

Shiau Chan (LKKAUTO)

From: Naz (LKKAUTO)
Sent: Wednesday, 20 May 2020 10:23 AM
To: Shiau Chan (LKKAUTO)
Cc: Celine Fong (LKKAUTO)
Subject: Fw: Priority : Notification on CB7128Z Incident During CDST on 29022020 [III Ref: AC200046]

Dear Shiau Chan,

FYNA.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kenny Yip Kok Seng <kennyyp@comfortdelgro.com.sg>
Sent: Monday, 18 May 2020 3:02 PM
To: Naz (LKKAUTO) <Naz@lkkauto.com>
Cc: Hong Heng Kum <honghk@comfortdelgro.com.sg>; Grace Yeo <GraceYeo@iii.com.sg>
Subject: Re: Priority : Notification on CB7128Z Incident During CDST on 29022020 [III Ref: AC200046]

Hello Naz,

As spoken this morning, please let us have your bill to Vicom addressed to 18 Teban Gardens Crescent S(060895) Attn: Mr Chia Ming Wee for our onward transmission to the client for their settlement.

Thank you.

Rgds,
Kenny Yip
Corporate Risk Solutions
ComfortDelGro Insurance Brokers Pte Ltd
Co. Reg No. 200308690C
DID: (65) 63837436
Mobile: (65) 94750606
Fax: (65) 62862112
Email: kennyyp@comfortdelgro.com.sg

From: Kenny Yip Kok Seng <kennyyp@comfortdelgro.com.sg>
Sent: Wednesday, 6 May 2020 4:38 PM
To: Grace Yeo <GraceYeo@iii.com.sg>

Cc: Hong Heng Kum <honghk@comfortdelgro.com.sg>

Subject: Re: Priority : Notification on CB7128Z Incident During CDST on 29022020 [III Ref: AC200046]

Hello Grace,

Yes, please let us have LKK's bill.

Thank you.

Rgds,

Kenny Yip

Corporate Risk Solutions

ComfortDelGro Insurance Brokers Pte Ltd

Co. Reg No. 200308690C

DID: (65) 63837436

Mobile: (65) 94750606

Fax: (65) 62862112

Email: kennyyip@comfortdelgro.com.sg

From: Grace Yeo <GraceYeo@iii.com.sg>

Sent: Wednesday, 6 May 2020 4:36 PM

To: Kenny Yip Kok Seng <kennyyip@comfortdelgro.com.sg>

Cc: Hong Heng Kum <honghk@comfortdelgro.com.sg>

Subject: RE: Priority : Notification on CB7128Z Incident During CDST on 29022020 [III Ref: AC200046]

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Dear Kenny,

Your email is noted. Will keep you posted.

In the meantime, for LKK's bill, I'll ask them to bill insured via brokers?

Regards,

Grace Yeo

Property & Casualty Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street

#05-00 IOB Building

Singapore 049711

Tel: 63476100 extn 241

From: Kenny Yip Kok Seng [mailto:kennyyip@comfortdelgro.com.sg]

Sent: Wednesday, May 06, 2020 11:37 AM

To: Naz (LKKAUTO) <Naz@lkkauto.com>

Cc: Grace Yeo <GraceYeo@iii.com.sg>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Hong Heng Kum <honghk@comfortdelgro.com.sg>

Subject: Re: Priority : Notification on CB7128Z Incident During CDST on 29022020 [III Ref: AC200046]

Hello Grace,

In view of LKK's findings, our client, Vicom, should not be liable for the damage to the TP vehicle.

Please assist to write to the TP to deny the TP's claim on behalf of Vicom.

Thank you.

Rgds,
Kenny Yip
Corporate Risk Solutions
ComfortDelGro Insurance Brokers Pte Ltd
Co. Reg No. 200308690C
DID: (65) 63837436
Mobile: (65) 94750606
Fax: (65) 62862112
Email: kennyyip@comfortdelgro.com.sg

From: Kenny Yip Kok Seng <kennyyip@comfortdelgro.com.sg>
Sent: Tuesday, 5 May 2020 5:47 PM
To: Naz (LKKAuto) <Naz@lkkauto.com>
Cc: Grace Yeo <GraceYeo@iii.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Re: Priority : Notification on CB7128Z Incident During CDST on 29022020 [III Ref: AC200046]

Hello Grace/ Naz,
Thank you for the prompt response.

We had forwarded your report to the client for their review and await their further instruction.

We will keep you updated.

Rgds,
Kenny Yip
Corporate Risk Solutions
ComfortDelGro Insurance Brokers Pte Ltd
Co. Reg No. 200308690C
DID: (65) 63837436
Mobile: (65) 94750606
Fax: (65) 62862112
Email: kennyyip@comfortdelgro.com.sg

From: Naz (LKKAuto) <Naz@lkkauto.com>
Sent: Tuesday, 5 May 2020 5:24 PM
To: Kenny Yip Kok Seng <kennyyip@comfortdelgro.com.sg>
Cc: Grace Yeo <GraceYeo@iii.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Re: Priority : Notification on CB7128Z Incident During CDST on 29022020 [III Ref: AC200046]

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Dear Mr Yip,
Attached herewith is a copy of the Technical Report.
Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Grace Yeo <GraceYeo@iii.com.sg>

Sent: Tuesday, 5 May 2020 4:19 PM

To: Naz (LKKAuto) <Naz@lkkauto.com>

Subject: FW: Priority : Notification on CB7128Z Incident During CDST on 29022020 [III Ref: AC200046]

Hi Naz,

As this claim is within excess, you may release a copy of your report to Kenny.

