

Re: Final Reminder(7 DAYS NOTICE) : LOD SMQ5590L / Your Ref : SMD2676L *** LKK
REF: CC4/AIG20005620/Kpa3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 18/5/2021 2:03 PM

To: Carmen Lim <carmen@esteemperf.com.sg>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; Coleen Kwok <coleen21@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

 1 attachments (194 KB)

DV_SMQ 5590L.pdf;

Without Prejudice

Dear Carmen,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Tuesday, 18 May 2021 12:57 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; Coleen Kwok <coleen21@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: Re: Final Reminder(7 DAYS NOTICE) : LOD SMQ5590L / Your Ref : SMD2676L *** LKK REF: CC4/AIG20005620/Kpa3

Dear Hsiao Tong,

Accident involving SMQ5590L & SMD2676L on 07.05.2020.

We accept your offer at **\$3412.53** to settle the property claim.

Kindly let us have your DV asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[385 Sin Ming Drive](#) Vicom Inspection
(Head Office / Showroom / Workshop)

[176 Sin Ming Drive](#), [Sin Ming Auto Care](#)
[#01-14](#), [#01-15](#), [#01-16](#)
(Workshop)

www.esteemperformance.com



On Tue, May 18, 2021 at 12:18 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Carmen,

We refer to our below email.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 6 April 2021 3:40 PM

To: Carmen Lim <carmen@esteemperf.com.sg>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; Coleen Kwok <coleen21@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Final Reminder(7 DAYS NOTICE) : LOD SMQ5590L / Your Ref : SMD2676L *** LKK REF: CC4/AIG20005620/Kpa3

**Without Prejudice
(save as to costs)**

Dear Carmen,

We refer to your below email.

We have our principal instruction to revise offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,810.40
2. Loss of Rental (7days x \$84.95)	\$ 594.65
3. LTA/GIA Search Fee	\$ 7.48
Total	\$ 3,412.53

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 31 March 2021 8:50 AM

To: Carmen Lim <carmen@esteemperf.com.sg>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; Coleen Kwok <coleen21@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Final Reminder(7 DAYS NOTICE) : LOD SMQ5590L / Your Ref : SMD2676L *** LKK REF: CC4/AIG20005620/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We are seeking further mandate from AIG.

We will expedite and get back to you. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Friday, 26 March 2021 5:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; Coleen Kwok <coleen21@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: Final Reminder(7 DAYS NOTICE) : LOD SMQ5590L / Your Ref : SMD2676L *** LKK REF: CC4/AIG20005620/Kpa3

Dear Hsiao Tong,

Accident involving SMQ5590L & SMD2676L on 07.05.2020.

We refer to our email dated 29.01.2021.

We rejected your offer.

We refer to our email dated 29.12.2020, loss of rental clearly stated :-

DOA : 07.05.2020 -

PRI REQUEST : 08.05.2020 @ 14:40 - 1 DAY

PENDING FOR PRI : 09.05.2020 - 1 DAY

PENDING FOR PRI : 10.05.2020 - 1 DAY

SURVEY DATE : 11.05.2020 - 1 DAY

RECOMMEND : 5 DAYS

TOTAL : 9 DAYS

Attached herewith our check in / out form and driver's MC slip for your attention.

We prepare to accept **\$3,582.43** to settle the property claim.

If you are still inclined to maintain, kindly let us have your confirmation to escalate matter accordingly.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[385 Sin Ming Drive](#) Vicom Inspection
(Head Office / Showroom / Workshop)

[176 Sin Ming Drive, Sin Ming Auto Care](#)
[#01-14, #01-15, #01-16](#)
(Workshop)

www.esteemperformance.com



On Fri, Jan 29, 2021 at 11:37 AM Carmen Lim <carmen@esteemperf.com.sg> wrote:

Dear Hsiao Tong,

We rejected your offer.

We refer to our email dated 29.12.2020, loss of rental clearly stated :-

DOA : 07.05.2020 -

PRI REQUEST : 08.05.2020 @ 14:40 - 1 DAY

PENDING FOR PRI : 09.05.2020 - 1 DAY

PENDING FOR PRI : 10.05.2020 - 1 DAY

SURVEY DATE : 11.05.2020 - 1 DAY

RECOMMEND : 5 DAYS

TOTAL : 9 DAYS

Attached herewith our check in / out form and driver's MC slip for your attention.

Pls review the above matter and let us hear from you favorably.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[385 Sin Ming Drive](#) Vicom Inspection
(Head Office / Showroom / Workshop)

[176 Sin Ming Drive, Sin Ming Auto Care](#)
[#01-14, #01-15, #01-16](#)
(Workshop)

www.esteemperformance.com



On Fri, Jan 29, 2021 at 10:55 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$3,400.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 14 January 2021 12:47 PM

To: Carmen Lim <carmen@esteemperf.com.sg>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; Coleen Kwok <coleen21@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Final Reminder(14 DAYS NOTICE) : LOD SMQ5590L / Your Ref : SMD2676L *** LKK REF: CC4/AIG20005620/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We are currently pending for further instruction from AIG.

We will follow up and get back to you. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Tuesday, 12 January 2021 10:04 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; Coleen Kwok <coleen21@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Final Reminder(14 DAYS NOTICE) : LOD SMQ5590L / Your Ref : SMD2676L *** LKK REF: CC4/AIG20005620/Kpa3

Dear Hsiao Tong,

Accident involving SMQ5590L & SMD2676L on 07.05.2020.

We refer to our email dated 29.12.2020.

We believe by right now , you have completed your investigation with your insured / insured's driver.

Kindly let us hear from your favorably asap.

