

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 4 November 2020 1:45 pm
To: Gnoh, Pau Loong
Cc: SUR; Huey Yon (LKKAuto); Reports (LKKAuto)
Subject: RE: Please advise cost of repair/replacement for TMA ; RE: Survey Report & Invoice of Vehicle YN 5735K Ref: CMTD2001527
Attachments: LKKAdjustment (AMENDED).pdf

Dear Pau Loong,

We have further review and investigated into this matter, considering the background of this incident, including the benefit of doubt of the pre-existing condition, our surveyor recommended a further revision of the cost of repair for TMA adjusted to \$18,000.00.

For TMA, there is no market value. The LTA rebate is for the Lorry. Attached amended report.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Wednesday, 21 October 2020 9:01 am
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Reports (LKKAuto) <report@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: Please advise cost of repair/replacement for TMA ; RE: Survey Report & Invoice of Vehicle YN 5735K Ref: CMTD2001527
Importance: High

Dear Shirley,

Following up for this case, we note that as screenshot below for the damage to the TMA, there is pre-existing damage to the left side of the TMA.

Our insured's collision was on the right side.

In view of this, please clarify with your surveyor if this is taken into consideration and noted that the balance COE life span is another 4 years as enclosed LTA rebate.

We await your / your surveyor reply above and if there is any adjustment for the TMA, thank you.



Best Regards
Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555



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From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, October 13, 2020 9:48 AM
To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Reports (LKKAuto) <report@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: RE: Survey Report & Invoice of Vehicle YN 5735K Ref: CMTD2001527

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Dear Pau Loong,

We will check & revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Tuesday, 13 October 2020 8:27 am
To: Reports (LKKAuto) <report@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: RE: Survey Report & Invoice of Vehicle YN 5735K Ref: CMTD2001527
Importance: High

Dear Elaine,

With reference above, please review on the Market Value and the recommendation on repair cost for this case, thank you.

[work from home]

Best Regards
Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555



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From: Elaine (LKK Auto) <report@lkkauto.com>
Sent: Friday, July 17, 2020 3:46 PM
To: Gnoh, Pau Loong <Pauloong.Gnoh@sompo.com.sg>
Cc: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>
Subject: Survey Report & Invoice of Vehicle YN 5735K Ref: CMTD2001527

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pau Loong,

Enclose Survey Report of YN 5735K.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,