

**RE: SNM20D201351/GBE2010H/ELIZABETH - URGENT - 1st Notice to Conduct Pre-Repair Survey - Your insured: GBE 2010H, Our Ref: SKG 6826C/VG/ms/sl**

Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>

Wed 29/4/2020 6:13 PM

To: Accident <accident@kscgp.com>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

 1 attachments (181 KB)

2nd PRS.pdf;

**Without Prejudice**

Dear Sharon,

We refer to your email below.

We disagree with your nominated surveyor.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our surveyor LKK for the pre-repair inspection.

Dear LKK,

Please conduct PRS.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Elizabeth Chew  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | F: (65) 6222 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Accident <accident@kscgp.com>

**Sent:** Wednesday, April 29, 2020 3:19 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>  
**Cc:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Subject:** Re: SNM20D201351/GBE2010H/ELIZABETH - URGENT - 1st Notice to Conduct Pre-Repair Survey - Your insured: GBE 2010H, Our Ref: SKG 6826C/VG/ms/sl

Dear Sirs,

We refer to your email of even date.

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action.

***N.B.: Please note that we have moved to [133 New Bridge Road, #17-03 Chinatown Point, Singapore 059413](#). Please direct all correspondence to our new address.***

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Best Regards,

Sharon

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0979 / Fax: 6538 3708

Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** 29 April 2020 09:50

**To:** Accident <[accident@kscgp.com](mailto:accident@kscgp.com)>; Elizabeth Chew <[elizabeth.chew@sg.cntaiping.com](mailto:elizabeth.chew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** O/R: SNM20D201351/GBE2010H/ELIZABETH - URGENT - 1st Notice to Conduct Pre-Repair Survey - Your insured: GBE 2010H, Our Ref: SKG 6826C/VG/ms/sl

Dear Elizabeth,

Please conduct PRS SKG6826C.

Note : officer in charge – Elizabeth 63896172

\*\*\* Kindly quote our reference number when replying.

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Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Accident <[accident@kscgp.com](mailto:accident@kscgp.com)>

**Sent:** Wednesday, April 29, 2020 9:41 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: URGENT - 1st Notice to Conduct Pre-Repair Survey - Your insured: GBE 2010H, Our Ref: SKG 6826C/VG/ms/sl

Dear Sirs,

We refer to the above matter, and to your email of even date.

We are instructed to clarify that our client's vehicle number is SKG 6826C. We apologise for any inconvenience caused.

Kindly confirm whether you wish to carry out the pre-repair inspection of our client's vehicle as soon as possible.

***N.B.: Please note that we have moved to 133 New Bridge Road, #17-03 Chinatown Point, Singapore 059413. Please direct all correspondence to our new address.***

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Thank you.

Kind regards,

Myra

for and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

133 New Bridge Road

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0981 / Fax: 6538 3708

Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Tuesday, 28 April, 2020 11:26 PM

**To:** Accident

**Subject:** FW: URGENT - 1st Notice to Conduct Pre-Repair Survey - Your insured: GBE 2010H, Our Ref: SKG 6828C/VG/ms/sl

Dear All,

Please confirm your vehicle number.

**NOTICE :**

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Thank you  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Accident <[accident@kscgp.com](mailto:accident@kscgp.com)>

**Sent:** Tuesday, April 28, 2020 5:12 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** URGENT - 1st Notice to Conduct Pre-Repair Survey - Your insured: GBE 2010H, Our Ref: SKG 6828C/VG/ms/sl

Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

***N.B.: Please note that we have moved to [133 New Bridge Road, #17-03 Chinatown Point, Singapore 059413](#). Please direct all correspondence to our new address.***

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Best Regards,

Sharon

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0979 / Fax: 6538 3708

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