

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 5 November 2020 10:19 AM
To: Andrew Lim
Cc: Admin A; claims-singapore
Subject: RE: Direct Settlement - Accident Involving SKV2381R (OI : QBE - VC013677) AND SJJ9171J (TP : LKK REF - CC6/QBE20005507/Aha3) on 24/04/2020
Attachments: TP_LOD.pdf; LETTER_TO_OI.pdf; 3 LKK INSPECTION PHOTOS.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 1 LKK INSPECTION REPORT.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **ADVANCE AUTO GARAGE** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair	\$ 6,551.04	\$ 5,200.00
Loss of Use (\$150.00 x 9 days)	\$ 1,350.00	\$ 720.00
LTA	NIL	NIL
Proposed Total	\$ 7,901.04	\$ 5,920.00

(9 days x \$80.00)

Breakdown of days is as follows:

Recommended repair days	6
Weekends / Downtime	3
CLAIM DAYS	9

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim <andrew.lim@qbe.com>

Sent: Thursday, 5 November 2020 9:27 AM

To: Vic (LKKAuto) <vicalph@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: Direct Settlement - Accident Involving SKV2381R (OI : QBE - VC013677) AND SJJ9171J (TP : LKK REF - CC6/QBE20005507/Aha3) on 24/04/2020

Dear Vic/Jasper,

Please provide us with an update on this claim.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

From: Andrew Lim

Sent: Tuesday, 5 May 2020 5:23 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vic@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: Direct Settlement - Accident Involving SKV2381R (OI : QBE - VC013677) AND SJJ9171J (TP : LKK REF - CC6/QBE20005507/Aha3) on 24/04/2020

Dear Mei Kwan,

As requested.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 5 May 2020 4:42 PM

To: Andrew Lim <andrew.lim@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: Vic (LKKAuto) <vic@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKV2381R (OI : QBE - TBA) AND SJJ9171J (TP : LKK REF - CC6/QBE20005507/Aha3) on 24/04/2020

Dear Sir/Madam,

We refer to the above matter.

We had inspected TP vehicle SJJ 9171J at M/s Advance Auto Garage on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Accident scene photos

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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