

Khanchna (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, June 22, 2020 12:14 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: SNM20D201846/YP3996B/PAULINE - Accident Involving YP3996B (OI : CTI - TBA) and SMQ2599H (TP : LKK REF - CC6/CTI20005496/Kka3) on 28.04.2020

Dear KhanChna

Base on the video footage provided, Third party had crossed the double stripped white line thus causing insured to hit onto him.

Third party should stay behind the stripped white link so as not to cause obstruction to the main road.

Please reject the case.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, June 12, 2020 1:35 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D201846/YP3996B/PAULINE - Accident Involving YP3996B (OI : CTI - TBA) and SMQ2599H (TP : LKK REF - CC6/CTI20005496/Kka3) on 28.04.2020

Dear Ms. Pauline,

We refer to the above matter and attachments herein.

Based on all documents at hand and third party's accident video, we are of the view that our Insured had collided onto stationary Third party vehicle.

As such, liability is down against Insured.

Kindly let us have your approval/views please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, May 4, 2020 8:17 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SNM20D201846/YP3996B/PAULINE - Accident Involving YP3996B (OI : CTI - TBA) and SMQ2599H (TP : LKK REF - CC6/CTI20005496/Kka3) on 28.04.2020

Dear Mei Kwan,

Oi report attached.

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Thanks.

Pauline Tham
Senior Executive
Claims Department

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3 Anson Road #16-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI
Sent: Saturday, May 2, 2020 9:46 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D201846/YP3996B/PAULINE - Accident Involving YP3996B (OI : CTI - TBA) and SMQ2599H (TP : LKK REF - CC6/CTI20005496/Kka3) on 28.04.2020

Dear Pauline,

Please assist LKK.

Note : officer in charge – Pauline 63896541

*** Kindly quote our reference number when replying.

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Thank you.
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, April 30, 2020 1:25 PM

To: Claims Dept of CTI <claimsdept@sg.entaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP3996B (OI : CTI - TBA) and SMQ2599H (TP : LKK REF - CC6/CTI20005496/Kka3) on 28.04.2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s City Auto Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)