

INS. CASE OWNER

CC 3/AIG1600

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time:

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 26/08/16

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: 40

S\$ 1,650.00 (2 days) Reduction: 84 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ -

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ -

(\$ x days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$ -

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ -

Name 1:

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H

TAX INVOICE

NTUC INCOME INSURANCE CO-OPERATIVE LTD
30 PRINSEP STREET
#06-02 NTUC INCOME
PRINSEP HOUSE
SINGAPORE 188647 (TP)

INV No. NA0911285
INV Date 21/10/2009
Reference NA/INC09023687/w1
Code DNC

PROFESSIONAL SERVICE FEE

Vehicle No. SFU 8967B
Insured Veh.
Claim No. 5541186
Policy No. 502858422-01
Accident Date 20/10/2009
Inspection Date

Description	Total
Accident Reporting	30.00
Subtotal	30.00
GST (7%)	2.10
Grand Total	32.10

We shall be glad if you could forward the payment at your early convenience.

Cheque should be crossed and made payable to 'National Assessment Centre Services'

National Assessment Centre Services



REF:

STANDARD FORM 1

ASSIGNMENT

Date 5/5/16

Estimated Cost

CO / (P) / WS / TP / RS / OD / RS / E / A / NE / SV

To: (Agent / Vehicle No.) SHB 9986RE / (Insurance / Mile) Transub

E /

Notes

Policy No.

Claims No.

Sum Insured Excess

(Client's Record)

Name of Ins.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value

ID / O Accident Report Consistent? Yes or No

SIA / PR / Bech Consistent? Yes or No

Est. Repairs: 2 days Res: Yes or NoLum. Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date Person Contacted:

Vehicle: IN / OUT

Vehicle SHB 9986R 2013

Type: (Motor / M / Cycle / Bus / Van / Lorry / etc.)

Truck / Transport

Make Renault 1994Colour Red 1994Se. Reading: 461077 TPR

Engine

Chassis: VR1ABL15A4C273585

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Locked / Jammed / Leaked / Burnt or

Brake: Locked / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / Rim or

Tyre Size: 215/60R16

R.

BS / DUN / EKNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI

TOYO / YOKO or Falken

Front

R/Bal: 7 mmL/Bal: 7 mmD.O.A. DOX 5/5/16 1085hrsSurvey held at Transub

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rocktop or

O/S Front

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

A24W6 + 1,350.00CRD: + 7,063.50 (84%)

Declarer's Name



Final Report

Declarer's Name

Date of Report

Reassurer's No. of Tolls

Surveys

Transub

1-10-10

1-10-10

1-10-10

1-10-10

1-10-10

1-10-10

1-10-10

Reclarer's Name

Lump Sum / B.E. / C

Add Pass:

1-10-10

1-10-10

1-10-10

1-10-10

1-10-10

1-10-10

1-10-10

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG16008349/K1hg3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 06-05-2016



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJH 6185A	Veh. Inspected	SHB 9986R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	06/05/2016

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	04/05/2016	Inspection Date	05/05/2016
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST 63 SINGAPORE 569111

TEL NO.6287 6666 FAX NO.6257 1330

CO/GST REG NO.201019626G

SHB 9986R - AIG**Candy**Dae
5/6/16

Vehicle No.:
Chassis No.:
Vehicle Make:
Vehicle Model:
Date of Accident :
Third Party Insurer :

SHB 9986R - Candy
VF1ABL15AUC273545
RENAULT
LATITUDE
04.05.16
AIG

		PART	LIST	
1	1	BUMPER COVER FRT <i>x repair</i>	\$	968.78
2	1	BUMPER ABSORBER FRT <i>x repair</i>	\$	303.60
3	1	BUMPER BEAM FRT <i>x repair</i>	\$	703.14
4	1	BUMPER SPOILER FRT <i>x repair</i>	\$	139.81
5	1	BUMPER FOG LAMP GRILLE RH <i>x repair</i>	\$	159.40
6	1	BUMPER RETAINER FRT RH <i>x repair</i>	\$	116.47
7	1	BUMPER SUPPORT FRT RH <i>x repair</i>	\$	18.37
8	1	WIPER RESERVOIR <i>x repair</i>	\$	173.60
9	1	WIPER RESERVOIR MOTOR <i>x repair</i>	\$	91.78
10	1	HEADLAMP RH <i>✓ good</i>	\$	911.10 <i>✓</i>
11	1	FENDER PANEL FRT RH <i>x repair</i>	\$	602.95
12	1	FENDER WHEELARCH FRT RH <i>x repair</i>	\$	107.33

