

Your Reference: To Be Advised
Our Reference: 2019/06564/RC/LM
04/05/2020

Lonpac Insurance Bhd
300 Beach Road
#17-04/07
The Concourse
Singapore 199555



SBS Transit Ltd
205 Braddell Road Singapore 579701

Mainline +65 6284 8866
Facsimile +65 6287 0311

www.sbstransit.com.sg

Company Registration No: 199206653M

Dear Sir/Madam

Accident Involving SBS3149L & YN9365T On 23/12/2019

We understand that you are the insurer of vehicle no. YN9365T, which was involved in the above accident with our bus no. SBS3149L.

We are of the opinion that the accident was caused by the negligent driving of your insured driver. As a result of the accident, we have been put to loss and expense as follows:

Cost of Repair	\$ 10,820.18	
Loss of Use	\$ 3,492.32	(436.54 x 8)
GIA/LTA/Police Fees	\$ 7.49	
Survey Fees	\$ 391.62	
Other Expenses	\$	
Total	\$ 14,711.61	

We enclose the following supporting documents: -

- ☐ A copy of the GIA/Police Report of SBS3149L
- ☐ A copy of the Certification for Bus Repair
- ☐ Coloured Photographs / Scene Photographs
- ☐ Survey Report & Survey Bill
- ☐ GIA/LTA Search fee
- ☐ Others, _____

We trust that you will settle this claim promptly to avert legal costs and interest charges. To this end, please treat this as notice in accordance with the protocol for Non-Injury Motor Accident litigation.

We look forward to hearing from you early in order to resolve this matter amicably at minimum cost to you.

Yours faithfully

Yoong Lee Moi

Group Claims Unit

DID: 63837283

Email: yoonglm@comfortdelgro.com

Fax: 63837626

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THE MESSAGE IS CONFIDENTIAL. ANY UNAUTHORISED DISCLOSURE, USE OR DISSEMINATION, EITHER WHOLE OR PARTIAL, IS PROHIBITED

Please direct all correspondence to the Claims Department at 205 Braddell Road 1st Level East Wing, Singapore 579701, facsimile number 6383 7626.

A member of

COMFORTDELGRO



Enquire Vehicle & Owner Information (Vehicle No. YN9365T As At 23 Dec 2019 / 12:30:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: WT.20.0002

Current Owner Details

Owner ID Type: Company
Owner ID: 198701940C
Owner Name: SEATRADE MARINE PTE LTD
Registered Address Type: HDB / HUDC
Registered Block/House No.: 1
Registered Street Name: CHAI CHEE ROAD
Registered Unit No.: # 11 - 214
Registered Building Name: -
Registered Postal Code: 461001

Current Vehicle Details

Vehicle No.: YN9365T
Make Description/Model: ISUZU / NPR75UH5A
Insurance Company Name: LONPAC INSURANCE BHD

Print

OK



Lee Soo Fern has successfully logged out.

Your last login date and time was 07 Jan 2020, 15:40:03.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount (S\$)	Log Date/Time
1	Vehicle	YN9365T	-	18.19 Enquire Veh Owner Info (Others) by Law Firm	7.49	07 Jan 2020 / 15:49:20
2	Vehicle	SLU1796C	-	18.19 Enquire Veh Owner Info (Others) by Law Firm	7.49	07 Jan 2020 / 15:48:09
3	Vehicle	PC2630M	-	18.19 Enquire Veh Owner Info (Others) by Law Firm	7.49	07 Jan 2020 / 15:46:17
4	Vehicle	SHA5199C	-	18.19 Enquire Veh Owner Info (Others) by Law Firm	7.49	07 Jan 2020 / 15:41:10

Certification for Bus Repairs



CBR REF NO. : BN20200305

Depot : BN

Report No.: E67862019

BUS VEHICLE NO. : SBS3149L

Driver's Co no. & Name : 77474 Yeo Bee Lian

Accident Date : 23/12/2019

Date in : 23/12/2019

Date Out : 23/01/2020

Yr Of Reg	Make / Model	Chassis No.
2012	Volvo B9TL Eu5, DD, AC, 3 Axle	YV3S4P922CA156437

