

**Re: O/R : SNM20D201586/YQ744B/IRENE - FW: Fax Message NO.3336 CL/200404/T/PA**

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Wed 6/5/2020 12:00 PM

**To:** Sally <info@catherinelimllc.com>; 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>; **assignments** <assignments@lkkauto.com>

**Cc:** 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'Irene Tay' <irene.tay@sg.cntaiping.com>; **SUR** <sur@lkkauto.com>

Dear sally,

Noted with thanks.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sally <info@catherinelimllc.com>

**Sent:** Wednesday, 6 May 2020 11:52 AM

**To:** 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

**Cc:** 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'Irene Tay' <irene.tay@sg.cntaiping.com>; SUR <sur@lkkauto.com>

**Subject:** RE: O/R : SNM20D201586/YQ744B/IRENE - FW: Fax Message NO.3336 CL/200404/T/PA

Dear All

Venue: Prestige Auto  
3023A Ubi Road 1  
#01-64 S(408717)

Chong Hp: 9021 0057 Fax: 6842 3217

Regards  
Sally Goh  
Catherine Lim LLC  
20 Havelock Road #03-01  
Central Square  
Singapore 059765  
Email: info@catherinelimllc.com

---

**From:** Tan Kah Leong [mailto:KahLeong.Tan@sg.cntaiping.com]

**Sent:** Wednesday, May 06, 2020 11:23 AM

**To:** Admin-D (LKKAUTO); info@catherinelimllc.com; assignments  
**Cc:** Claims Dept of CTI; Irene Tay; SUR  
**Subject:** RE: O/R : SNM20D201586/YQ744B/IRENE - FW: Fax Message NO.3336 CL/200404/T/PA

Without Prejudice

Dear Sally,

Please assist to provide the workshop details for our surveyor to conduct the pre-repair survey.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Wednesday, May 6, 2020 11:03 AM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; info@catherinelimllc.com; assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; SUR <sur@lkkauto.com>  
**Subject:** Re: O/R : SNM20D201586/YQ744B/IRENE - FW: Fax Message NO.3336 CL/200404/T/PA

Dear Kah Leong,

Kindly assist to provide the workshop details.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 6 May 2020 10:55 AM

**To:** [info@catherinelimllc.com](mailto:info@catherinelimllc.com) <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: O/R : SNM20D201586/YQ744B/IRENE - FW: Fax Message NO.3336 CL/200404/T/PA

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sally,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong  
Assistant Executive  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: Sally <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
Sent: Wednesday, May 6, 2020 10:35 AM  
To: Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: RE: O/R : SNM20D201586/YQ744B/IRENE - FW: Fax Message NO.3336  
CL/200404/T/PA

Dear Mdm (Without Prejudice)

We refer to our several emails.

Please be informed that our client shall proceed with the repair of the motor vehicle.

Regards  
Sally Goh  
Catherine Lim LLC  
20 Havelock Road #03-01  
Central Square  
Singapore 059765  
Email: [info@catherinelimllc.com](mailto:info@catherinelimllc.com)

-----Original Message-----

From: Sally [<mailto:info@catherinelimllc.com>]  
Sent: Wednesday, April 22, 2020 9:22 AM  
To: 'Irene Tay'  
Cc: 'Claims Dept of CTI'  
Subject: RE: O/R : SNM20D201586/YQ744B/IRENE - FW: Fax Message NO.3336  
CL/200404/T/PA  
Importance: High

Dear Irene (Without Prejudice)

We refer to our PRI notice on 2/4/2020 and our email appended below.

Please arrange your surveyor to conduct PRI. We have rejected your list of surveyor on 3/4/2020.

Regards  
Sally Goh  
Catherine Lim LLC  
20 Havelock Road #03-01  
Central Square

Singapore 059765

Email: [info@catherinelimllc.com](mailto:info@catherinelimllc.com)

-----Original Message-----

From: Sally [<mailto:info@catherinelimllc.com>]

Sent: Thursday, April 09, 2020 10:13 AM

To: 'Irene Tay'

Cc: 'Claims Dept of CTI'

Subject: RE: O/R : SNM20D201586/YQ744B/IRENE - FW: Fax Message NO.3336  
CL/200404/T/PA

Importance: High

Dear Irene (Without Prejudice)

We refer to our email.

Please let us have your reply to our email dated 3/4/2020. Thank you.

