

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1605-069

Your Ref : SJH6185A

Date : 13.November 2018

**AIG ASIA PACIFIC INSURANCE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB9986R AND SJH6185A ON 04/05/16 07:00 PM ALONG SINARAN DRIVE**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,840.39
2.	Loss of Rental for <u>4</u> days @ \$ <u>128.4</u> per day	\$	513.60
3.	Loss of Income for <u>4</u> days @ \$ <u>50</u> per day	\$	200.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	2,559.99

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9986R and SJH6185A along SINARAN DRIVE on 04/05/16 07:00 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 13 (day) of November 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, TRANS-CAB AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,190.00 (Global Sum) for vehicle no. SHB 9986R that was damaged pursuant to the accident which occurred on 04/05/2016 (date) along MOULMEIN ROAD involving vehicle no/s SJH6185A.

This is pursuant to the inspection conducted on 05/05/2016 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD (the third party claimant”) of vehicle no. SHB 9986R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 9986R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of SEPT (month) 20 20 (year)

  
Signed by appointed surveyor

  
Signed by “the workshop” (with chop)

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

**Tel:** 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

<b>TO:</b> <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore  ATTENTION:	<b>INVOICE NO.</b> : INV1606-212 <b>DATE</b> : 28. June 2016 <b>REFERENCE NO</b> : AAD1605-069 <b>TERMS</b> : Net 30 Days <b>DUE DATE</b> : 28. July 2016 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9986R;DOA 04.05.16(PART-BY-PART-16)	1	1,840.39	1,840.39

**Total SGD Excl. GST :** 1,719.99**7% GST :** 120.40**Total SGD Incl. GST :** 1,840.39

\*\*\*\* ONE THOUSAND EIGHT HUNDRED FORTY AND THIRTY NINE SGD ONLY

\*\*\*\*

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

13 November, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 04/05/16 07:00 PM at SINARAN DRIVE

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9986R. The taxi was hired to WONG SAI ONN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate ~~\$126.26~~ per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

04-05-2016

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD1605-069	<b>Accident Date</b> 04-05-2016
4/5/2016 10:00	7/5/2016 18:00	SHB9986R

**Yours Faithfully,****Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**

**Enquire Vehicle & Owner Information ( Vehicle No. SJH6185A As At 04 May 2016 / 19:00:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident  
Law Firm Case No.: TCS(CANDY)SHB9986R

**Current Owner Details**

Owner ID Type: Singapore NRIC  
Owner ID: S8404167Z  
Owner Name: LEE SI YING, JOANNA  
Registered Address Type: HDB / HUDC  
Registered Block/House No.: 103  
Registered Street Name: RIVERVALE WALK  
Registered Unit No.: # 11 - 76  
Registered Building Name: -  
Registered Postal Code: 540103

**Current Vehicle Details**

Vehicle No.: SJH6185A  
Make Description/Model: MINI / COOPER 1.6 AT ABS D/AIRBAG 2WD 3DR  
Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.



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## Khanchna (LKK Auto)

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**From:** Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>  
**Sent:** 4 August 2020 5:03 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A; Lim, Sheng Yang  
**Subject:** RE: Request for advice - AIG REF: TP / 4295997488SG (OI : SJH6185A ) Re-open case [ MVA BETWEEN SHB 9986R & SJH 6185A ON 04/05/2016 ]

Hi Khanchna,

Please be informed after reviewing thoroughly, we agree with 50% liability.

Claim is now pending under adjuster survey, we have sent back the adjuster report.

Thank You.

Regards,

**Mariah Huibrechts**  
**AIG**

Senior Claims Examiner II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext : 1002211

[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Monday, July 27, 2020 4:26 PM  
**To:** Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] Request for advice - AIG REF: TP / 4295997488SG (OI : SJH6185A ) Re-open case [ MVA BETWEEN SHB 9986R & SJH 6185A ON 04/05/2016 ]

**This message is from an external sender; be cautious with links and attachments.**

Dear Mariah,

We refer to the above matter.

This matter was closed due to TP inactivity.

We noted that we had spoken to Insured on 26/8/2016 but there was no letter sent to Insured to date.

The accident versions are conflicting. OI alleged head to rear collision whereas Third party alleged that OI overtook his stationary vehicle.

Third party does not have any supporting evidence. Based on the damage profile to Third party taxi, we are of the view that third party accident version is probable as the damage was at the frontal right hand side (appended below). However, there are no photos of OI vehicle other than the photo in the GIA because OI had sent the vehicle for servicing and OI alleged no visible damage.





Please advice if we may proceed to DS on 50% liability basis in view of conflicting versions and whether we need to send letter to Insured first.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, 14 July 2020 5:30 PM  
**To:** [NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com); [Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com); [Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com); [Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: REQUEST FOR CURRENT AIG OFFICER PIC- AIG REF: TP / 4295997488SG (OI : SJH6185A )

Dear All,

Please let us know the current AIG PIC officer for this claim.

**...CLAIM SUBFOLDER...(Closed)**

Revoked / No settlement

Claim Audit		Activity Log			Documents		
<b>CLAIM SUBFOLDER TRACKING</b>							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 May 2016		05 May 2016 00:00		12 Jan 2018 16:54 <b>S\$1,350.00</b> (S\$363.80)		<b>Closed (Closed without Offer)</b>
<b>Main</b>		<b>Reference</b>		<b>Claim Details</b>			
<b>CLAIM SUBFOLDER DETAILS</b>							<b>[Created by adjuster]</b>
Insured:	<b>Lee Siying</b> , ID: S8404167Z						
Main Claimant:	<b>TRANS-CAB SERVICES PTE LTD</b> , Co. Reg. No.: 200303878K						
Vehicle Reg. No.:	<b>SHB9986R</b>			Date of Loss:	04/05/2016 19:00 - :59 <b>[31 Months and 4 Days From LTA Reg Di</b>		
Claim Type:	<b>TP / 4295997488SG</b>			Policy/Cover Note No.:	2100459478		
Vehicle Reg. No. (Insured):	<b>SJH6185A</b>			Policy No. (Claimant):	VPX/P1680520		
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666						
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Sivaguru Raja, Jeevan Raj</b> ] jeevansivagum@aig.com						
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6880 4888						
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... <b>[Final Rpt due 18/05/2016]</b>						
<b>ASSOCIATED MAIL RECEIVED</b>							
<ul style="list-style-type: none"> <li>AIG_SG (10/05/2016): No OI GIA Report (SHB9986R VS SJH6185A)</li> </ul>							
<b>ALL ASSOCIATED TASKS</b>							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On
No results.							

Thank you.

Best Regards,

**Khanchna** | Case Handler**LKK Auto Consultants Pte Ltd**DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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