



FALCON - AIR AUTO SERVICES PTE LTD

Co. Reg. No.: 199501140D
GST Reg. No.: 199501140D

20th May 2020

Ref: SHC1690R

Our Ref: TPC/GBE7740B/T0777

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Road

#16-01 City House

Singapore 068877

Dear Sir/Mdm,

**ACCIDENT BETWEEN GBE7740B AND SHC1690R ALONG BLK 65A / 66
GEYLANG BAHRU DATE 30/04/2020 @16:30HRS.**

We are the repairer of motor vehicle no. **GBE7740B** which was involved in the above accident.

Our investigation reveals that the owner of motor vehicle No. **SHC1690R** is insured with your organization at the time of the accident. Owner of vehicle No. **GBE7740B** sustained damages and the owner is now claiming the following cost of repairs and other consequential loss suffered as itemized below:-

1) Cost of Repair (TI062699)	S\$ 5,885.00 nett
2) LOU (DI601160)	S\$ 560.00 nett
3) Search Fee (TP107670)	S\$ 7.49 nett

Total Amount	S\$ 6,452.49 nett
--------------	--------------------------

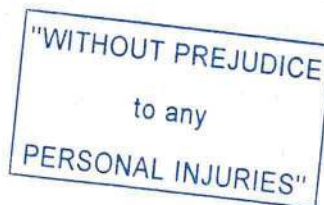
Enclosed all the above supporting documents and Letter of Authorization to Act cum Discharge Voucher and Letter of Authority for Third Party claims.

Your prompt attention and settlement of the above claim would be very much appreciated.

Thank you.
Yours sincerely



Janet Lim
Falcon-Air Auto Services Pte Ltd
Email Add: janet@falconair.com.sg
(Tampines Branch)



FALCON - AIR AUTO SERVICES PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg

LETTER OF AUTHORITY

To : MOTOR CLAIMS DEPT

ACCIDENT INVOLVING GBE 7740B and SHC1690R
ON 30/04/2020 ALONG B/K 65A/66 Geylang Bahru

CO. REG NO/

I, RAM ASIA GROUP PTE LTD NRK NO. 201103875R

OF No 32 Kallang Pudding Road #04-06, Elite Ind Building 1 (349313)

Owner of Motor Vehicle Registration No.: GBE 7740B do hereby authorize

M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate

And settle, on my behalf, my claim against the parties involved in the above mentioned accident. I

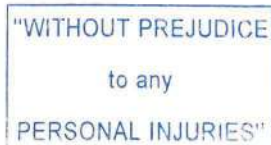
Also authorize the said insurers to make all payments in favor of Falcon-Air Auto Services Pte Ltd directly.



Date & Signature of Owner/Co. Stamp



Date & Signature of Driver



DISCHARGE RECEIPT

CLAIM REFERENCE : D20002029MFSH
ACCIDENT DATE : 30/04/2020
ACCIDENT LOCATION : BLK 65A & 66 GEYLANG BAHRU
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : LIM TECK SOON
INSURED VEHICLE : SHC 1690R
INVOLVED PARTY : GBE 7740B
SETTLEMENT SUM : \$ 6,312.49

"WITHOUT PREJUDICE
to any
PERSONAL INJURIES"

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : RAM ASIA GROUP PTE LTD

Signature and Date :

**RAM ASIA
GROUP PTE LTD**

25/2/21

WITNESS :

Signature and Date :



25/2/21



FALCON-AIR

MS FIRST CAPITAL INSURANCE LIMITED
36 ROBINSON ROAD
#16-01 CITY HOUSE SINGAPORE 068877

Attention : Motor Claim Department

Contact : 62222311 Fax No. : 62223547

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D

GST REG. NO.: 19-9501140-D

Tax Invoice : T1062699

Date : 20/05/2020

Vehicle Num. : GBE 7740B

Make/Model : TOYOTA HIACE

Chassis/Eng# : JTFHT02P400189604

Accident Date : 30/04/2020

Claim No. :

Reference :

Policy No. :

Amount S\$

BEING LUMP SUM REPAIR
(Inclusive of Parts, panel beating, labour
and spray painting)

