

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, June 22, 2020 4:06 PM
To: City Auto
Cc: Admin A
Subject: Reject TP claim - SMQ2599H Your ref: YP3996B Our ref: SMQ2599H D.O.A: 28/04/2020
*** LKK REF: CC6/CTI20005496/Kka3

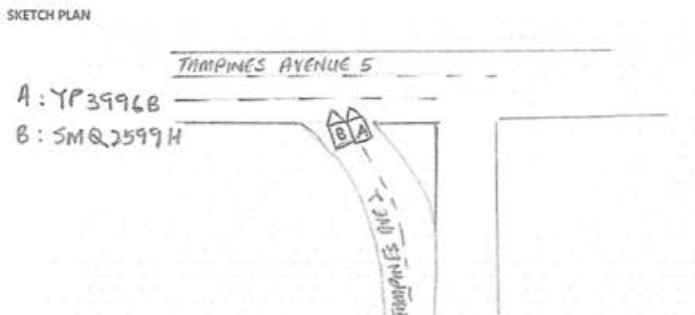
WITHOUT PREJUDICE

Dear Vronica,

We refer to the above matter.

We append below our Insured's statement for your easy reference:

SKETCH PLAN



A: YP3996B
B: SMQ2599H

TAMPINES AVENUE 5

TAMPINES AVE 2

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 28/04/2020 at 21.45 hours, I was driving my vehicle
YP3996B along Tampines Ave 2 towards Tampines Ave 5.
At the junction of Tampines Ave 5, I was checking the
on coming traffic.
Vehicle SMQ2599H was driving beside my vehicle.
Suddenly vehicle SMQ2599H drive towards my vehicle and
hit onto my vehicle left side. No one was injured.

Based on the accident video, we are of the view that liability is down against your client as the third party driver should stay behind the broken white stripped lines so as not to cause obstruction to the main road.

As such, we have our principal's instruction to reject the claim and we are unable to look into your client's claim.

We will now close the matter at our end.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, June 22, 2020 12:29 PM

To: City Auto <cityauto@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Liability for SMQ2599H Your ref: YP3996B Our ref: SMQ2599H D.O.A: 28/04/2020 *** LKK
REF: CC6/CTI20005496/Kka3

WITHOUT PREJUDICE

Dear Vronica,

We refer to the above matter and our e-mail below.

Strictly without admission of liability whatsoever, we are withdrawing our proposal on liability for 50% basis.

We are pending for approval from our principal and will revert accordingly.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>
Sent: Tuesday, June 16, 2020 2:08 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Liability for SMQ2599H Your ref: YP3996B Our ref: SMQ2599H D.O.A: 28/04/2020 *** LKK
REF: CC6/CTI20005496/Kka3
Importance: High

Dear Khanchna,

Please refer to below email.

Our client want to request 80% liability for this case.

Kindly assist.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Friday, 12 June, 2020 9:31 AM
To: 'Khanchna (LKK Auto)'
Cc: 'Admin A'
Subject: RE: Liability for SMQ2599H Your ref: YP3996B Our ref: SMQ2599H D.O.A: 28/04/2020 *** LKK REF:
CC6/CTI20005496/Kka3

Dear Khanchna,

Here we attached appeal letter and video footage for above matter.

Please review and re-offer the liability as requested by our client.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Wednesday, 3 June, 2020 11:47 AM
To: City Auto
Cc: Admin A
Subject: RE: Liability for SMQ2599H Your ref: YP3996B Our ref: SMQ2599H D.O.A: 28/04/2020 *** LKK
REF: CC6/CTI20005496/Kka3

WITHOUT PREJUDICE

Dear Vronica,

We refer to the above matter and your e-mail below.

Strictly without admission of liability whatsoever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we propose 50/50 on this matter.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>
Sent: Wednesday, June 3, 2020 11:34 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Liability for SMQ2599H Your ref: YP3996B Our ref: SMQ2599H D.O.A: 28/04/2020 *** LKK
REF: CC6/CTI20005496/Kka3

Dear Khanchna,

We don't have any evidence for above-mentioned accident.

Can we settle this case liability in 50/50?

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Wednesday, 3 June, 2020 11:13 AM
To: City Auto
Cc: Admin A
Subject: RE: Liability for SMQ2599H Your ref: YP3996B Our ref: SMQ2599H D.O.A: 28/04/2020 *** LKK REF:
CC6/CTI20005496/Kka3

Without Prejudice

Dear Vronica,

We refer to the above matter.

Please be informed that liability is unclear for this matter.

We would like to request a copy of accident video/police investigation result/independent witness SD/accident scene photos (if any).

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>
Sent: Wednesday, June 3, 2020 10:21 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: Liability for SMQ2599H Your ref: YP3996B Our ref: SMQ2599H D.O.A: 28/04/2020 *** LKK
REF: CC6/CTI20005496/Kka3

Dear Sir,

Please let us know the status for above-mentioned claim.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 13 May, 2020 11:06 AM
To: City Auto; Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Liability for SMQ2599H Your ref: YP3996B Our ref: SMQ2599H D.O.A: 28/04/2020 *** LKK
REF: CC6/CTI20005496/Kka3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Wednesday, 13 May 2020 11:02 AM

To: Diana (LKK Auto)

Cc: Admin-D (LKKAuto); Admin A; assignments

Subject: Liability for SMQ2599H Your ref: YP3996B Our ref: SMQ2599H D.O.A: 28/04/2020

Dear Diana,

Please let us know what is the liability for this case.

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Thursday, 30 April, 2020 12:29 PM

To: 'Diana (LKK Auto)'

Cc: 'Admin-D (LKKAuto)'; 'Admin A'; 'assignments'

Subject: RE: Arrange survey on SMQ2599H Thitd party : China Taiping (New Case)

Dear Diana,

Please find attachment of GIA report.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Diana (LKK Auto) [<mailto:diana@lkkauto.com>]
Sent: Thursday, 30 April, 2020 12:24 PM
To: City Auto
Cc: Admin-D (LKKAuto); Admin A; assignments
Subject: RE: Arrange survey on SMQ2599H Thitd party : China Taiping (New Case)

Dear Sir,

Kindly provide us GIA report.

Thank You.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 30 April 2020 9:54 AM
To: City Auto <cityauto@singnet.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: Arrange survey on SMQ2599H Thitd party : China Taiping (New Case)

Dear Vronica,

Thank you for the assignemnt.

Dear Mei Kwan,

Kindly assist.

Talk to : Vronica

Veh : In

Sur : Kenneth

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Thursday, 30 April 2020 9:31 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Arrange survey on SMQ2599H Thitd party : China Taiping (New Case)

Hi Office-in-charge,

Kindly arrange survey on following vehicle:

TP Survey,

Your vehicle : YP3996B (China Taiping)

Our vehicle : SMQ2599H

D.O.A : 28/04/2020

LOCATION : BLK 160, Sing Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

