

## LKK Paya Ubi

---

**From:** Bryan Ang (LKKAuto) <bryanang@lkkauto.com>  
**Sent:** Thursday, 30 April 2020 10:54 AM  
**To:** LKK Paya Ubi  
**Subject:** FW: MOBILE REPORTIN ON NON REPORTING ACCIDENT - CLAIM # 9454420783SG

Policy number see below. Tks.

Best Regards,  
**Bryan Ang**  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Gan, Angiegeokling <Angiegeokling.Gan@aig.com>  
**Sent:** Thursday, 30 April 2020 10:20 AM  
**To:** Bryan Ang (LKKAuto) <bryanang@lkkauto.com>  
**Cc:** Tan, Mary <Mary.Tan@aig.com>  
**Subject:** RE: MOBILE REPORTIN ON NON REPORTING ACCIDENT - CLAIM # 9454420783SG

Dear Bryan,

Policy number 2100283726.

Thank you.

Best Regards,

**Angie Gan**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #10-16, Singapore 079120  
Tel +(65) 6419 1013  
[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.sg](http://www.aig.sg)

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)**

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]  
**Sent:** Thursday, April 30, 2020 10:17 AM  
**To:** Gan, Angiegeokling <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>

Cc: Tan, Mary <Mary.Tan@aig.com>

Subject: [EXTERNAL] Re: MOBILE REPORTIN ON NON REPORTING ACCIDENT - CLAIM # 9454420783SG

This message is from an external sender; be cautious with links and attachments.

Dear Angie

My counter staff are doing the report now however insured did not have his policy certificate with him. Can you provide his policy number to enable the filing of the report.

Bryan Ang  
LKK Auto Consultants Pte Ltd

On 30 Apr 2020, at 09:46, Gan, Angiegeokling <Angiegeokling.Gan@aig.com> wrote:

Hi Bryan,

Please advise if report has been done.

Thank you.

Best Regards,

Angie Gan  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #10-16, Singapore 079120  
Tel +(65) 6419 1013  
[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.sg](http://www.aig.sg)

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)**

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Tan, Mary  
**Sent:** Wednesday, April 29, 2020 10:24 AM  
**To:** Gan, Angiegeokling <Angiegeokling.Gan@aig.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>  
**Subject:** RE: MOBILE REPORTIN ON NON REPORTING ACCIDENT - CLAIM # 9454420783SG

Name of the person going down to meet Mr. Gay given to him or not ? to assure him as he is 72 years old tend to be wearied.

Tan Mary  
AIG  
Complex Claims Manager  
Claims Department

AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1879

[Mary.tan@aig.com](mailto:Mary.tan@aig.com)

<image001.png>

**Follow us:**

<image002.png> <image003.png>

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)**

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Gan, Angiegeokling  
**Sent:** Wednesday, 29 April, 2020 9:46 AM  
**To:** Bryan Ang (LKKAUTO)  
**Cc:** Tan, Mary  
**Subject:** RE: MOBILE REPORTIN ON NON REPORTING ACCIDENT - CLAIM # 9454420783SG

Hi Bryan,

Noted and thanks for your assistance.

We shall await your further updates.

Best Regards,

**Angie Gan**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #10-16, Singapore 079120  
Tel +(65) 6419 1013  
[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.sg](http://www.aig.sg)

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)**

**IMPORTANT NOTICE:**



*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]  
**Sent:** Wednesday, April 29, 2020 9:31 AM  
**To:** Gan, Angiegeokling <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>  
**Cc:** Tan, Mary <[Mary.Tan@aig.com](mailto:Mary.Tan@aig.com)>  
**Subject:** [EXTERNAL] RE: MOBILE REPORTIN ON NON REPORTING ACCIDENT - CLAIM # 9454420783SG

This message is from an external sender; be cautious with links and attachments.

Dear Both

My colleague will be going down to meet insured this morning for the accident reporting. FYI.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Gan, Angiegeokling <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>  
**Sent:** Tuesday, 28 April 2020 8:55 AM  
**To:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Cc:** Tan, Mary <[Mary.Tan@aig.com](mailto:Mary.Tan@aig.com)>  
**Subject:** RE: MOBILE REPORTIN ON NON REPORTING ACCIDENT - CLAIM # 9454420783SG

Dear Bryan,

Please refer attached TP's report on circumstances of accident.

Our insured's contact number is 97848011 – Mr Gay Beng Toong.

I just spoke to him and informed that someone will be calling him to make appointment. He requested for a text message prior calling as he does not answer phone calls from unknown numbers.

Please let me know if you need any other information.

Thank you.

Best Regards,

**Angie Gan**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #10-16, Singapore 079120

Tel +(65) 6419 1013

[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.sg](http://www.aig.sg)

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)**

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Tan, Mary

**Sent:** Monday, April 27, 2020 6:51 PM

**To:** Gan, Angiegeokling <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>; [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)

**Subject:** MOBILE REPORTIN ON NON REPORTING ACCIDENT - CLAIM # 9454420783SG

**Importance:** High

Dear both,

Reference to respective telephone conversation this evening, 27 April 2020.

To – Angie,

Please provide LKK/Bryan Ang the contact details and TP accident report on “circumstance of accident” only because of PDPA we are unable to furnish TP’s personal information.

To – Bryan,

You may liaise with Angie for any information needed to assist **you** to assist **us** on mobile reporting for this **isolated case** of non-reporting accident **in view of pandemic COvid-19** that the Senior Citizen are advised to not to leave home.

Our Insured is a 72 year old now.

Thank you for your kind assistance and proposal to have this move on.

Tan Mary

AIG

Complex Claims Manager

Claims Department

AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1879

[Mary.tan@aig.com](mailto:Mary.tan@aig.com)

<image001.png>

Follow us:



<image002.png> <image003.png>

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)**

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.