5,500.00

E. & Total S\$: 5,500.00
GST 7% S\$: 385.00
Amount Due S\$: 5,885.00
=====

for FALCON AIR AUTO SERVICES PTE LTD

(TAMPINES BRANCH)

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 04 May 2020 / 09:34:18

Receipt Date/Time : 04 May 2020 / 09:34:18

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200504-000372

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SHC1690R

As at 30 Apr 2020/16:30:00

Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED

1	Insurance Enquiry - SHC1690R Enquiry Fee 20200504093302764432	7.00	0.49	7.49
---	---	------	------	------

Sub-Total	7.00	0.49	7.49
------------------	------	------	------

Total Before Rounding	7.00	0.49	7.49
------------------------------	------	------	------

Rounding Difference			0.04
----------------------------	--	--	------

Total Amount Payable			7.45
-----------------------------	--	--	------

Paid By

426588XXXXXX1141 eNETS Credit Card			7.45
------------------------------------	--	--	------

Total			7.45
--------------	--	--	------

Cash Change			0.00
-------------	--	--	------

Tendered Amount			7.45
-----------------	--	--	------

Excess Refundable Amount			0.00
--------------------------	--	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[MANDATE GIVEN] Re: D20002029MFSH - [PROPOSED LIABILITY] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC1690R (OI : FCI - TBA) and GBE7740B (TP : LKK REF - CC6/FCI20005526/Uea3) on 30/04/2020

Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Thu 12/3/2020 10:36 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Dear Asher,

We refer to your below email.

You have our mandate to settle the matter from \$6,312.49 to \$6,452.49 (all in).

Please start to offer LOU @ \$60 X 7 days first.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 9 November 2020 11:40 am

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: Re: [MANDATE REQUEST] Re: D20002029MFSH - [PROPOSED LIABILITY] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC1690R (OI : FCI - TBA) and GBE7740B (TP : LKK REF - CC6/FCI20005526/Uea3) on 30/04/2020

Hi Vic,

We refer to the email dated 27/09/2020.

Third party chasing for settlement.

Please kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Sunday, September 27, 2020 8:45 PM

To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: [MANDATE REQUEST] Re: D20002029MFSH - [PROPOSED LIABILITY] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC1690R (OI : FCI - TBA) and GBE7740B (TP : LKK REF - CC6/FCI20005526/Uea3) on 30/04/2020

Your ref :**D20002029MFSH**

Our ref : CC6/FCI20005526/Uea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer "**FALCON-AIR AUTO SERVICES PTE LTD**" at **\$ 6,452.49(all-in).**

..

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 11,376.08	\$ 5,885.00
2. Loss of Use (7days x \$80)	\$ 560.00	\$ 560.00 (7days x \$80)

3. LTA Search Fee	\$	7.49	\$	7.49
Total		\$ 11,943.57	\$ 6,452.49	

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Sent: Thursday, August 6, 2020 4:18 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: D20002029MFSH - [PROPOSED LIABILITY] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC1690R (OI : FCI - TBA) and GBE7740B (TP : LKK REF - CC6/FCI20005526/Uea3) on 30/04/2020

Our Ref: D20002029MFSH

Dear Asher,

We refer to your email dated 06-08-2020, we agree to your recommendations on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, August 6, 2020 10:36 AM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; Jim Soon <JimSoon@msfirstcapital.com.sg>

Cc: May Chua <maychua@msfirstcapital.com.sg>

Subject: [PROPOSED LIABILITY] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC1690R (OI : FCI - TBA) and GBE7740B (TP : LKK REF - CC6/FCI20005526/Uea3) on 30/04/2020

Claim No: D20002029MFSH

Dear Sir/Madam,

We refer to the above matter.

Liability: 100%

Remark: B27 OID REAR ENDED TP

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, May 6, 2020 1:09 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC1690R (OI : FCI - TBA) and GBE7740B (TP : LKK REF - CC6/FCI20005526/Uea3) on 30/04/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBE 7740B at M/s Falcon-Air Auto Services Pte Ltd (Tampines) on a WP basis and TP repairer proposed for a express settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)