TOTAL	\$	4,296.34
10%	\$	429.63
	\$	3,866.70

Specical Nett

1	1SET	FRONT BUMPER CLIP <i>x repair</i>	\$	66.00
2	1SET	WHEELARCH CLIP RH <i>x repair</i>	\$	66.00
3	1	TOW COVER FRT <i>x repair</i>	\$	14.50
4	1	CAP HUB RH FRT <i>x repair</i>	\$	35.00
5	1	RIM RH FRT <i>x repair</i>	\$	385.00
6	1	TYRE RH FRT <i>x repair</i>	\$	330.00
7	1SET	BUMPER SUPPORT FRT CLIP RH <i>x repair</i>	\$	9.80
8	1SET	BUMPER RETAINER FRT CLIP RH <i>x repair</i>	\$	12.50

TOTAL	\$	918.80
TOTAL PARTS	\$	4,785.50

Panel beating, knocking and straightening the
necessary portion, remove and renewal of
parts, adjust and realign the same

\$ 1,400.00 *400*

TRANS-CAB AUTO SERVICES PTE LTD**Candy**

NO.2 ANG MO KIO ST 63 SINGAPORE 569111

TEL NO.6287 6666 FAX NO.6257 1330

CO/GST REG NO.201019626G

SHB 9986R - AIG

To Check Electrical Lighting Concerned.	\$	170.00 60
Putty and spray painting of the affected portion.	\$	1,500.00 480
To check steering geometry and computer wheel alignment	\$	220.00 X 90
To transfer of tire, rim and on wheel balancing.	\$	170.00 X 90
To rust-proofing of the affected areas.	\$	170.00 X 90
TOTAL	\$	3,630.00
Over All Total	\$	8,415.50

(PARTS BY PARTS) Repair Days**5 Days**

Kalish (11/11/14)
U 5/5/16
2 Repair Days
After Repair photo

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Wednesday, 27 December, 2017 6:00 PM
To: 'Dally Amri, Mimi Zarina'
Cc: Vic (LKKAuto); Admin A
Subject: NO DEVELOPMENT TP CLAIM / TP / 4295997488SG ;Date of Loss: 04/05/2016
/(Insured):SJH6185A /Claimant:SH89986R

Our ref: CC3/AIG16008349/K1hb3

Dear Mimi,

We refer to the subject of this e-mail.

We have inspected TP vehicle since 05.05.2016

There is no further development of this claim as of today.

Third-party claimant has been temporarily inactive in this particular case file and there is no follow-up from them since inspection.

In view of the above, we will temporarily close file and will submit our wp report to your good-office.

In future, if TP is still interested to pursue their claim, we will notify your good-office for our further handling.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 May 2016 Edit Reg		05 May 2016 00:00 Edit Adj Rpt	S\$1,350.00 Edit Estimates	S\$1,350.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	Lee Siying, ID: S8404167Z		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Vehicle Reg. No.:	SHB9986R	Date of Loss:	04/05/2016 19:00 - :59
Claim Type:	TP / 4295997488SG	Policy/Cover Note No.:	2100459478
Vehicle Reg. No. (Insured):	SJH6185A	Policy No. (Claimant):	VPX/P1680520
	Excess:		
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Sivaguru Raja, Jeevan Raj] jeevansivagum@aig.com		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 18/05/2016]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (10/05/2016): No OI GIA Report (SHB9986R VS SJH6185A)

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB9986R (4295997488SG)
[SJH6185A]
TP
TRANS-CAB SERVICES PTE LTD
May 4 2016 7:00PM
[Lee Siying]
Trans-cab Auto Services Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser
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Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/05/16 17:41	General View		Load JPG	☒
2	09/05/16 17:41	General View		Load JPG	☒
3	09/05/16 17:41	General View		Load JPG	☒
4	09/05/16 17:41	General View		Load JPG	☒
5	09/05/16 17:41	General View		Load JPG	☒
6	09/05/16 17:41	General View		Load JPG	☒
7	09/05/16 17:41	General View		Load JPG	☒
8	09/05/16 17:41	General View		Load JPG	☒
9	09/05/16 17:41	General View		Load JPG	☒
10	09/05/16 17:41	General View		Load JPG	☒
11	09/05/16 17:41	General View		Load JPG	☒
12	09/05/16 17:41	General View		Load JPG	☒
13	09/05/16 17:41	General View		Load JPG	☒

