

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 6 May 2020 11:23 AM
To: Teo, Grace; Hwang, Shiang Yi; assignments; SUR
Subject: RE: LKK/ CMTD2001529/SYH/SYH - GBF5486T & SLU666B DOA 30/04/2020
Attachments: SLU666B IA.pdf

Dear Shiang Yi,

Enclosed herewith preliminary advice of SLU 666B.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto)
Sent: Monday, 4 May 2020 4:15 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: LKK/ CMTD2001529/SYH/SYH - GBF5486T & SLU666B DOA 30/04/2020

Dear Sir/Madam,

Thank you for the assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 4 May 2020 4:07 PM
To: Lily Loi <lily.loi@ow.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jake Wee <jake.wee@ow.sg>
Subject: LKK/ CMTD2001529/SYH/SYH - GBF5486T & SLU666B DOA 30/04/2020

Without Prejudice

Our Reference: CMTD2001529/SYH

Your Reference: SLU666B

Hi Lily,

We refer to your email reply of today.

We will appoint **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please make arrangement to conduct the survey for **SLU666B** on a without Prejudice and any admission of liability basis.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg.

Please submit with your report upon completion of survey to my colleague, Ms. Shiang Yi.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Lily Loi <lily.loi@ow.sg>

Sent: Monday, May 4, 2020 4:04 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jake Wee <jake.wee@ow.sg>

Subject: RE: LIST/ CMTD2001529/SYH/SYH - GBF5486T & SLU666B DOA 30/04/2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

We choose LKK.

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 4 May 2020 3:47 PM

To: Lily Loi <lily.loi@ow.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jake Wee <jake.wee@ow.sg>

Subject: LIST/ CMTD2001529/SYH/SYH - GBF5486T & SLU666B DOA 30/04/2020

Without Prejudice

Our Reference: CMTD2001529/SYH
Your Reference: SLU666B

Hi Lily,

As requested, kindly let us have your choice of appointed surveyor from the list below.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

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From: Lily Loi <lily.loi@ow.sg>

Sent: Monday, May 4, 2020 3:44 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jake Wee <jake.wee@ow.sg>

Subject: RE: LIA(SUV)/ CMTD2001529/SYH/SYH - GBF5486T & SLU666B DOA 30/04/2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Please send us surveyor list.

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 4 May 2020 3:43 PM

To: Lily Loi <lily.loi@ow.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jake Wee

<jake.wee@ow.sg>

Subject: LIA(SUV)/ CMTD2001529/SYH/SYH - GBF5486T & SLU666B DOA 30/04/2020

Without Prejudice

Our Reference: CMTD2001529/SYH

Your Reference: SLU666B

Hi Lily,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg.

Kindly advise us when your client will be leaving the vehicle at your premises for survey.

Aside to Shiang Yi,

Please assist on the liability from Optima Werkz Pte Ltd.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

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From: Lily Loi <lily.loi@ow.sg>

Sent: Monday, May 4, 2020 3:07 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jake Wee <jake.wee@ow.sg>

Subject: PRI - SLU666B CLAIMING AGAINST GBF5486T DOA 04/05/2020

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Dear Motor Claims Department,

Please arrange PRI at 9A Serangoon North Ave 5

Thank you.

*Car not in.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

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