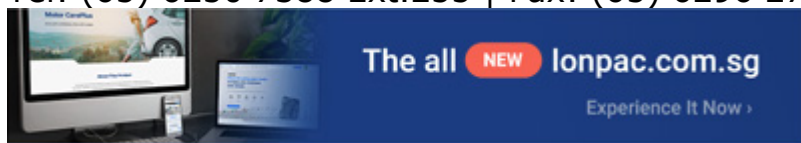
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Thursday, 24 September 2020 11:08 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBE7936D (OI : LPC - TBA) AND SJG6612P (TP : LKK REF - CC6/LPC20005637/Uba3) on 10/05/2020 [External Confidential]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver reverse into parking lot and hit parked TP.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 6,485.16	\$ 2,140.00
Loss of Rental (100.00 x 2 days)	\$ 200.00	\$ 200.00
GIA Search	\$ 2.00	\$ 2.00
Proposed Total	\$ 6,687.16	\$ 2,342.00

Breakdown of days is as follows:

Recommended repair days	3
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For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 1 June 2020 3:36 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE7936D (OI : LPC - TBA) AND SJG6612P (TP : LKK REF - CC6/LPC20005637/Uba3) on 10/05/2020 [External Confidential]

YOUR REF: 20/20/20/VC00/023341

LKK REF: CC6/LPC20005637/Uba3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jasper.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 12 May, 2020 7:32 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Direct Settlement - Accident Involving GBE7936D (OI : LPC - TBA) AND SJG6612P (TP : LKK REF - CC6/LPC20005637/Uba3) on 10/05/2020 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's accident report for your attention.

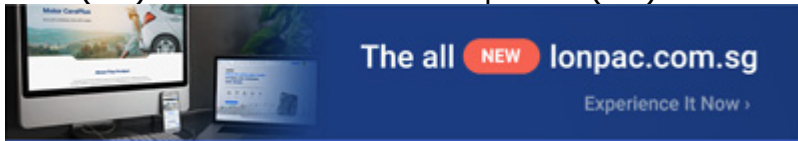
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

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From: GERALD POH WEE BIN

Sent: Monday, 11 May 2020 3:20 pm

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement - Accident Involving GBE7936D (OI : LPC - TBA) AND SJG6612P (TP : LKK REF - CC6/LPC20005637/Uba3) on 10/05/2020 [External Confidential]

Lonpac External - Confidential

Our Ref: 20/20/20/VC00/023341

Dear Mei Kwan,

Our insured has not lodged the accident report and we are making enquiries.

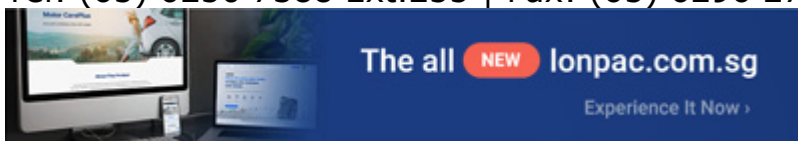
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 11 May 2020 3:05 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE7936D (OI : LPC - TBA) AND SJG6612P (TP : LKK REF - CC6/LPC20005637/Uba3) on 10/05/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJG 6612P at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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