Stock Code	Description	Quantity	Total Material cost (S\$)
		0	\$0.00
22205080	CHARGE AIR COOLER;COOL.UNIT XR ^	1	\$1,148.00
30750012	EXTERIOR RR O/S CORNER;F/GLASS	1	\$732.00
30750435	O/S LOWER COOLER DOOR ASSY	1	\$1,501.00
30750486	DOOR RETAINER SLAM LOCK	2	\$29.00
30103493	DOOR MICROSWITCH-ADJUSTABLE;RR ENG DR	1	\$78.00
30750003	SEALED LEVER LATCH;OS/NS;RR SIDE DR	2	\$68.00
42501200	HYDRAULIC OIL COOLER;COOLING UNIT	1	\$309.00
30750195	SS 4 X4 X3MM 5 JOINT BUTT HINGE	2	\$113.00
30750059	O/S LOWER ENG ACCESS DOOR;SHEETMETAL	1	\$1,626.00
30750211	RADIATOR FLYSCREEN;O/S LOWER ENG ACCESS	1	\$386.00
30750118	SIKA 552 WHITE 600ML SAUSAGE	6	\$84.00
30750435	O/S LOWER COOLER DOOR ASSY	-1	(\$1,501.00)
22205094	CLAMP;CHARGE AIR-COOLER TO ENG	2	\$32.00
22230021	HOSE 1040MM;HYD.EQPT.	1	\$61.00
22205082	SEALING RING;CHARGE-AIR COOLERS	2	\$4.00
22230165	HYDRAULIC HOSE;HYD.MOTOR;FAN DR	1	\$151.00
30541715	REAR REVERSE LAMP;B9TL EU5	1	\$81.00
30541669	REFLEX REFLECTOR	1	\$1.00
30541727	LED STOP/TAIL LIGHT 24V;30541713 1 LED	1	\$65.00
30541726	LED INDICATOR LIGHT 24V;30541714 1 LED	1	\$65.00
42311235	PROFILE.ENG MODULE	1	\$821.00
TOTAL FOR PARTS			S\$ 5854.00
S/N	Labour / Spray Painting / Contractor Cost	Amount	
1	(2) Workshop Labour	S\$	188.00
2	Contractor's repair charges	S\$	5328.60
TOTAL LABOUR / SPRAY PAINTING / CONTRACTOR COST			S\$ 5516.60
Repair cost of Advertisement / Livery			S\$ -
TOTAL DAMAGE			S\$ 11370.60

Certification for Bus Repairs



CBR REF NO. : BN20200305

Depot : BN

Report No.: E67862019

BUS VEHICLE NO. : SBS3149L

Driver's Co no. & Name : 77474 Yeo Bee Lian

Accident Date : 23/12/2019

Date in : 23/12/2019

Date Out : 23/01/2020

Yr Of Reg	Make / Model	Chassis No.
2012	Volvo B9TL Eu5, DD, AC, 3 Axle	YV3S4P922CA156437

TOTAL DAMAGE		S\$	11370.60
Overheads		S\$	3411.18

	Towing Charges	S\$	-
Repair Period : 8 day(s)	Loss of Use	S\$	3492.32
	TOTAL LOSS	S\$	18274.10

Prepared By : Rajeshpal Singh S/O Mohan Singh

Date : 24/03/2020

Approved By
Workshop Mgr : Gary Chong Kim Seng

Date : 25/03/2020

	Survey Fee	refer to Group Claims
TOTAL DUE	S\$	18274.10

Acknowledged By
Depot Safety : Seah Hai Hua

Date : 25/03/2020

* This is computer generated document and does not require signature

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

Sold To :

SBS TRANSIT LTD - BN
1470 BEDOK NORTH AVE 4
SINGAPORE 489946

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6363 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286

