

Our Ref : T 0520 / SHC1447C /WT/CK(st)  
Your Ref :  
Date : 29-May-2020

CHINA TAIPING INSURANCE CO LTD  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

Attn : Motor Claims Department

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

COMFORTDELGRO  
ENGINEERING

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC1447C YOUR INSURED GBD8979D  
AND OTHER \_\_\_\_\_ ON 5-May-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC1447C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBD8979D we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 5,941.71
6	4 days Loss of Rental @ \$ 125.19 per day	\$ 500.76
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 6,449.96

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims :		\$ 6,769.96

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
- b) LTA search slip/s of : GBD8979D
- c) GIA / Police report/s of : SHC1447C
- d) Letter of authority from owner / hirer / operator
  - ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( ) Tow Fee ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** Hyundai Ioniq SHC1447C , GBD8979D **ON 05-May-20 09:00**  
**ALONG** ALONG BRADDELL ROAD TRAFFIC LIGHT

I / We **LEONG CHUNG KIONG** (Hirer) NRIC No.: **SXXXX639J**

and/or (Relief) NRIC No.: **SXXXX639J**

Taxi Number **SHC1447C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **05-May-2020**

Name of Hirer **LEONG CHUNG KIONG**  
Hirer NRIC **SXXXX639J**

Signature :



Address **472B FERNVALE STREET #10-51**  
**792472**

Contact No. **92377697**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1527811904 Claim No : SNM20D201874/GBD8979D/IRENE

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$6,400.00**  
Singapore Dollars Six Thousand Four Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC1447C  
Insured Vehicle No. : GBD8979D

Date of Loss : 05/05/2020  
Place of Accident : BRADDELL ROAD TRAFFIC LIGHT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KIM TIONG ENTERPRISES PTE LTD  
Driver Name : SHAMSER BIN SAPOAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 6,400.00
	=====
TOTAL . . . . .	S\$ 6,400.00
	=====

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CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Claimant Name : \_\_\_\_\_ NRIC No : \_\_\_\_\_

Signature : \_\_\_\_\_ Date : 29/1/21

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC1447C

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
02.07.2019

CHASSIS CODE  
KMHC851CVKU164570

INV. NO/DATE  
91507100 19.05.2020

JOB NO.  
305397763

ODOMETER READING

DATE/TIME IN  
05.05.2020 09:55

S/No	Part No.		Qty	Unit Price	%Disc	Net
0009	04-01-0104-2397	IONIQV1-3 LAMP ASSY-REAR COMB INSIDE LH#	1	794.40	20.00	635.52
0010	09-01-9999-0068	HYUNDAI REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0011	28-01-0103-0006	(I40/SONATA)REAR BOOT TEL NUMBER CTPL*	1	30.00	0.00	30.00
0012	28-01-0103-0005	(I40/SONATA)REAR BOOT LOGO CTPL	1	30.00	0.00	30.00
SUB-TOTAL			:			4,393.00

### JOB NATURE

0001	PB	PANEL BEATING	640.00	640.00
0002	SP	SPRAYPAINT CHARGE	400.00	400.00
0003	17-01	CHECK ALL LIGHTING	30.00	30.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.	30.00	30.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91507100	5,941.71	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC1447C

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
02.07.2019

CHASSIS CODE  
KMH851CVKU164570

INV. NO/DATE  
91507100 19.05.2020

JOB NO.  
305397763

ODOMETER READING

DATE/TIME IN  
05.05.2020 09:55

S/No	Part No.		Qty	Unit Price	%Disc	Net
0005	20-22	REMOVE/REFIX REVERSE SENSOR		60.00		60.00
SUB-TOTAL			:			1,160.00

Items total		5,553.00
Add GST @	7.000 %	388.71
Invoice amount		5,941.71

Issued by : CHEWBEELENG 19.05.2020 10:07:05  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91507100	5,941.71	

Our Ref: CT20050021

Date: 19 May 2020



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 05/05/2020 @ 09:00 hrs  
ALONG ALONG BRADDELL ROAD TRAFFIC LIGHT  
INVOLVING GBD8979D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1447C** (the "Taxi"). The Taxi was hired to **LEONG CHUNG KIONG IC NO SXXXX639J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIM)		DATE	NAME OF DRIVER
		1	2	3		FROM	TO		
30/4	RAY	1	1	4	2	7	1300	2137	
1/5	Levy	1	1	4	5	9	1020	1200	
1/5	RAY	1	1	5	8	8	1300	0030	
2/5	Levy	1	1	6	4	5	0830	1200	
2/5	RAY	1	1	6	7	9	1500	0030	
3/5	Levy	1	1	8	6	2	0700	1800	
4	Levy	1	1	2	0	5	0830	1200	
4/5	RAY	1	1	2	0	5	1300	2330	
5/5	Levy	1	1	2	1	0	0700	1000	
05/05/2020	RAY	SML 16479					0830	-	
08/05/2020	Levy	SML 16479					-	1200	

## Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GBD8979D 05 May 2020 / 09:00:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI20005571/Fps3

