

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **ESTEEM PERFORMANCE PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,144.22** (Repair Cost), **S\$143.88** (Loss of Use/Rental), **S\$ 7.45** (Disbursement) for vehicle no. **SLM3017Y** that was damaged pursuant to the accident which occurred on **30/03/2020** (date) along **CHIN SWEE ROAD** (location) involving vehicle no/s **EE17S**. This is pursuant to the inspection conducted on **05/05/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **GRAB RENTALS PTE LTD** ("the third party claimant") of vehicle no. **SLM3017Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

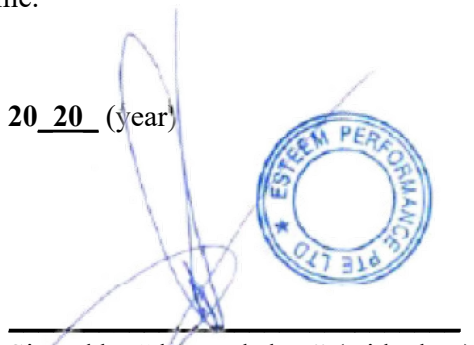
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLM3017Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of AUG (month) 20 20 (year)

  
\_\_\_\_\_  
Signed by appointed surveyor

  
\_\_\_\_\_  
Signed by "the workshop" (with chop)

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 2 June 2020 4:29 PM  
**To:** 'DANEISG@YAHOO.COM.SG'  
**Subject:** <STANDARD LETTER> - OUR REF: CC4/AIG20005503/Kga3 \*\*\* ACCIDENT INVOLVING EE 17S & SLM 3017Y ON 30/03/2020 \*\*\*  
**Attachments:** TP VIDEO FOOTAGE.mp4

Our Ref: CC4/AIG20005503/Kga3

02 JUNE 2020

**CHOO LIH WEI**

DRIVER: ONG KENG MENG

Dear Sir/Madam,

### **ACCIDENT INVOLVING EE 17S & SLM 3017Y ON 30/03/2020**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLM 3017Y**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Authorisation letter from your company

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.  
Tel : 6484 1221 Fax : 6484 7829  
385 Sin Ming Drive (Inside Vlcom) Singapore 575718.  
Tel : 6753 2112 Fax : 6451 0394  
Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

Your Ref : EE 17 S

Our Ref : CIV1303321 / SLM 3017 Y

Date : 16.06.2020

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16 Singapore 079120

RE : ACCIDENT INVOLVING **SLM 3017 Y & EE 17 S**  
ACCIDENT DATE **30.03.2020**  
ACCIDENT ALONG **TELOK BLANGAH ROAD**

We are the workshop for the owner of motor vehicle no : **SLM 3017 Y** which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured **EE 17 S** we are submitting these claims for your consideration.

1	Cost of repair	S \$	1,144.22
2	Loss of rental <u>2</u> days @ \$ <u>71.94</u> / day	S \$	143.88
<div style="border: 1px solid black; padding: 5px;"><p>DOA : 30.03.2020 PRI Request : 30.04.2020 @ 15:05 Survey Date : 05.05.2020 to arrange PRI Recommend : 2 days Weekend : <b>Total : 2 days</b></p></div>			
5	LTA Fee	S \$	7.48
		<b>S \$</b>	<b>1,295.58</b>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*

Claims Executive

Email : [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 560536.

Tel : 6484 1221 Fax : 6484 7829

385 Sun Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD  
AIG BUILDING  
78 SHENTON WAY  
#07-16 SINGAPORE 079120

ATTN: Motor Claim Department

Your Ref No: EE17S  
Claim Type: Third Party  
Accident Date: 30/03/2020  
TP Veh Reg No: EE17S

Claim No: CER1302536  
Final No: CIV1303321  
Date: 13 Jun 2020  
Policy No: 29141713  
Veh Reg No: SLM3017Y  
Make/Model: TOYOTA PRIUS  
HYBRID 1.8 CVT  
Chassis No: JTDKB3FU203554136  
Engine No: 2ZRS028530  
Reg. Date: 27/03/2017

## Tax Invoice to Vehicle No :SLM3017Y

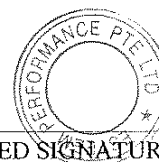
Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	1,069.36	
		1,069.36	1,069.36
Total			S\$ 1,069.36
Add GST @ 7%			74.86
Total Amount Payable			<u>S\$ 1,144.22</u>

