

Auburn Auto Pte Ltd
176 Sin Ming Drive
#04-18 Sin Ming AutoCare
Singapore 575721
UEN200805305G
Email: AuburnAuto.Insurance@gmail.com

14 August 2020

AXA Insurance
8 Shenton Way, #24-01
AXA Tower,
Singapore 068811

Attn : Claims Department

Dear Sir/Madam,

ACCIDENT CLAIM : SKU9402Z / SHD9220G *** LKK REF: CC4/ASM20005515/ba3 ON 21 APRIL 2020
13:45 AT BLK 468 HOUGANG AVE 8 ONEWAY DRIVEWAY

We refer to the above matter.

Append below our claims in respect of our client's car SKU9402Z :

Cost of Repair (Lump Sum)	-	\$1,500.00
Loss of use (5 Days x \$150.00)	-	\$750.00
Loss of Rental (5 Days x \$300.00)	-	\$1,500.00
Estimator's Cost	-	\$300.00
LTA Search Fee	-	\$7.45
Transportation Fee	-	\$50.00
Towing	-	\$50.00
Admin Fee(Police/GIA and other supporting services)	-	\$400.00
Disbursement (photocopying, fax and other incidentals)	-	\$100.00

Total:

=====
\$4,657.45
=====

Kindly issue us your cheque payable to Auburn Auto Pte Ltd in Settlement.
Thank You

Yours Faithfully



Jennie
Claims Department
Auburn Auto Pte Ltd
HP: 9093 8998

AUTHORIZATION FOR CAR REPAIR WORKSHOP

1. I/We, Paradigm Auto Pte Ltd (claimant), owner of vehicle no. SKU9402Z hereby unconditionally appoint authorize my repairer, Auburn Auto Pte Ltd to act as my / our agent and proceed on behalf for me / us with respect to my / our claim for repair costs and / or rental and / or loss of use and / or admin fee ("claim") for my/our vehicle no. SKU9402Z that was damage pursuant to the accident which occurred at/along Blk 468 Hougang Ave 8 Onway Driveway.
2. I/We hereby authorize the workshop to proceed on with the repairs of my/our damage vehicle as mentioned in the above accident and in particular appointing a surveyor on my/our behalf to protect their interest. Since I/We would not be able to pay for the repairs, I/We further authorized my/our repairer to claim on all costs and expenses caused to my/our vehicle damages on the above mentioned accident. With that, my/our repairer will settle the claim in a manner that they deem fit from the 3rd party involved in the above mentioned accident. My/Our repairer is then further authorized on my/our behalf to payment with regards of my/our claim with payment cheque(s) being made in favour to my/our repairer Auburn Auto Pte Ltd from the 3rd party insurers. I/We further acknowledge that any settlement and liability my/our repairer may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned and I/We will accept any settlement on costs and liability my/our repairer reached on behalf for me/us with the 3rd party insurers which are final and agree to release all payment to my/our repairer without delay.
3. I/We authorize my/our repairer and/or solicitors to be appointed by me/us to communicate and quantify my/our claim against the negligent party and/or his insurers and unconditionally settle all claims and liability on my/our behalf. I/We also undertake that I/We will give attend at the office of my repairer to Authorize to Act, Discharge Voucher and all other necessary documents which is needed to be sign by me/us and in connection with my/our claim.
4. I/We understand that the law does not recognize false claims. With that, it is my/our duty to speak the truth to my/our repairer of the accident and will not communicate with the owner and/or driver and /or the insurers of the third party relating to the accident on my claim. As

thus, this will bring to jeopardize my/our claim thus resulting in repudiating my/our claim and/or affecting my/our settlement and liability.

