

RE: Ref : CMTD2001527/GPL RE: NOTICE OF ACCIDENT: YN5735K Your ref: YN3137A

Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Thu 30/4/2020 4:04 PM

To: Gan Li Hui <lihui@completevms.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Darren Chiu <darren@completevms.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Without Prejudice

Dear Li Hui,

We refer to your email below.

We have appointed LKK AUTO, Mr Kenneth to conduct the survey.

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Aside to LKK,

Please make arrangement to conduct the survey for YN5735K on a without Prejudice Basis.

[Working From Home with effect from 06 April 2020 till further notice](#)

Best Regards

**Melvin Ye**

Claims Division

D: 6322 4667 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Gan Li Hui <lihui@completevms.com.sg>

**Sent:** Thursday, 30 April, 2020 3:33 PM

**To:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

**Cc:** Darren Chiu <darren@completevms.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

**Subject:** Re: Ref : CMTD2001527/GPL RE: NOTICE OF ACCIDENT: YN5735K Your ref: YN3137A

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Without Prejudice**

Dear OIC,

Please arrange Mr Kenneth Kong (LKK) to conduct survey.

Thank you & Best Regards,

Gan Li Hui (Ms)

**Complete VMS PTE LTD**

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

On Thu, 30 Apr 2020 at 14:24, Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)> wrote:

Our Reference : CMTD2001527/GPL

Your Reference: YN5735K

**Without Prejudice**

Date: 30/04/2020

**Attention:****COMPLETE VMS PTE LTD**

Dear Li Hui,

**ACCIDENT INVOLVING YN5735K & YN3137A ON 29.04.2020**

We refer to your Notice of Accident dated 30/04/2020.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**Working From Home with effect from 06 April 2020 till further notice**

Best Regards

**Melvin Ye**

Claims Division

D: 6322 4667 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Gan Li Hui <[lihui@completevms.com.sg](mailto:lihui@completevms.com.sg)>  
**Sent:** Thursday, 30 April, 2020 11:32 AM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Cc:** Darren Chiu <[darren@completevms.com.sg](mailto:darren@completevms.com.sg)>  
**Subject:** NOTICE OF ACCIDENT: YN5735K Your ref: YN3137A

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Without Prejudice**

Dear Sir,

**ACCIDENT INVOLVING YN5735K AND YN3137A ON 29/04/2020 ALONG AYE TOWARDS JURONG BEFORE WEST COAST WAY EXIT AT ABOUT 14:00 HRS.**

We act for **CHYE THIAM MAINTENANCE PTE LTD** owner of vehicle no. **YN5735K** with instruction to repair the vehicle.

Please be informed that the said vehicle can be inspected at:-

**Venue : 14 Tampines Industrial Drive, CTM Building, Singapore 528530**

**OIC : Darren 8333 2118**

**\*\*Kindly let us have your surveyor name and contact info, please call Darren at 8333 2118 before going**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you. Please note that there will also be a storage charge of \$60 per day on the 2 day notice period commencing from the date of this letter.

Thank you & Best Regards,  
Gan Li Hui (Ms)  
**Complete VMS PTE LTD**  
Block 176 Sin Ming Drive, #03-14  
Sin Ming Autocare Complex, Singapore 575721  
Tel: 6455 0012 Fax: 6554 0012