TOTAL: SINGAPORE DOLLAR ONE THOUSAND ONE HUNDRED FORTY FOUR AND CENTS TWENTY TWO ONLY

The above vehicle was surveyed by KENNETH on 05/05/2020

For Esteem Performance Pte Ltd

E. & O. E.



AUTHORISED SIGNATURE

**CONFIDENTIAL**  
**SCHEDULE TO VEHICLE RENTAL AGREEMENT**

Date:	05/10/2019	Vehicle Rental Agreement No.	15381
<b>Renter Details</b>		<b>Additional Driver (if any)</b>	
<input checked="" type="checkbox"/> Name	Kah Chong Ong	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Address		<input checked="" type="checkbox"/> Address	
<input checked="" type="checkbox"/> Date of Birth	08/31/1988	<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> NRIC/Passport No.		<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Driving License No.		<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> Telephone No.	6593684831	<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Mobile No.	6593684831	<input checked="" type="checkbox"/> Mobile No.	
<b>Vehicle Description</b>		<b>Additional Driver (if any)</b>	
<input checked="" type="checkbox"/> Vehicle No	SLM3017Y	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Make/Model	TOYOTA Prius	<input checked="" type="checkbox"/> Address	
<b>Rental Period</b>		<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> Minimum Rental Period	364	<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Date/ Time Checked Out	05/10/2019	<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> No. of Days	179	<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Expected Date/Time of Return	05/08/2020	<input checked="" type="checkbox"/> Mobile No	
<input checked="" type="checkbox"/> Actual Date/Time of Return	11/05/2019		
<b>Rental Charges* &amp; Deposit</b>			
<input checked="" type="checkbox"/> ( ) RR Rental Charges/Day	Per day @ S \$85.00 Per week @ S \$595.00	Deposit Received	S \$500.00
<input checked="" type="checkbox"/> ( X ) ER Promotion Rental Charges/Day	Per day @ S \$71.94 Per week @ S \$503.65	Total Amount Received*	S \$12,842.62
<input checked="" type="checkbox"/> ( X ) CDW Charges/Day	Per day @ S\$4.28 Per week @ S\$29.96	* Inclusive GST	
Rental Period	364 days / 25 weeks	Total Rental Charges	S \$13,685.39

<b>Insurance Matters (Accident/Theft)</b>				
Liability Assessment / Nature of incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3rd Party Damage if applicable)*	Renter or authorised driver(s) is below 26 years of age	
3rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not Applicable	Not Applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

\* excess payable is accumulative & inclusive of GST

<b>Payment Method</b>			
<input checked="" type="checkbox"/> Driver Wallet		<input type="checkbox"/> Cash	S\$
<input type="checkbox"/> Credit Card		<input type="checkbox"/> Debit Account	
Type		Bank Name	
Card No.		Account No.	

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at [www.grab.com/sg/privacy/](http://www.grab.com/sg/privacy/)):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law.

☒ X

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

**Additional Notes:**

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
- timely payment of all Rental Charges at all times
- timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
- there are no accidents, thefts or other incidents occurring within the first week of rental
- the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities ("Qualifying Incident").

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:  
[insert description of promotion(s) &/or refer to relevant section above if already described above]

**Agreement**

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp  
Date:



Authorised Signatory/Stamp  
Grab Rentals Pte Ltd

# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 01 Apr 2020 / 12:11:59

Receipt Date/Time : 01 Apr 2020 / 12:11:57

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-200401-001350

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - EE17S As at 30 Mar 2020/17:40:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - EE17S Enquiry Fee 20200401121054701287	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - PC5444P As at 31 Mar 2020/14:00:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - PC5444P Enquiry Fee 20200401121054733007	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - SGN8804M As at 12 Feb 2020/20:42:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
3	Insurance Enquiry - SGN8804M Enquiry Fee 20200401121054766324	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - SLG4291X As at 01 Apr 2020/09:30:00 Insurance Co: TOKIO MARINE INSURANCE SINGAPORE LTD				
4	Insurance Enquiry - SLG4291X Enquiry Fee 20200401121054797008	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		28.00	1.96	29.96
<b>Rounding Difference</b>				0.01
<b>Total Amount Payable</b>				29.95
<b>Paid By</b>				
	512972XXXXXX5823 eNETS Credit Card			29.95
<b>Total</b>				29.95
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				29.95
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLM3017Y & EE17S along Telok Blangah road  
On 30/03/2020 @ 17:40

I, Grab Rentals Pte Ltd Nric No. 201617200G  
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960  
Owner of motor vehicle no. SLM 3617Y do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
 as my solicitors to write, to negotiate and settle my claim against  
the other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge voucher on my behalf.

Signature of Owner



## Print Received Message

This mail is associated with :

**\*SLM3017Y (6592134988SG)**  
**[EE17S]**  
TP  
GRAB RENTALS PTE LTD  
Mar 30 2020 5:00PM  
[CHOO LIH WEI]  
Esteem Performance Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent  
on 16/07/2020 14:03 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1295.55) - SLM3017Y - Claim Handler:  
Loh, Chee-Heng

Approved:1295.55.