

LKK/ CMTD2001529/SYH/SYH - GBF5486T & SLU666B DOA 30/04/2020

Teo, Grace <grace.teo@sompo.com.sg>

Mon 4/5/2020 4:07 PM

To: Lily Loi <lily.loi@ow.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; **assignments** <assignments@lkkauto.com>; **SUR** <sur@lkkauto.com>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jake Wee <jake.wee@ow.sg>

Without Prejudice

Our Reference: CMTD2001529/SYH

Your Reference: SLU666B

Hi Lily,

We refer to your email reply of today.

We will appoint **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please make arrangement to conduct the survey for **SLU666B** on a without Prejudice and any admission of liability basis.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/ shiangyi.hwang@sompo.com.sg.

Please submit with your report upon completion of survey to my colleague, Ms. Shiang Yi.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Lily Loi <lily.loi@ow.sg>**Sent:** Monday, May 4, 2020 4:04 PM**To:** Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>**Cc:** Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jake Wee <jake.wee@ow.sg>**Subject:** RE: LIST/ CMTD2001529/SYH/SYH - GBF5486T & SLU666B DOA 30/04/2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

We choose LKK.

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.**Head office:** 6 Kung Chong Road Singapore 159143**Branch:** 9A Serangoon North Ave 5 Singapore 554500**Branch:** 452 Tagore Industrial Ave Singapore 787823**Tel:** (+65) 6472 1313 **Fax:** (+65) 6472 2112**Tel:** (+65) 6484 9919 **Fax:** (+65) 6481 1011**Tel:** (+65) 6452 6868 **Fax:** (+65) 6452 9223www.ow.sg | www.facebook.com/OptimaWerkz

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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 4 May 2020 3:47 PM

To: Lily Loi <lily.loi@ow.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jake Wee <jake.wee@ow.sg>

Subject: LIST/ CMTD2001529/SYH/SYH - GBF5486T & SLU666B DOA 30/04/2020

Without Prejudice

Our Reference: CMTD2001529/SYH

Your Reference: SLU666B

Hi Lily,

As requested, kindly let us have your choice of appointed surveyor from the list below.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Lily Loi <lily.loi@ow.sg>

Sent: Monday, May 4, 2020 3:44 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jake Wee <jake.wee@ow.sg>

Subject: RE: LIA(SUV)/ CMTD2001529/SYH/SYH - GBF5486T & SLU666B DOA 30/04/2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Please send us surveyor list.

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//WERKZ PTE. LTD.

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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 4 May 2020 3:43 PM

To: Lily Loi <lily.loi@ow.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jake Wee <jake.wee@ow.sg>

Subject: LIA(SUV)/ CMTD2001529/SYH/SYH - GBF5486T & SLU666B DOA 30/04/2020

Without Prejudice

Our Reference: CMTD2001529/SYH

Your Reference: SLU666B

Hi Lily,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg.

Kindly advise us when your client will be leaving the vehicle at your premises for survey.

[Aside to Shiang Yi,](#)

[Please assist on the liability from Optima Werkz Pte Ltd.](#)

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Lily Loi <lily.loi@ow.sg>

Sent: Monday, May 4, 2020 3:07 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jake Wee <jake.wee@ow.sg>

Subject: PRI - SLU666B CLAIMING AGAINST GBF5486T DOA 04/05/2020

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Dear Motor Claims Department,

Please arrange PRI at 9A Serangoon North Ave 5

Thank you.

*Car not in.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

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