5. Further, if there is a dispute with the third party settlement and/or liability and the case will be proceeded further for legal action and mediation may/will conducted to resolve the matter. I/We will agree on findings by third party insurances and/or the judge's final decisions on the claims and liability given by the court and/or the third party insurance. Should I/We disagree with the third party insurances and/or judge's final decision. I/We will agree to discharge my/our repairers/solicitor from this cause and agreed made payment to my/our repairer/solicitor on the repair costs and all other incidental charges including legal cost & disbursement.
6. If there is a dispute with the third party, I/We understand and authorize my/our repairer will/may appoint solicitors on my/our behalf and will file all legal documents and mediations will be conducted to resolve the matter. I/We will agree give my/our full co-operation with my/our repairer and/or solicitor on my/our claim and to obtain witness statements, scene of accident/place of accident /place of accident photos and all other documents/information inquired by them.
7. I/We hereby declare that I/We will always remain and be liable to my repairer for the cost of repair to my/our said vehicle and other incidental expenses.

.....
Sign & Company stamp by owner of vehicle.....



NRIC No

Date 21. 4. 2020



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD 9220G	(Insd veh)	Model: TOYOTA WISH 1.8 A
	SKU 9402Z	(TP veh)	
Date of Accident/ Time:	21/04/2020 13:30		

Repair Estimate	: \$	12,406.00	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	1,850.00	(GLOBAL SUM)
Payee Name : AUBURN AUTO PTE LTD			
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)			

A)	For Non GIA Registered Workshop:	Agreed Liability 90 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of Workshop representative / Workshop stamp
 Name of Representative: Joshua Chan
 Date: 02/03/2021
 LKK
 CTY

Signature of Witness / Workshop stamp (if applicable)
 Name of Witness: Li
 Date: 02/03/2021

Signature of AXA's surveyor/representative:
 Name of AXA's surveyor /Representative:
 Date: 05/03/2021

Our/my execution of this Discharge Voucher
 is only for our/my claim for property
 damage and not prejudicial to any other
 claims arising from the same accident.

Auburn Auto Pte Ltd
176 Sin Ming Drive
#04-18 Sin Ming AutoCare
Singapore 575721
UEN200805305G
Email: AuburnAuto.Insurance@gmail.com



INVOICE (Final)

14/08/2020

To: AXA Insurance
8 Shenton Way, #24-01
AXA Tower,
Singapore 068811

Attn: Claims Department

S/N	DESCRIPTION	NO. OF DAYS	PER DAY	AMOUNT
	Vehicle registration number SKU9402Z ✓			
1	Cost of Repair (Lump Sum)			\$1,500.00 ✓
2	Loss of use	5 ✓	\$150.00 ✓	\$750.00 ✓
3	Loss of Rental	5 ✓	\$300.00 ✓	\$1,500.00 ✓
4	Estimator's Cost			\$300.00 ✓
5	LTA Search Fee (with receipt)			\$7.45 ✓
6	Transportation Fee			\$50.00 ✓
7	Towing (with receipt)			\$50.00 ✓
8	Admin Fee (Police/GIA and other supporting services)			\$400.00 ✓
9	Disbursement (photocopying, fax and other incidentals)			\$100.00 ✓
Total:				\$4,657.45 ✓

Auburn Auto Pte Ltd



sfu9027
DoA - 11/4/2020

PARADIGM AUTO PTE LTD

UEN: 201943139H

LINK@AMK

3 ANG MO KIO STREET 62 #07-26 SINGAPORE 569139

INVOICE

To: Auburn Auto Pte Ltd
176 Sin Ming Drive
#04-18 Sin Ming AutoCare
Singapore 575721

Description

Being rental of Volkswagen Jetta SKH411A ✓
Period from 05/05/2020 to 09/05/2020 (5 days)

Amount: \$1,500.00 ✓



Paradigm Auto Pte Ltd



ISLAND TOWING SERVICES



59 Ubi Avenue 1 #07-08 Bizlink Centre Singapore 408938
Tel: 6747 7400 Fax: 6844 7233

Company Registration No: 53269210A
Email: admin@islandrecovery.com.sg

M/S: GEN CAPITAL PTE LTD
ADD: 3 Ang Mo Kio Street 62
#07-26, Link @ AMK
Singapore 569139
ATTN: ACCOUNTS DEPARTMENT - Jennie
EMAIL: jen.gencapital@gmail.com

