

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 5 May 2020 9:35 AM
To: Jocelyn Ng
Cc: SUR
Subject: RE: MV - SCA372K; DOA: 30/04/2020

Dear Jocelyn,

The MV of SCA 372K is \$149K-\$153K(est) as at Apr 2020.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Jocelyn Ng [mailto:jocelyn_ng@sg.msig-asia.com]
Sent: Monday, 4 May 2020 12:10 PM
Subject: MV - SCA372K; DOA: 30/04/2020

Dear Sir/Mdm,

Please help to advise on the Market Value of the above mentioned vehicle.

Thank you
Have a great week ahead!

In view of the current COVID-19 situation, our offices at SGX Centre 2 and Hong Leong Building will be temporarily closed to all walk-in customers and visits from 7 April 2020 until further notice. Except for our Travel, Home, Motor and Health Emergency Hotlines, all other hotlines for customer enquiries and services are temporarily suspended now to support the new measures. We wish to assure you that we remain fully committed to serving you and will continue to operate to support your essential insurance needs. Please bear with us should there be some service delay during this period.

Jocelyn Ng
Executive, Claims Services
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