

RE: OUR REF: SNM20D201183/SNM20D201183/BEN - TP CLAIM : SJZ1929J AGAINST YOUR INSURED : SLG8564H DOA : 06.03.2020

Ben Tang <Ben.Tang@sg.cntaiping.com>

Wed 6/5/2020 2:59 PM

To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; **assignments** <assignments@lkkauto.com>

Hi Don

We are appointing LKK to conduct the PRS of your client's vehicle.

cc: LKK

Please assist to arrange for survey of TP vehicle SJZ1929J.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Sent: Wednesday, May 6, 2020 1:43 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: FW: OUR REF: SNM20D201183/SNM20D201183/BEN - TP CLAIM : SJZ1929J AGAINST YOUR INSURED : SLG8564H DOA : 06.03.2020
Importance: High

Hi Ben,

Please assist to arrange the car survey by LKK soon. Thanks

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Kevin Leong Wai Kit
Sent: Friday, March 20, 2020 12:53:14 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D201183/SNM20D201183/BEN - TP CLAIM : SJZ1929J AGAINST YOUR INSURED : SLG8564H DOA : 06.03.2020

Dear Ben,

We choose : LKK - XING QUO QIANG

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg



From: Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]

Sent: Friday, 20 March, 2020 11:42 AM

To: Claims Dept of CTI; Kevin Leong Wai Kit

Subject: RE: OUR REF: SNM20D201183/SNM20D201183/BEN - TP CLAIM : SJZ1929J AGAINST YOUR INSURED : SLG8564H DOA : 06.03.2020

This email was sent from outside of your organisation

WITHOUT PREJUDICE

Dear Sir,

We refer to your email dated 20 March 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI
Sent: Friday, March 20, 2020 10:24 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; kevin.leong@cyclecarriage.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM20D201183/SNM20D201183/BEN - TP CLAIM : SJZ1929J AGAINST YOUR INSURED : SLG8564H DOA : 06.03.2020

Dear Ben,

Please conduct PRS for SJV7953U.

Note : officer in charge – Ben Tang 63896175.

*** Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Sent: Friday, March 20, 2020 9:37 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Subject: TP CLAIM : SJZ1929J AGAINST YOUR INSURED : SNM20D201183 DOA : 06.03.2020

Dear All,

Our Client : **SJZ1929J** vs your insured : **SLG8564H**

Above attach SAS report and repair quotation for your reference.

Please let us have the liability.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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