320 Ubi Road 3 Singapore 408649
7 Sungei Kadut Way Singapore 728791
6 Delu Avenue 1 Singapore 539537

COMPANY REG. NO.: 199506048W

Invoice Number/Date 29 APR 2020
103007657 / 28.04.2020
Customer Ref./Date
NSVO2030009090 / 01.04.2020
Sales Ref./Date
3985224 / 15.01.2020
Customer number
7010096

S/N	Description	Qty	Unit Price	Total
00010	Your PO : NSVO2030009090 Delivery Order : CDGE-BAR-DO-640 Completed Accident Repair for SBS 3149L	1	4,980.00	4,980.00
Total without GST :				4,980.00
Output Tax :		7.000	\$	348.60
Amount Payable :			SGD	5,328.60

*** THIS IS A COMPUTER-GENERATED INVOICE. NO SIGNATURE IS REQUIRED. ***

TERMS & CONDITIONS

1. Cheque should be crossed and made payable in SGD to "ComfortDelGro Engineering Pte Ltd". Please write your account and invoice no. at the back of the cheque. No receipt will be issued for crossed cheque.
2. Credit Term : Credit 30 days
3. Interest at 1.5% per month will be levied on overdue amounts.
4. Billing enquiries : Please call at



VICOM LTD

385 Sin Ming Drive Singapore 575718

Mainline (65) 6458 4555
Facsimile (65) 6458 1040

www.vicom.com.sg
Company Registration No: 198100320K

TAX INVOICE

09 APR 2020

2019/06564/RC/LM

SBS Transit Ltd
205 BRADDELL ROAD
SINGAPORE 579701

ATTN : MOTOR CLAIMS DEPT.

GST REG No. : M9-0000652-A

CUSTOMER ID : VACS0001

VEHICLE No. : SBS3149L

INVOICE No. : CL023212

ACCIDENT DATE : 23/12/2019

INVOICE DATE : 07/04/2020

CLAIM No. : E/6786/2019

PAYMENT TERM : 30 Days Credit

INSURED VEH.No: YN9365T ✓

DESCRIPTION	QTY	UNIT PRICE (SG\$)	AMOUNT (SG\$)
Photographs	61	1.00	\$ 61.00
Transportation	1	50.00	\$ 50.00
VAC Assessment Fee	1	255.00	\$ 255.00

GROSS AMOUNT	\$	366.00
GST @ 7%	\$	25.62
INVOICE AMOUNT	\$	391.62

This is a computer generated TAX INVOICE

No signature required

Cheque should be made payable to '**VICOM LTD**'.

Sin Ming

385 Sin Ming Drive Singapore 575718
Tel: (65) 6455 5358 Fax: (65) 6455 8638

Bukit Batok

511 Bukit Batok St 23 Singapore 659545
Tel: (65) 6560 3312 Fax: (65) 6569 0722

Kaki Bukit

23 Kaki Bukit Ave 4 Singapore 415933
Tel: (65) 6741 6697 Fax: (65) 6749 2305

SBS Transit Ltd
205 BRADDELL ROAD
SINGAPORE 579701



VICOM LT
385 Sin Ming Drive Singapore 5757

Mainline (65) 6458 458
Facsimile (65) 6458 104

www.vicom.com.sg
Company Registration No: 19810032

SURVEY REPORT

GENERAL INFORMATION

VAC Ref. No.	: 554458	Claim No.	: E/6786/2019
Accident Date	: 23/12/2019	Claim Type	: THIRD PARTY
Assignment Date	: 07/01/2020	Policy No.	:
Survey Date	: 07/01/2020	Finalised Dt.:	: 01/04/2020
Survey Report Date	: 01/04/2020	Insured Veh.:	: YN9365T

VEHICLE PARTICULARS

Vehicle No.	: SBS3149L	Chassis No.	: YV3S4P922CA156437
Registration Date	: 28/06/2012	Engine No.	: D9187434
Make	: VOLVO	Engine Cap.	: 9364CC
Model	: B9TL	Transmission	: AUTOMATIC
		Colour	: MULTI - COLOUR

