

## Veron Chen (LKKAuto)

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**From:** Fiona Gan <fionagan@tokiomarine.com.sg>  
**Sent:** Tuesday, 5 May 2020 3:57 PM  
**To:** Parasuram (LKK Auto)  
**Cc:** Veron Chen (LKKAuto); Alvin Tan; Valencia Lee Gek Hong  
**Subject:** RE: CC3/TMI20005549/FVF3 - M2002612/FG  
**Attachments:** WhatsApp Video 2020-05-04 at 09.45.55.mp4; Untitled.png

Dear Parasuram

Attached a copy of the accident video footage and screen shot photo provided by our insured.  
Once again, please review the matter and advise consistency and also estimate repair cost.

Thank you.

***Kindly note that in accordance with the latest measures introduced by the Government to curb the spread of the Covid-19 virus, our response/processing time may be delayed. All correspondence will be by way of email only. We seek your understanding on the same.***

Regards  
Fiona Gan  
Motor Claims

Tokio Marine Insurance Singapore Ltd.  
20 McCallum Street #09-01 Tokio Marine Centre Singapore 069046  
T (65) 6592 6378 | F (65) 6221 2101 | [www.tokiomarine.com](http://www.tokiomarine.com)

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**From:** Parasuram (LKK Auto) [mailto:Parasuram@lkkauto.com]  
**Sent:** 05/05/2020 11:32 AM  
**To:** Fiona Gan <fionagan@tokiomarine.com.sg>  
**Cc:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** REF: CC3/TMI20005549/FVF3

**WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Good morning,

I'm Ram, surveyor of LKK auto consultant.

I have went through the damage assessment of SHB 3389D.

The rear bumper is slightly dent and followed by the rear undercover is cracked due to the impact.  
And the damages looks consistent.

Please contact me at 88622778 if you have a enquires.

Thanks

Best Regards,

**Parasuram** | Assistant Automotive Assessor

**LKK Auto Consultants**

Phone: 6741 3061 | Email: [Parasuram@lkkauto.com](mailto:Parasuram@lkkauto.com) | fax: 6256-4315

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