Thank you

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

M: 8799 0066

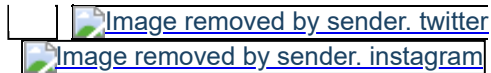
P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259 \(Head Office\)](#)

[385 Sin Ming Drive](#) Vicom Inspection Centre (Showroom)

www.esteemperformance.com



On Tue, Dec 29, 2020 at 11:15 AM Carmen Lim <carmen@esteemperf.com.sg> wrote:

Dear Hsiao Tong,

Apologies for my late reply.

We rejected your offer.

We prepare to accept **\$3582.43** to settle the property claim , our LOD clearly stated :-

DOA : 07.05.2020 -

PRI REQUEST : 08.05.2020 @ 14:40 - 1 DAY

PENDING FOR PRI : 09.05.2020 - 1 DAY

PENDING FOR PRI : 10.05.2020 - 1 DAY

SURVEY DATE : 11.05.2020 - 1 DAY

RECOMMEND : 5 DAYS

TOTAL : 9 DAYS

Attached herewith our check in / out form your attention.

Pls review the above matter and let us hear from your favorably.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

www.esteemperformance.com

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On Mon, Dec 28, 2020 at 9:03 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 27 Nov 2020.

Please confirm acceptance. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Wednesday, 25 November 2020 2:15 PM

To: Carmen Lim <carmen@esteemperf.com.sg>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; Coleen Kwok <coleen21@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Final Reminder(14 DAYS NOTICE) : LOD SMQ5590L / Your Ref : SMD2676L *** LKK REF: CC4/AIG20005620/Kka3

Without Prejudice
Dear Sir/Madam,

We refer to the above matter.

We propose settlement for global sum of **\$3,320.00(all in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Wednesday, November 25, 2020 2:11 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong

<jenny@esteemperf.com.sg>; Coleen Kwok <coleen21@esteemperf.com.sg>; Claim

admin <Claimadmin@esteemperf.com.sg>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto)

<bryanang@lkkauto.com>

Subject: Final Reminder(14 DAYS NOTICE) : LOD SMQ5590L / Your Ref : SMD2676L *** LKK
REF: CC4/AIG20005620/Kka3

Dear Khanchna,

FINAL REMINDER 14 DAYS NOTICE

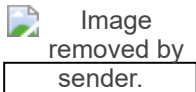
Accident involving SMQ5590L & SMD2676L on 07.05.2020.

We refer to our LOD dated 09.06.2020 , reminder dated 12.08.2020 , 17.09.2020 and 29.10.2020

We believe by right now , you have completed your investigation with your insured / insured's driver.

Kindly revert to us within **14 days** of this email, if failing which we will have to escalate the matter with the legal team.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

www.esteemperformance.com

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 [Image removed by sender. twitter](#)

 [Image removed by sender. instagram](#)

On Thu, Oct 29, 2020 at 3:12 PM Carmen Lim <carmen@esteemperf.com.sg> wrote:

Dear Khanchna,

Accident involving SMQ5590L & SMD2676L on 07.05.2020.

We refer to our LOD dated **09.06.2020** , Reminder dated **12.08.2020 & 17.09.2020**.

We believe by right now , you have completed your investigation with your insured / insured's driver.

Kindly let us hear from your favorably asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066**P:** 6484 1221**E:** carmen@esteemperf.com.sg[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

www.esteemperformance.com

On Thu, Sep 17, 2020 at 3:06 PM Carmen Lim <carmen@esteemperf.com.sg> wrote:

Dear Khanchna,

Accident involving SMQ5590L & SMD2676L on 07.05.2020.

We refer to your email dated 12.08.2020.

We believe by right now , you have completed your investigation with your insured / insured's driver.

Kindly let us hear from your favorably asap.

Thank you



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sender.

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

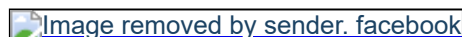
Esteem Performance Pte Ltd

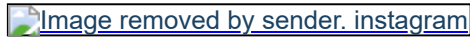
M: 8799 0066**P:** 6484 1221**E:** carmen@esteemperf.com.sg[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Wed, Aug 12, 2020 at 3:11 PM Bryan Ang (LKKAuto) <bryanang@lkkauto.com> wrote:

Hi Khanchna

Liability down against AIG insured. Please seek mandate from AIG and work towards closure.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Wednesday, 12 August 2020 3:08 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong

<jenny@esteemperf.com.sg>; Coleen Kwok <coleen21@esteemperf.com.sg>;

Claim admin <Claimadmin@esteemperf.com.sg>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto)

<bryanang@lkkauto.com>

Subject: Reminder x 1: LOD SMQ5590L / Your Ref : SMD2676L *** LKK REF: CC4/AIG20005620/Kka3

Dear Khanchna,

Accident involving SMQ5590L & SMD2676L on 07.05.2020.

We refer to our LOD dated **09.06.2020**.

We believe by right now , you have completed your investigation with your insured / insured's driver.

Kindly let us hear from your favorably asap.

Thank you



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sender.

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

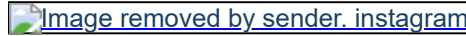
P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)
(Head Office)
[385 Sin Ming Drive](#) Vicom Inspection Centre
(Showroom)
www.esteemperformance.com







On Tue, Jun 9, 2020 at 5:53 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Tuesday, 9 June, 2020 5:11 PM

To: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; Coleen Kwok <coleen21@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>

Subject: LOD SMQ5590L / Your Ref : SMD2676L

Dear Sir / Madam,

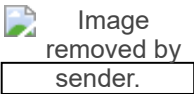
Accident involving SMQ5590L & SMD2676L on 07.05.2020.

We refer to the above matter.

Attached herewith our LOD & Kenneth cfm finalised for your attention.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division
Esteem Performance Pte Ltd

M: 8799 0066
P: 6484 1221
E: carmen@esteemperf.com.sg

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