

## Shirley Hiew (LKK Auto)

---

**From:** Celine Fong (LKKAuto)  
**Sent:** Wednesday, 13 May 2020 6:35 pm  
**To:** Shirley Hiew (LKK Auto); Admin-D (LKKAuto)  
**Cc:** Admin-D (LKKAuto)  
**Subject:** RE: Service appointment in Vendor Portal: claim S9M023TW for vehicle UNKNOWN

Hi Shirley,

Confirmed vehicle number is FBE 7193E. The survey report is belongs to FBE 7193E, there is typo error on the vehicle number.

Best Regards,  
Celine Fong  
LKK Auto Consultants Pte Ltd  
phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
Sent: Wednesday, 13 May 2020 5:26 PM  
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>  
Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>  
Subject: RE: Service appointment in Vendor Portal: claim S9M023TW for vehicle UNKNOWN

Hi Summer,

As spoken, Please check with AXA again and update me whether the survey report is correct or not.

Thank you.  
Best Regards,  
Shirley Hiew | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 13 May 2020 4:46 pm

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Subject: RE: Service appointment in Vendor Portal: claim S9M023TW for vehicle UNKNOWN

Dear Shirley,

You may refer to smart claim as we have verify the vehicle number is same as TP GIA.

The independent photo is FBE 7193E.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Wednesday, 13 May, 2020 4:42 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Subject: RE: Service appointment in Vendor Portal: claim S9M023TW for vehicle UNKNOWN

Hi Summer,

The TP vehicle number is not same in survey report.

Did you check with insurance is the survey report is correct?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 13 May 2020 2:26 pm

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Service appointment in Vendor Portal: claim S9M023TW for vehicle UNKNOWN

Dear Shirley,

TP vehicle Num : FBE 7193E

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Wednesday, 13 May, 2020 2:24 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Service appointment in Vendor Portal: claim S9M023TW for vehicle UNKNOWN

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Hi Summer,

Kindly provide me the TP vehicle number.

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 13 May 2020 2:05 pm

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>;  
assignments <assignments@lkkauto.com>  
Subject: FW: Service appointment in Vendor Portal: claim S9M023TW for vehicle UNKNOWN

Dear Shirley,

Fyna paper survey upload in views.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,  
#02-25 | S(408933)

-----Original Message-----

From: yiwen.liu@axa.com.sg <yiwen.liu@axa.com.sg>

Sent: Friday, 8 May, 2020 11:20 AM

To: admin-d@lkkauto.com

Subject: Service appointment in Vendor Portal: claim S9M023TW for vehicle UNKNOWN

AXA confirms your appointment as Surveyor / Assessor (Company), to carry out Re-inspection service for claim number S9M023TW.

Please log in to <https://vp.smartclaims.axa.com.sg/claim-portal/>

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.