Follow up with Ins. Co

tzeyong.lui

From:

Zayyer (LKKAuto) [zayyer@lkkauto.com]

Sent:

Monday, August 29, 2016 5:03 PM

To:

tzeyong.lui; zhewei.kek@transcab.com.sg

Cc:

claims@transcab.com.sg; jasminetan@transcab.com.sg; CS A Team

Subject:

RE: request video footage for Date of accident on 04/05/2016 involving vehicles SKP 4291K & SHF 710H

Follow Up Flag: Follow up Flag Status:

Red

ICS Ref. AAD 1605-071 (AXA

Dear Mr Liu / Zhe Wei,

Kindly assist us below requested evidence (video footage) for our necessary action. Thanks.

Best Regards. Zaver | Case Handlei

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com| fax: 6741-4108 Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zavver

Sent: Friday, 20 May, 2016 3:36 PM To: zhewei.kek@transcab.com.sg

Cc: claims@transcab.com.sg; jasminetan@transcab.com.sg; CS A Team <cs-a@lkkauto.com>

Subject: request video footage for Date of accident on 04/05/2016 involving vehicles SKP 4291K & SHF 710H

## WITHOUT PREJUDICE

Your Ref: SHF 710H

Dear Zhe Wei,

Date of accident on 04/05/2016 involving vehicles SKP 4291K & SHF 710H

We refer to the reference above.

Our insured reiterated that he was driving the car in his own lane all the way and being hit by your client who changed lane.

Enclosed herewith is the statement of our insured for your record purposes.

After reviewed the both reports, we noted that there is in car camera captured the accident.

Therefore, in order to follow up our insured on his dispute, please provide us a copy of video footage for our urgent basis.

## Brief Details.

On 04/05/2016, I was driving my taxi (SHF710H), along Eunos Link heading towards Kaki Bukit. I was driving on the 3rd lane. The traffic at that time was very heavy. The lane I was in was for vehicles to go straight only. There were two lanes to my right that was meant for vehicles to turn right only.

While driving straight, a car (SKP4291K), suddenly tried to cut into my lane as it was trying to go straight in my lane. As the car was turning into my lane, the car swiped the right side of my taxi causing a dent and a scratch on my right driver door. We were not driving at a fast speed as the traffic was quite heavy

I wish to state that my vehicle has an in-vehicle camera on both the front and back and that I have 3 days MC due to the accident.

During the accident, I had 2 passengers in the car that I was going to drop off at Bedok. The 2

Best Regards.

Zaver | Case Handler

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