

Veron Chen (LKKAUTO)

From: Bryan Ang (LKKAUTO)
Sent: Tuesday, 5 May 2020 4:43 PM
To: Veron Chen (LKKAUTO); Parasuram (LKK Auto)
Subject: RE: CC3/TMI20005549/FVF3 - M2002612/FG-SHB 3389D

Hi Ram

I have reviewed the video, if you look carefully at the rear left bumper of the taxi, the same damage was already seen before the contact happened.

Please inform CDGE and check if they intend to still pursue the claim against Tokio.

Let me know before any reply to Tokio.

Hi Veron

Can you reply Fiona since she cc everyone. You reply her to say that you will get surveyor to review with technical audit. Cc me inside the email.

Thanks.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 5 May 2020 4:16 PM
To: Parasuram (LKK Auto) <Parasuram@lkkauto.com>
Cc: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: FW: CC3/TMI20005549/FVF3 - M2002612/FG-SHB 3389D

Hi Ram,

Please get advised from Bryan.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fiona Gan [<mailto:fionagan@tokiomarine.com.sg>]

Sent: Tuesday, 5 May 2020 3:57 PM

To: Parasuram (LKK Auto) <Parasuram@lkkauto.com>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Alvin Tan <alvintan@tokiomarine.com.sg>; Valencia Lee Gek Hong <ValenciaLee@tokiomarine.com.sg>

Subject: RE: CC3/TMI20005549/FVF3 - M2002612/FG

Dear Parasuram

Attached a copy of the accident video footage and screen shot photo provided by our insured.
Once again, please review the matter and advise consistency and also estimate repair cost.

Thank you.

Kindly note that in accordance with the latest measures introduced by the Government to curb the spread of the Covid-19 virus, our response/processing time may be delayed. All correspondence will be by way of email only. We seek your understanding on the same.

Regards

Fiona Gan

Motor Claims

Tokio Marine Insurance Singapore Ltd.

20 McCallum Street #09-01 Tokio Marine Centre Singapore 069046

T (65) 6592 6378 | F (65) 6221 2101 | www.tokiomarine.com

A member of the
Tokio Marine Group

Please note that all personal information provided to Tokio Marine Insurance Singapore Ltd. is subject to the Personal Data Protection Policy Statement posted at www.tokiomarine.com

From: Parasuram (LKK Auto) [<mailto:Parasuram@lkkauto.com>]

Sent: 05/05/2020 11:32 AM

To: Fiona Gan <fionagan@tokiomarine.com.sg>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: REF: CC3/TMI20005549/FVF3

WITHOUT PREJUDICE'
SAVE AS TO COSTS

Good morning,

I'm Ram, surveyor of LKK auto consultant.

I have went through the damage assessment of SHB 3389D.

The rear bumper is slightly dent and followed by the rear undercover is cracked due to the impact.
And the damages looks consistent.

Please contact me at 88622778 if you have a enquires.

Thanks

Best Regards,

Parasuram | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: Parasuram@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message contains confidential information and is intended only for the addressee named. If you are not the named addressee (or authorised to receive for the addressee) you must not disseminate, distribute or copy this email. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system.