

Celine Fong (LKKAUTO)

From: Xin Yi <xinyi@seahong.com.sg>
Sent: Wednesday, 6 May 2020 3:13 PM
To: Celine Fong (LKKAUTO); Admin-D (LKKAUTO); assignments
Cc: 'Chee Kiong'; samson@seahong.com.sg; amanda@seahong.com.sg;
gideon@seahong.com.sg
Subject: SOP file ref: 20.27848 PD-O | Claim by LUMENS AUTO PTE LTD (OWNER) | SMM 4109Y

Dear Celine

CLAIMANT : LUMENS AUTO PTE LTD (OWNER)
VEHICLE NUMBER : SMM 4109Y
ALLEGED ACCIDENT DATE : 21 DECEMBER 2019
AXA VEHICLE NUMBER : SMJ 2024L

Thank you for your email below.

We have requested for the RI and will update you once we obtain the same.

Thanks and stay safe!

In view of the latest advisory on Co-vid, our entire office will be operating via tele-commuting. Please do not send any documents or correspondence or notice to our office by fax or post. Please communicate with us through email. Kindly note that we are still in operation and we will respond accordingly. Your kind co-operation is most appreciated.

Thanks & Best Regards

Heng Xinyi

(Secretary to Mr Tan Chee Kiong)

Seah Ong & Partners LLP

36 Robinson Road

#12-03 City House

Singapore 068877

Tel: 6536 5369

Fax: 6536 5811

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From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Wednesday, 6 May, 2020 3:02 PM
To: Xin Yi <xinyi@seahong.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments
<assignments@lkkauto.com>
Cc: 'Chee Kiong' <cheekiong@seahong.com.sg>; samson@seahong.com.sg; amanda@seahong.com.sg;

gideon@seahong.com.sg

Subject: RE: SOP file ref: 20.27848 PD-O | Claim by LUMENS AUTO PTE LTD (OWNER) | SMM 4109Y

Dear Xin Yi,

Please be informed that no post-repair inspection done for SMM 4109Y.

Kindly assist to arrange Re-Inspection appointment.

Aside to Summer, please assist to keep track/follow up on the matter.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Yi <xinyi@seahong.com.sg>

Sent: Tuesday, 5 May 2020 9:34 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Chee Kiong' <cheekiong@seahong.com.sg>; samson@seahong.com.sg; amanda@seahong.com.sg; gideon@seahong.com.sg

Subject: SOP file ref: 20.27848 PD-O | Claim by LUMENS AUTO PTE LTD (OWNER) | SMM 4109Y

Dear Nivitha,

CLAIMANT :	LUMENS AUTO PTE LTD (OWNER)
VEHICLE NUMBER :	SMM 4109Y
ALLEGED ACCIDENT DATE :	21 DECEMBER 2019
AXA VEHICLE NUMBER :	SMJ 2024L

Further to our email below, we have requested for a clearer set of the Claimant's survey report and will forward once we receive the same. Thanks!

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From: Xin Yi <xinyi@seahong.com.sg>
Sent: Tuesday, 5 May, 2020 9:05 PM
To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Chee Kiong (cheekiong@seahong.com.sg)' <cheekiong@seahong.com.sg>; 'samson@seahong.com.sg' <samson@seahong.com.sg>; 'amanda@seahong.com.sg' <amanda@seahong.com.sg>; 'gideon@seahong.com.sg' <gideon@seahong.com.sg>
Subject: SOP file ref: 20.27848 PD-O | Claim by LUMENS AUTO PTE LTD (OWNER) | SMM 4109Y

Dear Nivitha,

CLAIMANT :	LUMENS AUTO PTE LTD (OWNER)
VEHICLE NUMBER :	SMM 4109Y
ALLEGED ACCIDENT DATE :	21 DECEMBER 2019
AXA VEHICLE NUMBER :	SMJ 2024L

We act for AXA Insurance Pte Ltd for the above matter.

We understand that you were engaged to survey the claimant's vehicle.

The claimant has issued their LOD and their surveyor's report can be downloaded via <https://1drv.ms/b/s!AtyQSG-oo66hl4ospks2U6us2kyLUw?e=4Qhx0u>

Please let us hear from you on the following: -

- a. If you have conducted post-repair inspection already, please let us have your survey report urgently.
- b. If you have not conducted post-repair inspection, please let us arrange for inspection with the claimant's solicitor and let us have your survey report in due course.

May we hear from you on the above soonest. Thanks!

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