Khanchna (LKK Auto)

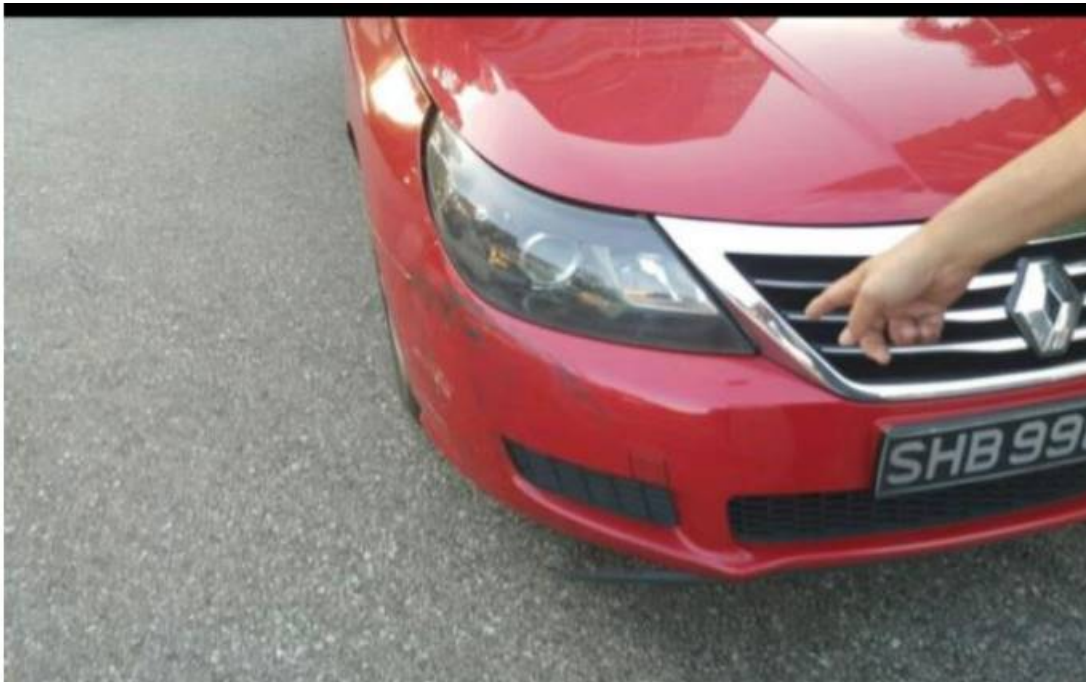|	
From:	Khanchna (LKK Auto)
Sent:	Monday, 27 July 2020 4:26 PM
To:	NurMariahHuibrechts.MohdRizal@aig.com
Cc:	Admin A
Subject:	Request for advice - AIG REF: TP / 4295997488SG (OI : SJH6185A) Re-open case [MVA BETWEEN SHB 9986R & SJH 6185A ON 04/05/2016]

Dear Mariah,

We refer to the above matter.

This matter was closed due to TP inactivity.

We noted that we had spoken to Insured on 26/8/2016 but there was no letter sent to Insured to date.

The accident versions are conflicting. OI alleged head to rear collision whereas Third party alleged that OI overtook his stationary vehicle.

Third party does not have any supporting evidence. Based on the damage profile to Third party taxi, we are of the view that third party accident version is probable as the damage was at the frontal right hand side(appended below). However, there are no photos of OI vehicle other than the photo in the GIA because OI had sent the vehicle for servicing and OI alleged no visible damage.

Please advice if we may proceed to DS on 50% liability basis in view of conflicting versions and whether we need to send letter to Insured first.

Thank you.

Best Regards,
Khanchna| Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360**| email: Khanchna@lkkauto.com|Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Tuesday, 14 July 2020 5:30 PM
To: NoorMariesa.AbuKassim@aig.com; Divyashni.Subramaniam@aig.com; Ericweihong.Teo@aig.com; Yinrul.Hor@aig.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR CURRENT AIG OFFICER PIC- AIG REF: TP / 4295997488SG (OI : SJH6185A)

Dear All,

Please let us know the current AIG PIC officer for this claim.

...CLAIM SUBFOLDER...(Closed)
Revoked / No settlement

Claim Audit	Activity Log	Documents

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 May 2016	05 May 2016 00:00			12 Jan 2018 16:54 S$1,350.00 (S$363.80)		Closed (Closed without Offer)

Main	Reference	Claim Details

CLAIM SUBFOLDER DETAILS — [Created by adjuster]

Insured:	Lee Siying, ID: S8404167Z		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Vehicle Reg. No.:	**SHB9986R**	Date of Loss:	04/05/2016 19:00 - :59 [31 Months and 4 Days From LTA Reg Da
Claim Type:	TP / 4295997488SG	Policy/Cover Note No.:	2100459478
Vehicle Reg. No. (Insured):	SJH6185A	Policy No. (Claimant):	VPX/P1680520
		Excess:	
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by **Sivaguru Raja, Jeevan Raj**] jeevansivagum@aig.com		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by **KALVIN ANG WEI KUN**] ... [**Final Rpt** due 18/05/2016]		

ASSOCIATED MAIL RECEIVED

• AIG_SG (10/05/2016): **No OI GIA Report (SHB9986R VS SJH6185A)**

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On
No results.							

Thank you.

Best Regards,
Khanchna| Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360**| email: Khanchna@lkkauto.com|Fax: 6741-4108