

Su Li (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 6 May 2020 3:47 PM
To: Irene Tay; Su Li (LKK Auto); Hsiao Tong (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: O/R:SNM20D201874/GBD8979D/IRENE - Accident Involving GBD 8979D (OI : CTI - TBA) and SHC 1447C (TP : LKK REF - CC3/CTI20005571/Fps3) on 05/05/2020
Attachments: TP ESTIMATE-MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf

Dear All,

Please be inform that our insured has not report yet.

Note : officer in charge – Irene Tay 63896192.

*** *Kindly quote our reference number when replying.*

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, May 6, 2020 2:42 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBD 8979D (OI : CTI - TBA) and SHC 1447C (TP : LKK REF - CC3/CTI20005571/Fps3) on 05/05/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 1447C at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

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