CONDITION OF VEHICLE DURING SURVEY (VISUAL and STATIC TEST ONLY)

Foot Brake	: SERVICEABLE	Steering	: SERVICEABLE
Hand Brake	: SERVICEABLE	Modification	: NONE
Mileage	: 525252		

<u>TYRES</u>	<u>SIZE</u>	<u>MAKE</u>	<u>BALANCE (mm)</u>
FRONT RH	275/70R22.5	BRIDGESTONE	7
FRONT LH	275/70R22.5	BRIDGESTONE	7
REAR RH	275/70R22.5	BRIDGESTONE	7
REAR LH	275/70R22.5	BRIDGESTONE	7

SURVEY CONDUCTED AT

1470 BEDOK NORTH AVE 4
SINGAPORE 489946.TEL:62444518

REMARKS

[1]Workshop Estimate : S\$ 11,370.60
[2]Our Adjustment : S\$ 7,409.00
[3]Repair Period : 8 days
[4]We have not authorised repairs. This survey was carried out on without prejudice basis.

SURVEY REPORT

Annex A: Adjustment on Spare Parts

Qty	Vehicle Parts Description	Condition	Workshop Estimate (S\$)	VAC Adjustm (S\$)
1	Charge Air Cooler;Cool.Unit Xr ^	Bent/Replace	1148.00	1148.00
1	Exterior Rr O/S Corner;F/Glass	Cracked/Replace	732.00	732.00
2	Door Retainer Slam Lock	Bent/Replace	29.00	29.00
1	Door Microswitch-Adjustable;Rr Eng Dr	Bent/Replace	78.00	78.00
2	Sealed Lever Latch;Os/Ns;Rr Side Dr	Necessary/Replace	68.00	68.00
1	Hydraulic Oil Cooler;Cooling Unit	Bent/Replace	309.00	309.00
2	Ss 4 X4 X3mm 5 Joint Butt Hinge	Bent/Replace	113.00	113.00
1	O/S Lower Eng Access Door;Sheetmetal	Bent/Replace	1626.00	1626.00
1	Radiator Flyscreen;O/S Lower Eng Access	Bent/Replace	386.00	386.00
0 6	Sika 552 White 600ml Sausage	Necessary/Replace	84.00	84.00
1 2	Clamp;Charge Air-Cooler To Eng	Necessary/Replace	32.00	32.00
2 1	Hose 1040mm;Hyd.Eqpt.	No Visible Damaged	61.00	0.00
3 2	Sealing Ring;Charge-Air Coolers	Necessary/Replace	4.00	4.00
4 1	Hydraulic Hose;Hyd.Motor;Fan Dr	Intact	151.00	0.00
5 1	Rear Reverse Lamp;B9tl Eu5	Cracked/Replace	81.00	81.00
6 1	Reflex Reflector	Cracked/Replace	1.00	1.00
7 1	Led Stop/Tail Light 24v;30541713 1 Led	Cracked/Replace	65.00	65.00
8 1	Led Indicator Light 24v;30541714 1 Led	Cracked/Replace	65.00	65.00
9 1	Profile.Eng Module	No Visible Damaged	821.00	0.00
Subtotal			5854.00	4821.00
TOTAL			5854.00	4821.00
TOTAL FOR SPARE PARTS			5854.00	4821.00

SURVEY REPORT

Annex B: Adjustment on Labour and Spray Painting

Job Description	Workshop Estimate (S\$)	VAC Adjustme (S\$)
Assesement of bus (contractor repairs)	188.00	188.00
Contractor's repair charges	5328.60	2400.00
TOTAL FOR LABOUR AND SPRAY PAINTING	5516.60	2588.00

Summary

Description	Workshop Estimate (S\$)	VAC Adjustme (S\$)
TOTAL FOR SPARE PARTS	5854.00	4821.00
TOTAL FOR LABOUR AND SPRAY PAINTING	5516.60	2588.00
TOTAL REPAIR COST	11370.60	7409.00

SURVEY REPORT

Annex C: Conclusion

ASSESSOR'S REPORT

At the place of inspection, we saw this vehicle sustained rear and rh side portion damage.