29 MAY 2020

**KIM TIONG ENTERPRISES PTE LTD**

803 KING GEORGE'S AVENUE

#02-194

SINGAPORE 200803

Attn: The Management

Dear Sir/Madam,

**ACCIDENT INVOLVING GBD 8979D AND SHC 1447C ON 05/05/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 1447C against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Chew Hsiao Tong (Ms)

Case Handler

DID: 6256 3561/ 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Hsiao Tong (LKKAUTO)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 19 November 2020 6:55 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: <Seek Mandate>: SNM20D201874/GBD8979D/IRENE - Accident Involving GBD 8979D (OI : CTI - TBA) and SHC 1447C (TP : LKK REF - CC3/CTI20005571/Fps3) on 05/05/2020

Dear Sir/Mdm (LKK),

Please proceed as per your proposal below;

We seek your approval to offer repairer **"ComfortDelgro Engineering Pte Ltd"** at **\$6,562.37(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,320.13	\$ 5,941.71
2. Loss of Rental (4days x \$125.19)	\$ 500.76	\$ 438.17 (3.5days x \$125.19)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 175.00 (3.5days x \$50.00)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 8,148.38	<b><u>\$ 6,562.37</u></b>

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Saturday, November 14, 2020 1:07 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Re: <Seek Mandate>: SNM20D201874/GBD8979D/IRENE - Accident Involving GBD 8979D (OI : CTI - TBA) and SHC 1447C (TP : LKK REF - CC3/CTI20005571/Fps3) on 05/05/2020

**URGENT**

Dear Sirs/mdm,

We refer to our mandate request dated 21/07/2020.

Kindly let us have your approval/instruction as third party is chasing.

Thanks.

**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 27 October 2020 10:14 AM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: <Seek Mandate>: SNM20D201874/GBD8979D/IRENE - Accident Involving GBD 8979D (OI : CTI - TBA) and SHC 1447C (TP : LKK REF - CC3/CTI20005571/Fps3) on 05/05/2020

Dear Sirs/mdm,

We refer to our mandate request dated 21/07/2020.

Kindly let us have your approval/instruction.

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 2 September 2020 7:55 AM  
**To:** 'Irene Tay' <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <Seek Mandate>: SNM20D201874/GBD8979D/IRENE - Accident Involving GBD 8979D (OI : CTI - TBA) and SHC 1447C (TP : LKK REF - CC3/CTI20005571/Fps3) on 05/05/2020

Dear Sirs/mdm,

We refer to our mandate request dated 21/07/2020.

Kindly let us have your approval/instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 14 August 2020 12:52 PM

**To:** 'Irene Tay' <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <Seek Mandate>: SNM20D201874/GBD8979D/IRENE - Accident Involving GBD 8979D (OI : CTI - TBA) and SHC 1447C (TP : LKK REF - CC3/CTI20005571/Fps3) on 05/05/2020

Dear Sirs/mdm,

We refer to our mandate request dated 21/07/2020.

Kindly let us have your approval/instruction.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 21 July 2020 3:32 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** <Seek Mandate>: SNM20D201874/GBD8979D/IRENE - Accident Involving GBD 8979D (OI : CTI - TBA) and SHC 1447C (TP : LKK REF - CC3/CTI20005571/Fps3) on 05/05/2020

Your ref : **SNM20D201874/GBD8979D/IRENE**

Our ref : CC3/CTI20005571/Fps3n2

Dear Sirs,

**ACCIDENT INVOLVING GBD 8979D(CHINA TAIPING) AND SHC 1447C(TP) ON 05/05/2020**

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at **\$6,562.37(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,320.13	\$ 5,941.71
2. Loss of Rental (4days x \$125.19)	\$ 500.76	\$ 438.17 (3.5days x \$125.19)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 175.00 (3.5days x \$50.00)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 8,148.38	<b><u>\$ 6,562.37</u></b>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 27 May 2020 11:08 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D201874/GBD8979D/IRENE - Accident Involving GBD 8979D (OI : CTI - TBA) and SHC 1447C (TP : LKK REF - CC3/CTI20005571/Fps3) on 05/05/2020

Dear All,

Please find enclosed the GIA report.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, May 27, 2020 10:43 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** FW: SNM20D201874/GBD8979D/IRENE - Accident Involving GBD 8979D (OI : CTI - TBA) and SHC 1447C (TP : LKK REF - CC3/CTI20005571/Fps3) on 05/05/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Wednesday, 6 May 2020 3:47 PM

**To:** Irene Tay; Su Li (LKK Auto); Hsiao Tong (LKKAuto)

**Cc:** Claims Dept of CTI; Admin A

**Subject:** O/R:SNM20D201874/GBD8979D/IRENE - Accident Involving GBD 8979D (OI : CTI - TBA) and SHC 1447C (TP : LKK REF - CC3/CTI20005571/Fps3) on 05/05/2020

Dear All,

Please be inform that our insured has not report yet.

Note : officer in charge – Irene Tay 63896192.

**\*\*\* Kindly quote our reference number when replying.**

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, May 6, 2020 2:42 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBD 8979D (OI : CTI - TBA) and SHC 1447C (TP : LKK REF - CC3/CTI20005571/Fps3) on 05/05/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 1447C at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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