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/05/16 17:40	TP GIA REPORT		Load PDF	
2	11/05/16 09:15	NON REPORTING LETTER		Load PDF	
3	28/12/17 09:16	EMAIL TO AIG		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	11/10/16 14:23	OI GIA report		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG16008349/K1HB3Q2

Date: 08/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100459478
 Claimant Vehicle No: SHB9986R Insured Vehicle No: SJH6185A
 Date of Loss: 04/05/2016 Nature of Claim: TP Claim No: 4295997488SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB9986R
 Make & Model: RENAULT LATITUDE, 2.0 CVT ABS (A) Engine No: M9R8839C000434
 Reg. Date: 30/09/2013 (Man. Year: 2013) Chassis No: VF1ABL15AUC273545
 Colour: Red Odometer: 461037 km
 Engine Capacity: 1995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Falken 7 mm Rear Left Side: Falken 7 mm
 Front Right Side: Falken 7 mm Rear Right Side: Falken 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,785.50	819.99	3,965.51	82.87
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,630.00	900.00	2,730.00	75.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,415.50	1,719.99	6,695.51	79.56
Approved Total (Overridden) (S\$)		1,350.00		
(S\$)	8,415.50	1,350.00	7,065.50	83.96
+ GST 7.00/7.00% (S\$)	589.09	94.50	494.59	83.96
Nett Amount (S\$)	9,004.59	1,444.50	7,560.09	83.96
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 05/05/2016
 Date Inspected: 05/05/2016 Inspected At: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)
 2, Ang Mo Kio Street 63
 Singapore 569111
 Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER FRT	Repair	968.78 FL	*- FL
2	1		*BUMPER ABSORBER FRT	Serviceable	303.60 FL	*- FL
3	1		*BUMPER BEAM FRT	Serviceable	703.14 FL	*- FL
4	1		*BUMPER SPOILER FRT	Serviceable	139.81 FL	*- FL
5	1		*BUMPER FOG LAMP GRILLE RH	Serviceable	159.40 FL	*- FL
6	1		*BUMPER RETAINER FRT RH	Serviceable	116.47 FL	*- FL
7	1		*BUMPER SUPPORT FRT RH	Serviceable	18.37 FL	*- FL
8	1		*WIPER RESERVOIR	Serviceable	173.60 FL	*- FL
9	1		*WIPER RESERVOIR MOTOR	Serviceable	91.78 FL	*- FL
10	1		*HEADLAMP RH	Grazed	911.10 FL	*911.10 FL
11	1		*FENDER PANEL FRT RH	Repair	602.95 FL	*- FL
12	1		*FENDER WHEELARCH FRT RH	Serviceable	107.33 FL	*- FL
13	1		*SET FRONT BUMPER CLIP	Not Necessary	66.00 FS	*- FS
14	1		*SET WHEELARCH CLIP RH	Not Necessary	66.00 FS	*- FS
15	1		*TOW COVER FRT	Serviceable	14.50 FS	*- FS
16	1		*CAP HUB RH FRT	Serviceable	35.00 FS	*- FS
17	1		*RIM RH FRT	Serviceable	385.00 FS	*- FS
18	1		*TYRE RH FRT	Serviceable	330.00 FS	*- FS
19	1		*SET BUMPER SUPPORT FRT CLIP RH	Not Necessary	9.80 FS	*- FS
20	1		*SET BUMPER RETAINER FRT CLIP RH	Not Necessary	12.50 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	5,215.13	911.10
- List Item Discount on L Items 10.00/10.00% (\$\$)	429.63	91.11
Total Parts (\$\$)	4,785.50	819.99

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	1,400.00	400.00
2	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	60.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	1,500.00	440.00
4	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
5	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
6	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
Gross Labour Cost (S\$)			3,630.00	900.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

