

Mei Kwan (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 4 May 2020 8:17 AM
To: Mei Kwan (LKKAuto); Khanchna (LKK Auto)
Subject: RE: SNM20D201846/YP3996B/PAULINE - Accident Involving YP3996B (OI : CTI - TBA) and SMQ2599H (TP : LKK REF - CC6/CTI20005496/Kka3) on 28.04.2020
Attachments: YP3996B - oi report.pdf
Categories: HMK

Dear Mei Kwan,

Oi report attached.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI
Sent: Saturday, May 2, 2020 9:46 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D201846/YP3996B/PAULINE - Accident Involving YP3996B (OI : CTI - TBA) and SMQ2599H (TP : LKK REF - CC6/CTI20005496/Kka3) on 28.04.2020

Dear Pauline,

Please assist LKK.

Note : officer in charge – Pauline 63896541

*** Kindly quote our reference number when replying.

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Thank you.

Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, April 30, 2020 1:25 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP3996B (OI : CTI - TBA) and SMQ2599H (TP : LKK REF - CC6/CTI20005496/Kka3) on 28.04.2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s City Auto Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)