Thank you.

Regards,

Grace Yeo

Property & Casualty Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street

#05-00 IOB Building

Singapore 049711

[Tel: 63476100](tel:63476100) extn 241

From: Kenny Yip Kok Seng [<mailto:kennyyip@comfortdelgro.com.sg>]

Sent: Tuesday, May 05, 2020 4:16 PM

To: Naz (LKKAuto) <Naz@lkkauto.com>

Cc: Grace Yeo <GraceYeo@iii.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: Re: Priority : Notification on CB7128Z Incident During CDST on 29022020 [III Ref: AC200046]

Thanks Naz.

Please let us have a copy of your report.

Rgds,

Kenny Yip

Corporate Risk Solutions

ComfortDelGro Insurance Brokers Pte Ltd

Co. Reg No. 200308690C

DID: (65) 63837436

Mobile: (65) 94750606

Fax: (65) 62862112
Email: kennyyip@comfortdelgro.com.sg

From: Naz (LKKAuto) <Naz@lkkauto.com>
Sent: Tuesday, 5 May 2020 2:42 PM
To: Kenny Yip Kok Seng <kennyyip@comfortdelgro.com.sg>
Cc: Grace Yeo <GraceYeo@iii.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Priority : Notification on CB7128Z Incident During CDST on 29022020 [III Ref: AC200046]

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Dear Mr Yip,

I have completed the report and forwarded it to Ms Grace Yeo of III.

My investigations revealed that the malfunction which led to the eventual break down of the Motor Bus was most likely caused by wear and tear of the mechanical components.

It is unlikely to be caused by over revving of the engine during the CDST as the maximum power output that is keyed into the system before the start of the test is usually half of the actual maximum power output of the vehicle.

Please do not hesitate to contact me should you require any clarification.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Grace Yeo <GraceYeo@iii.com.sg>
Sent: Tuesday, 14 April 2020 2:40 PM
To: Naz (LKKAuto) <Naz@lkkauto.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Priority : Notification on CB7128Z Incident During CDST on 29022020 [III Ref: AC200046]

Hi Naz,

Please let us have your update urgently so that we can update brokers/insured and thereafter deal with the claim.

Would appreciate it if you could expedite.

Thank you.

Regards,
Grace Yeo
Property & Casualty Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street
#05-00 IOB Building
Singapore 049711
[Tel: 63476100](tel:63476100) extn 241

From: Kenny Yip Kok Seng [<mailto:kennyyip@comfortdelgro.com.sg>]
Sent: Tuesday, April 14, 2020 2:23 PM
To: Grace Yeo <GraceYeo@iii.com.sg>
Cc: Hong Heng Kum <honghk@comfortdelgro.com.sg>
Subject: Re: Notification on CB7128Z Incident During CDST on 29022020 [III Ref: AC200046]

Hello Grace,
Please chase LKK for the findings so that we can update the client and deal with the TP's claim.

Thank you.

Rgds,
Kenny Yip
Corporate Risk Solutions
ComfortDelGro Insurance Brokers Pte Ltd
Co. Reg No. 200308690C
DID: (65) 63837436
Mobile: (65) 94750606
Fax: (65) 62862112
Email: kennyyip@comfortdelgro.com.sg

From: Grace Yeo <GraceYeo@iii.com.sg>
Sent: Tuesday, 14 April 2020 2:03 PM
To: Kenny Yip Kok Seng <kennyyip@comfortdelgro.com.sg>
Cc: Hong Heng Kum <honghk@comfortdelgro.com.sg>
Subject: RE: Notification on CB7128Z Incident During CDST on 29022020 [III Ref: AC200046]

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Dear Kenny,

Naz from LKK has not submitted his findings. I am waiting for Naz's update.

Regards,
Grace Yeo
Property & Casualty Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street
#05-00 IOB Building
Singapore 049711
Tel: 63476100 extn 241

From: Kenny Yip Kok Seng [<mailto:kennyyip@comfortdelgro.com.sg>]
Sent: Monday, April 13, 2020 1:46 PM
To: Grace Yeo <GraceYeo@iii.com.sg>
Cc: Hong Heng Kum <honghk@comfortdelgro.com.sg>
Subject: Re: Notification on CB7128Z Incident During CDST on 29022020 [III Ref: AC200046]

Hello Grace,
Reference to the subject claim, please advise whether LKK had submitted their findings.

Thank you.

Rgds,
Kenny Yip
Corporate Risk Solutions
ComfortDelGro Insurance Brokers Pte Ltd
Co. Reg No. 200308690C
DID: (65) 63837436
Mobile: (65) 94750606
Fax: (65) 62862112
Email: kennyyip@comfortdelgro.com.sg

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