INVOICE

Invoice No.: ITS9757
Date: 30-April-2020
Your PO: -
Billing Period: 16-Apr-2020 - 30-Apr-2020

Dispatch Time	Work Order Number	Model	Vehicle No.	From	To	Remarks	SUM of Total Fees	SUM of ERP/CP
19-Apr-2020	68689	Volkswagen Touran	SME5316B	765 Yishun Street 72; Singapore 760765	04-18 176 Sin Ming Dr; Singapore 575721		40	0
21-Apr-2020	68623	Toyota Wish	SKU9402Z	468 Hougang Ave 8; Block 468; Singapore 530468	04-18 176 Sin Ming Dr; Singapore 575721		50	0
24-Apr-2020	69801	Mitsubishi Lancer	SJQ7192A	926 Hougang Street 91; Block 926; Singapore 530926	04-18 176 Sin Ming Dr; Singapore 575721		40	0
25-Apr-2020	69802	Mitsubishi Lancer	SJQ7192A	Ang Mo Kio Ave 5; Singapore	04-18 176 Sin Ming Dr; Singapore 575721		40	0
26-Apr-2020	70174	Chevrolet Cruze	SJY4752L	349 Clementi Ave 2; Block 349; Singapore 120349	04-18 176 Sin Ming Dr; Singapore 575721	CAR PARKED AT LEVEL 6	40	0

Sub Total: \$210.00
Carpark/ ERP: \$0.00
Grand Total: \$210.00

Note:

- We prefer payment via Bank Transfer to DBS Bank 0039554877
- Cheque should be crossed and made payable to "Island Towing Services"
- A cancellation fee of \$30.00 will be charged if order is cancelled after tower have reached location.
- Payment terms: Net 30 days. All payments must be made within 30 days of the date listed on the invoice unless otherwise stated.
- For all outstanding sums past due, we will charge you an interest of 1% per month calculated on a daily basis on the sum which is due and owed from the time it is due and owed to the payment of that sum.
- Failing to make the payment which stipulated time/agreement, we have the liberty to cancel this agreement, by notice in writing to you and to recover from you the value of work executed and the amount due to us and any other loss we may suffer.
- Should you have any doubts or queries, please feel free to contact us.
- We look forward to being of service to you.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Apr 2020 / 16:20:30

Receipt Date/Time : 23 Apr 2020 / 16:20:01

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200423-001979

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SHD9220G As at 21 Apr 2020/13:40:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHD9220G Enquiry Fee 20200423161758970215	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	423179XXXXXX2699 eNETS Credit Card			7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 11 August 2020 11:48 AM
To: 'claims'
Cc: transcab_avaclaims@ava-ins.com
Subject: ACCIDENT INVOLVING SHD 9220G (AXA) AND SKU 9402Z ALONG/AT BLK 468 UPPER SERANGOON ROAD ON 21/04/2020

11 August 2020

TRANS-CAB SERVICES PTE LTD

Dear Sir/Mdm,

OUR REF : CC4/ASM20005515/Eba3 // S0M02NC5

YOUR REF : SHD 9220G

ACCIDENT INVOLVING SHD 9220G (AXA) AND SKU 9402Z ALONG/AT BLK 468 UPPER SERANGOON ROAD ON 21/04/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from AUBURN AUTO PTE LTD acting on behalf of the owner of SKU 9402Z against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a opening door of vehicle collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / jasperchua@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or email us at jasperchua@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



RE: FILE REVIEW - KINDLY ADVISE STATUS

Type

🔗 Question

Message

We maintain our offer of \$1,850.00 on the 30 Sept 2020, but still no reply from TP wksp. Jasper Chua ,
09/11/2020

Reply