Regards

Sally Goh

Catherine Lim LLC

20 Havelock Road #03-01

Central Square

Singapore 059765

Email: [info@catherinelimllc.com](mailto:info@catherinelimllc.com)

-----Original Message-----

From: Sally [<mailto:info@catherinelimllc.com>]

Sent: Tuesday, April 07, 2020 11:26 AM

To: 'Irene Tay'

Subject: RE: O/R : SNM20D201586/YQ744B/IRENE - FW: Fax Message NO.3336

REMINDER

-----Original Message-----

From: Sally [<mailto:info@catherinelimllc.com>]

Sent: Friday, April 03, 2020 8:29 AM

To: 'Irene Tay'

Subject: RE: O/R : SNM20D201586/YQ744B/IRENE - FW: Fax Message NO.3336

Dear Irene (Without Prejudice)

We refer to your email.

Our client is not agreeable to your list of surveyor and wish to appoint Constant as single joint.

Regards

Sally Goh

Catherine Lim LLC

20 Havelock Road #03-01

Central Square

Singapore 059765

Email: [info@catherinelimllc.com](mailto:info@catherinelimllc.com)

-----Original Message-----

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Friday, April 03, 2020 12:55 AM

To: Shirley

Cc: Shirley

Subject: FW: O/R : SNM20D201586/YQ744B/IRENE - FW: Fax Message NO.3336

WITHOUT PREJUDICE

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING

Kelvin Ang

SEE CHEW SENG

MOHD FADHILAH BIN OSMAN

XING QUO QIANG

KENNETH KONG

SIMON HO

CHUA WEIJIE

MARCUS CHUA

HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

W: [https://apc01.safelinks.protection.outlook.com/?](https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=02%7C01%7Cclaimsdept%40sg.cntaiping.com%7Ce07f59aa91144336d3cb08d7f1661582%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637243293067243292&sd=MFsq4eY%2FlyKC0v9xRrayul5LHX8vtY0KKP0Eq9TAFLA%3D&reserved=0)

[url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=02%7C01%7Cclaimsdept%40sg.cntaiping.com%7Ce07f59aa91144336d3cb08d7f1661582%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637243293067243292&sd=MFsq4eY%2FlyKC0v9xRrayul5LHX8vtY0KKP0Eq9TAFLA%3D&reserved=0](http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=02%7C01%7Cclaimsdept%40sg.cntaiping.com%7Ce07f59aa91144336d3cb08d7f1661582%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637243293067243292&sd=MFsq4eY%2FlyKC0v9xRrayul5LHX8vtY0KKP0Eq9TAFLA%3D&reserved=0) | FB: [https://apc01.safelinks.protection.outlook.com/?](https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=02%7C01%7Cclaimsdept%40sg.cntaiping.com%7Ce07f59aa91144336d3cb08d7f1661582%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637243293067253294&sd=fXKvr2s5PP2L%2FrqQ2mbzQ2IlFqmCoz6UaneLCh)

[url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=02%7C01%7Cclaimsdept%40sg.cntaiping.com%7Ce07f59aa91144336d3cb08d7f1661582%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637243293067253294&sd=fXKvr2s5PP2L%2FrqQ2mbzQ2IlFqmCoz6UaneLCh](http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=02%7C01%7Cclaimsdept%40sg.cntaiping.com%7Ce07f59aa91144336d3cb08d7f1661582%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637243293067253294&sd=fXKvr2s5PP2L%2FrqQ2mbzQ2IlFqmCoz6UaneLCh)

[%2F0uu8%3D&reserved=0](#)

WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: Claims Dept of CTI

Sent: Thursday, April 2, 2020 11:19 PM

To: Shirley <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: O/R : SNM20D201586/YQ744B/IRENE - FW: Fax Message NO.3336

Dear Irene,

Please conduct PRS for SML5265C.

Note : officer in charge - Irene Tay 63896192.

\*\*\* Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=02%7C01%7Cclaimsdept%40sg.cntaiping.com%7Ce07f59aa91144336d3cb08d7f1661582%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637243293067253294&reserved=0>

| FB: <https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=02%7C01%7Cclaimsdept%40sg.cntaiping.com%7Ce07f59aa91144336d3cb08d7f1661582%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637243293067253294&reserved=0>

| WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: ScantoEmail  
Sent: Thursday, April 2, 2020 4:39 PM  
To: FA-X5575C-16A-CL <[FA-X5575C-16A-CL@sg.cntaiping.com](mailto:FA-X5575C-16A-CL@sg.cntaiping.com)>  
Subject: Fax Message NO.3336

This E-mail was sent from "RC6004F-15A-CL" (MP C6004ex).

Queries to: [scantoemail@sg.cntaiping.com](mailto:scantoemail@sg.cntaiping.com)