Re: URGENT - 2nd Notice to Conduct Pre-Repair Survey - Your insured: SLR 1053D, Our Ref: SLU 2082Y/RCA/jp/sl

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 4/5/2020 10:21 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com> Cc: Accident <accident@kscgp.com>; LEE KATIE <katielee@uoi.com.sg>

Dear Sir/Madam,

Thank you for the assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Monday, 4 May 2020 10:09 AM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com> **Cc:** Accident <accident@kscgp.com>; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: URGENT - 2nd Notice to Conduct Pre-Repair Survey - Your insured: SLR 1053D, Our Ref: SLU

2082Y/RCA/jp/sl

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle.

Details of survey as email below . Thanks

During the Circuit Breaker Period from 7 April 2020 to 4 May 2020, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under this difficult situation.

Josephine Wong

Executive

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

 $\begin{tabular}{ll} Main & • (65) 6222 7733 & | DID & • (65) 6490 9329 & | Fax & • (65) 6327 3869 & | Email & • josephinewong@uoi.com.sg & | Email & • josephinewong@uoi.co$

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From:

Sent: Monday, May 4, 2020 9:14 AM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Cc: LEE KATIE <katielee@uoi.com.sg>; jiapei <jiapei@kscgp.com>

Subject: Re: URGENT - 2nd Notice to Conduct Pre-Repair Survey - Your insured: SLR 1053D, Our Ref: SLU

2082Y/RCA/jp/sl

Dear Josephine,

We refer to your email dated on 30 April 2020.

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action. Our client is agreeable to appointing LKK Auto Consultants as Single Joint Expert.

Kindly arrange your surveyor to carry out the pre-repair inspection of our client's vehicle as soon as possible.

Thank you.

N.B.: Please note that we have moved to <u>133 New Bridge Road</u>, <u>#17-03 Chinatown Point</u>, <u>Singapore 059413</u>. Please direct all correspondence to our new address.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,
Sharon
For and on behalf of Mr Gurdeep Singh Sekhon
KSCGP Juris LLP

133 New Bridge Road

#17 03 Chinatowa Paint

#17-03 Chinatown Point Singapore 059413

Tel: 6538 3611 / DID: 3152 0979 / Fax: 6538 3708

Email: accident@kscgp.com

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guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: 30 April 2020 12:45

To: Accident <<u>accident@kscgp.com</u>> **Cc:** LEE KATIE <<u>katielee@uoi.com.sg</u>>

Subject: RE: URGENT - 1st Notice to Conduct Pre-Repair Survey - Your insured: SLR 1053D, Our Ref: SLU

2082Y/RCA/jp/sl

WP

- 1. LKK Auto Consultants
- 2. Priority Services
- 3. Premier Appraiser Services
- 4. STA Inspection
- 5. Automobile Inspection Services
- 6. Autoprobe Consultants
- 7. FormTeam Adjusters
- 8. LBS Auto Consultants
- 9. RT Appraisal

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Josephine Wong

Executive

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Accident <accident@kscgp.com>
Sent: Thursday, April 30, 2020 12:17 PM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Cc: LEE KATIE < katielee@uoi.com.sg>

Subject: Re: URGENT - 1st Notice to Conduct Pre-Repair Survey - Your insured: SLR 1053D, Our Ref: SLU

2082Y/RCA/jp/sl

Hi Josephine,

We are unable to open the zip folder.

Kindly send a copy of the attachment in PDF format for us to take our client's instructions.

N.B.: Please note that we have moved to <u>133 New Bridge Road</u>, <u>#17-03 Chinatown Point</u>, <u>Singapore 059413</u>. Please direct all correspondence to our new address.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,
Candice Lee
For and on behalf of Mr Gurdeep Singh Sekhon
KSCGP Juris LLP
133 New Bridge Road
#17-03 Chinatown Point
Singapore 059413

Tel: 6538 3611 / DID: 3152 0979 / Fax: 6538 3708

Email: accident@kscgp.com

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From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: 30 April 2020 09:11

To: Accident accident@kscgp.com **Cc:** LEE KATIE katielee@uoi.com.sg

Subject: FW: URGENT - 1st Notice to Conduct Pre-Repair Survey - Your insured: SLR 1053D, Our Ref: SLU

2082Y/RCA/jp/sl

Without Prejudice

Dear Sharon

We propose Autoprobe Consultants, if you do not agree, kindly choose from our lists of surveyors.

During the Circuit Breaker Period from 7 April 2020 to 4 May 2020, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under this difficult situation.

Josephine Wong

Executive

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Accident <a ccident@kscgp.com>
Sent: Wednesday, 29 April 2020 6:02 PM
To: LEE KATIE <katielee@uoi.com.sg>
Cc: jiapei <jiapei@kscgp.com>

Subject: URGENT - 1st Notice to Conduct Pre-Repair Survey - Your insured: SLR 1053D, Our Ref: SLU

2082Y/RCA/jp/sl

Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

N.B.: Please note that we have moved to <u>133 New Bridge Road</u>, <u>#17-03 Chinatown Point</u>, <u>Singapore 059413</u>. Please direct all correspondence to our new address.

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Best Regards,
Sharon
For and on behalf of Mr Gurdeep Singh Sekhon
KSCGP Juris LLP
133 New Bridge Road
#17-03 Chinatown Point
Singapore 059413

Tel: 6538 3611 / DID: 3152 0979 / Fax: 6538 3708

Email: accident@kscgp.com

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