

Khanchna (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Thursday, November 5, 2020 3:51 PM
To: Khanchna (LKK Auto)
Cc: Admin A; MT_Claim_SG
Subject: RE: MANDATE REQUEST - on GBF1646A Your Ref: 19/20/20/VC05/023329 (Kenny)
[External Confidential]

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Without Prejudice
Save as to Costs

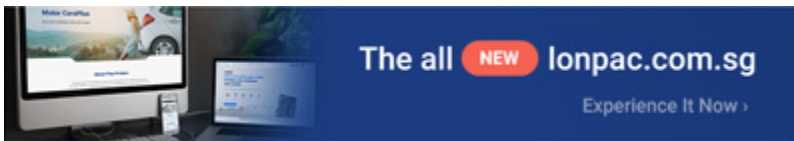
Dear Khanchna

Please proceed to settle as per your recommendations.

Thnak you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 4 November 2020 6:27 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: MANDATE REQUEST - on GBF1646A Your Ref: 19/20/20/VC05/023329 (Kenny) [External General]

Dear Sir/Madam,

We refer to the above matter and our mandate request dated 7/9/2020.

Your approval please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Monday, September 7, 2020 4:29 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - on GBF1646A Your Ref: 19/20/20/VC05/023329 (Kenny) [External General]

YOUR REF: 19/20/20/VC05/023329
LKK REF: CC4/LPC20005530/Kka3

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 04/05/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver collided into a shelf and as a result the shelf caused damage to third party vehicle. We are of the view that liability is down against Insured.

Summary to offer to third party repairer "**CITY AUTO PTE LTD**" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,798.50	\$ 4,119.50
2. Loss of Rental (5 days x \$120)	\$ 866.70	\$ 500.00 (5 days x \$100)
3. GIA Search	\$ 2.00	\$ 2.00
Total	\$ 6,667.20	<u>\$ 4,621.50</u>

**5 days recommendation for repair

The above is for your approval.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: 7 July 2020 11:11 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Request for liability approval/views - on GBF1646A Our Ref: 19/20/20/VC05/023329 (Kenny) [External General]

Lonpac External - General

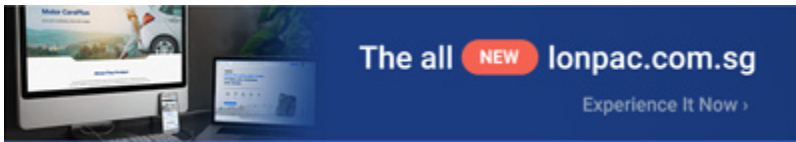
Dear Khanchna

We concur with your findings. Please proceed with direct settlement.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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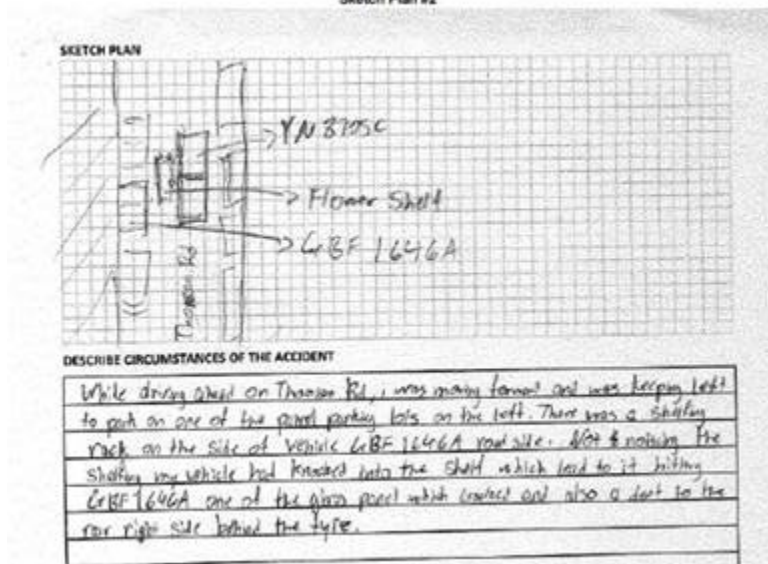
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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 26 June 2020 4:45 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Request for liability approval/views - on GBF1646A Our Ref: 19/20/20/VC05/023329 (Kenny) [External General]

Dear Mr. Kenny,

We refer to the above matter.

We append below Insured driver's statement for your easy reference:



According to our Insured driver, he had collided into a shelf and as a result the shelf caused damage to third party vehicle.

As such, we are of the opinion that liability is down against Insured as Insured driver's actions caused the damage to third party vehicle.

Kindly let us have your approval/views.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, May 6, 2020 9:19 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange survey on GBF1646A Our Ref: 19/20/20/VC05/023329 (Kenny) [External General]

Lonpac External - General

Dear Mei Kwan

Please see attachment for our Insured's GIA report for your perusal.

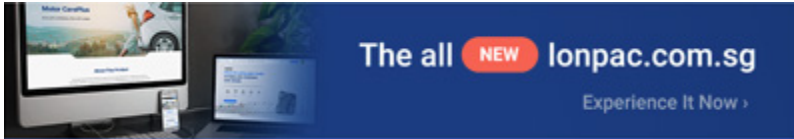
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, 5 May 2020 5:58 pm

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange survey on GBF1646A Our Ref: 19/20/20/VC05/023329 (Kenny) [External General]

YOUR REF: 19/20/20/VC05/023329

LKK REF: CC4/LPC20005530/Kka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBF 1646A on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Monday, 4 May 2020 11:09 AM

To: City Auto <cityauto@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

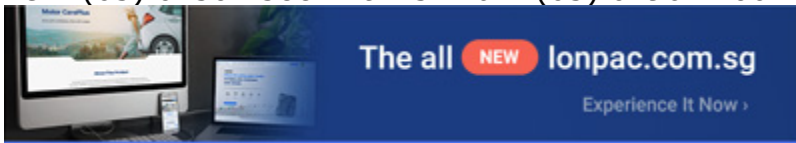
Subject: RE: Arrange survey on GBF1646A Our Ref: 19/20/20/VC05/023329 (Kenny) [External General]

Lonpac External - General

Dear Nivitha/Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Monday, 4 May 2020 9:07 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Arrange survey on GBF1646A

Dear Motor survey department,

Kindly arrange **LKK Auto Consultants Pte Ltd** survey on following vehicle :

Survey TP,

Your vehicle : YN8705C

Our vehicle : GBF1646A

D.O.A : 30/04/2020

LOCATION : Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944