

Mei Kwan (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, September 7, 2021 11:45 AM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: SNM20D201910/SMM6305J/irene - Accident Involving SMM6305J (OI : CTI - TBA) and SLZ8251K (TP : LKK REF - CC6/CTI20005634/Kba3) on 01/05/2020
Attachments: SAS REPORT SMM6305J.pdf
Categories: HMK

Dear Sir/Mdm,

Enclosed herewith INSURED SAS REPORT.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Monday, April 12, 2021 9:27 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SNM20D201910/SMM6305J/irene - Accident Involving SMM6305J (OI : CTI - TBA) and SLZ8251K (TP : LKK REF - CC6/CTI20005634/Kba3) on 01/05/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

Kindly update us the latest status.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)

Sent: Thursday, 1 April 2021 2:51 PM

To: 'Irene Tay' <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: SNM20D201910/SMM6305J/irene - Accident Involving SMM6305J (OI : CTI - TBA) and SLZ8251K (TP : LKK REF - CC6/CTI20005634/Kba3) on 01/05/2020

Dear Irene,

As spoken, attached video footage for your reference.

Kindly keep us updated.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)

Sent: Thursday, 18 March 2021 11:14 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D201910/SMM6305J/irene - Accident Involving SMM6305J (OI : CTI - TBA) and SLZ8251K (TP : LKK REF - CC6/CTI20005634/Kba3) on 01/05/2020

Dear Irene,

Kindly update us the latest status.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 4 March 2021 9:29 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D201910/SMM6305J/irene - Accident Involving SMM6305J (OI : CTI - TBA) and SLZ8251K (TP : LKK REF - CC6/CTI20005634/Kba3) on 01/05/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 24 February, 2021 3:34 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D201910/SMM6305J/irene - Accident Involving SMM6305J (OI : CTI - TBA) and SLZ8251K (TP : LKK REF - CC6/CTI20005634/Kba3) on 01/05/2020

Dear Sir,

Till-date, our insured still have not lodge report.

Please give us another 14 days.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, December 1, 2020 9:30 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM20D201910/SMM6305J/irene - Accident Involving SMM6305J (OI : CTI - TBA) and SLZ8251K (TP : LKK REF - CC6/CTI20005634/Kba3) on 01/05/2020

2nd REMINDER

Dear Sir/Mdm,

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 5 August 2020 5:12 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D201910/SMM6305J/irene - Accident Involving SMM6305J (OI : CTI - TBA) and SLZ8251K (TP : LKK REF - CC6/CTI20005634/Kba3) on 01/05/2020

REMINDER

Dear Sir/Mdm,

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 12 July 2020 3:00 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: SNM20D201910/SMM6305J/irene - Accident Involving SMM6305J (OI : CTI - TBA) and SLZ8251K (TP : LKK REF - CC6/CTI20005634/Kba3) on 01/05/2020

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)

Sent: Thursday, 28 May 2020 11:38 AM

To: Claims Dept of CTI

Cc: Admin A; Irene Tay; Jasper Chua (LKK Auto)

Subject: RE: SNM20D201910/SMM6305J/irene - Accident Involving SMM6305J (OI : CTI - TBA) and SLZ8251K (TP : LKK REF - CC6/CTI20005634/Kba3) on 01/05/2020

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Wednesday, 13 May 2020 5:30 PM

To: Mei Kwan (LKKAuto); Irene Tay; Jasper Chua (LKK Auto)

Cc: Admin A

Subject: O/R: SNM20D201910/SMM6305J/irene - Accident Involving SMM6305J (OI : CTI - TBA) and SLZ8251K (TP : LKK REF - CC6/CTI20005634/Kba3) on 01/05/2020

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay 63896192.

***** Kindly quote our reference number when replying.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, May 13, 2020 12:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMM6305J (OI : CTI - TBA) and SLZ8251K (TP : LKK REF - CC6/CTI20005634/Kba3) on 01/05/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected third party vehicle SLZ 8251K at M/s City Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)