The damages seen during our survey were rear charge air cooler unit, rear side fiber glass panel(rh), rear engine door bottom, rh side taillamp/reverse lamp/indicator lamp and surrounding areas. A fuller detailed description of the damages is in Annex A of this survey report.

We examined all the rear and rh side portion damages and assessed they were from a collision or impact nature.

By cross-referencing with the e-filed report, we were satisfied the damages were consistent with the circumstances of accident as detailed.

ASSESSOR'S RECOMMENDATION

Sbs Transit Ltd - (Bedok Bus Depot) estimated a repair cost of S\$11,370.60. We adjusted it to S\$7,409.00 on a part-by-part basis.

Accordingly, we recommend repairs to this vehicle be carried out on a part-by-part basis at S\$7,409.00.

The repairs would require a period of 8 working days.

We submit our survey report for your kind attention and would add the survey was carried out to the best of our ability, knowledge and experience.

REMARKS

SBS Transit, as owner of a large fleet and having an infrastructure of own workshops to maintain its buses at various depots, would have the parts price at costs. The parts are in the inventory. Correspondingly, the labour charge is actual cost based on man hours expended for the repairs. SBS Transit provides transportation to the general public. The repairs carried out by SBS Transit workshops is not a profit entity.



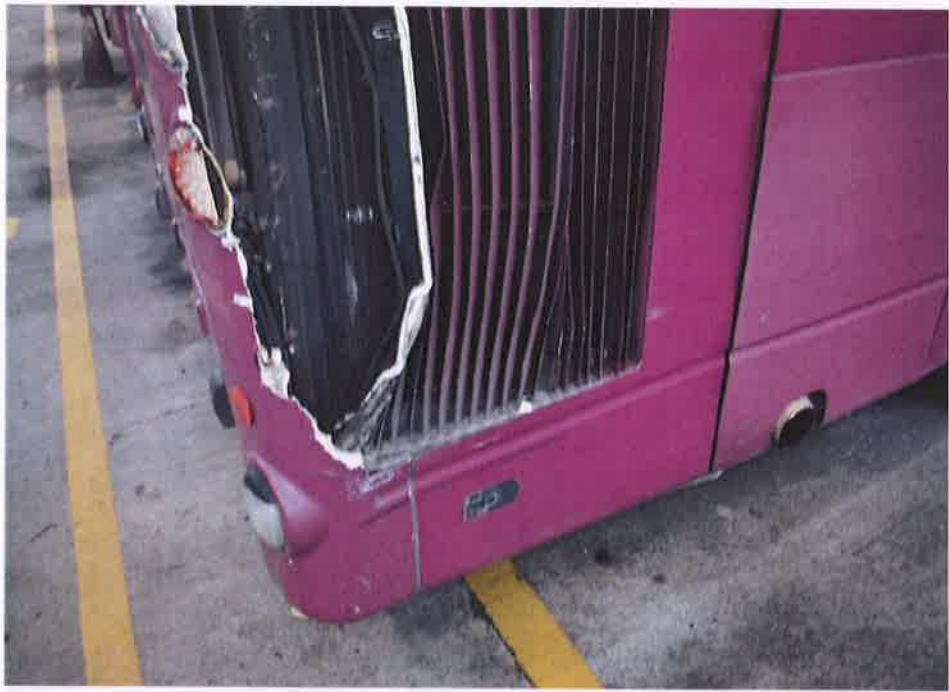
Jason Lau Zhe Hao
for VICOM Ltd



VICOM ASSESSMENT CENTRE VEHICLE No.: SBS3149L ACCIDENT DATE : 23/12/2019



VICOM ASSESSMENT CENTRE VEHICLE No.: SBS3149L ACCIDENT DATE : 23/12/2019





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