

**RE: SNM20D201788/SGJ3072L/BEN - SKD8974K AGAINST SGJ3072L DOA 15/04/2020
AT JUNCTION OF THOMSON RD & MOULMEIN ROAD**

Ben Tang <Ben.Tang@sg.cntaiping.com>

Mon 4/5/2020 4:10 PM

To: AVRIL HO <avril@mova.com.sg>

Cc: jacelyn@mova.com.sg <jacelyn@mova.com.sg>; assignments <assignments@lkkauto.com>

Dear Avril

Yes we will appoint LKK to conduct the PRS of your client's vehicle.

cc: LKK

Please assist to arrange for survey of TP vehicle SKD8974K.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: AVRIL HO <avril@mova.com.sg>

Sent: Monday, May 4, 2020 3:37 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: jacelyn@mova.com.sg

Subject: RE: SNM20D201788/SGJ3072L/BEN - SKD8974K AGAINST SGJ3072L DOA 15/04/2020 AT JUNCTION OF THOMSON RD & MOULMEIN ROAD

Dear Ben Tang,

Can we reassign to LKK ? As LBS currently cannot conduct physical survey right now.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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From: AVRIL HO [<mailto:avril@nova.com.sg>]

Sent: Thursday, 30 April 2020 9:10 AM

To: 'Ben Tang'

Cc: 'jacelyn@nova.com.sg'; 'admin'

Subject: RE: SNM20D201788/SGJ3072L/BEN - SKD8974K AGAINST SGJ3072L DOA 15/04/2020 AT JUNCTION OF THOMSON RD & MOULMEIN ROAD

Dear Ben Tang,

Please kindly advice.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

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From: AVRIL HO [<mailto:avril@movacom.sg>]

Sent: Tuesday, 28 April 2020 10:49 AM

To: 'Ben Tang'

Cc: 'jacelyn@movacom.sg'; 'admin'

Subject: RE: SNM20D201788/SGJ3072L/BEN - SKD8974K AGAINST SGJ3072L DOA 15/04/2020 AT JUNCTION OF THOMSON RD & MOULMEIN ROAD

Dear Ben Tang,

As spoken just now, LBS is unable to conduct physical survey during Circuit Breaker period. Can we conduct paper survey for this vehicle?

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@movacom.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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From: Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]

Sent: Tuesday, 28 April 2020 10:12 AM

To: AVRIL HO

Cc: jacelyn@movacom.sg

Subject: RE: SNM20D201788/SGJ3072L/BEN - SKD8974K AGAINST SGJ3072L DOA 15/04/2020 AT JUNCTION OF THOMSON RD & MOULMEIN ROAD

WITHOUT PREJUDICE

Dear Avril Ho

Please be advised that liability is clear.

We agree to direct settlement subject to consistency of damages based on findings from surveyor with supporting documents.

Thank you.

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Best Regards
Ben Tang
Executive
Claims Department

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From: AVRIL HO <avril@mova.com.sg>

Sent: Tuesday, April 28, 2020 9:00 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: jacelyn@mova.com.sg

Subject: RE: SNM20D201788/SGJ3072L/BEN - SKD8974K AGAINST SGJ3072L DOA 15/04/2020
AT JUNCTION OF THOMSON RD & MOULMEIN ROAD

Dear Ben Tang,

Our client is chasing for the liability. Please kindly advice.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@mova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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From: AVRIL HO [<mailto:avril@nova.com.sg>]

Sent: Saturday, 25 April 2020 9:03 AM

To: 'Ben Tang'

Cc: 'jacelyn@nova.com.sg'

Subject: RE: SNM20D201788/SGJ3072L/BEN - SKD8974K AGAINST SGJ3072L DOA 15/04/2020 AT JUNCTION OF THOMSON RD & MOULMEIN ROAD

Dear Ben Tang,

Please kindly advice the liability.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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From: Nitha [<mailto:nitha@moval.com.sg>]
Sent: Friday, 24 April 2020 12:09 PM
To: 'Ben Tang'
Cc: 'AVRIL HO'; jacelyn@moval.com.sg
Subject: RE: SNM20D201788/SGJ3072L/BEN - SKD8974K AGAINST SGJ3072L DOA 15/04/2020 AT JUNCTION OF THOMSON RD & MOULMEIN ROAD

Dear Ben Teng,

Kindly advise on the liability for the above mention case.

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



From: Nitha [<mailto:nitha@moval.com.sg>]
Sent: Friday, 24 April 2020 9:04 AM
To: 'Ben Tang'
Cc: 'Claims Dept of CTI'
Subject: RE: SNM20D201788/SGJ3072L/BEN - SKD8974K AGAINST SGJ3072L DOA 15/04/2020 AT JUNCTION OF THOMSON RD & MOULMEIN ROAD

Dear Ben Tang,

Please assign LBS.

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



From: Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]
Sent: Thursday, 23 April 2020 1:47 PM
To: Nitha
Cc: Claims Dept of CTI
Subject: RE: SNM20D201788/SGJ3072L/BEN - SKD8974K AGAINST SGJ3072L DOA 15/04/2020 AT JUNCTION OF THOMSON RD & MOULMEIN ROAD

Dear Sirs

We refer to your email dated 22 April 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA/ LBS

Marcus Chua
Kenneth Kong
See Chew Seng
Mohd Fadhilah Bin Osman
Gary Soon
Chow Bo Xiong
Adrian Ling
Mohd Taufikh
Ben Chua
Ng You Han

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI
Sent: Thursday, April 23, 2020 10:40 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Nitha <nitha@movva.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D201788/SGJ3072L/BEN - SKD8974K AGAINST SGJ3072L DOA 15/04/2020 AT JUNCTION OF THOMSON RD & MOULMEIN ROAD

Dear Ben,

Please conduct PRS for SKD8974K.

Note : officer in charge – Ben Tang 63896175

*** Kindly quote our reference number when replying.

-

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Thank you.

Claims Department

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From: Nitha <nitha@movva.com.sg>
Sent: Wednesday, April 22, 2020 11:34 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: jacelyn@movva.com.sg; 'AVRIL HO' <avril@movva.com.sg>
Subject: SKD8974K AGAINST SGJ3072L DOA 15/04/2020 AT JUNCTION OF THOMSON RD & MOULMEIN ROAD

Dear Sir/Madam,

REF : SGJ3072L

Kindly assist revert officer in charge and assign surveyor for the above mention case.

Thank you

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

