

**Asher Sng (LKKAuto)**

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**From:** Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)  
<OngHuaYen@smrt.com.sg>  
**Sent:** Friday, 19 June 2020 6:05 PM  
**To:** Admin A; CS A Team  
**Cc:** Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** OUR REF:BUS/04/20/5007 - ACCIDENT ON 03/04/20 INVOLVING SMB1622J AND SLL4196L ALONG AFTER BS:07361-LAVENDER STREET-BEFORE KALLANG BAHRU  
**Attachments:** BUS 04 20 5007 INV.pdf; BUS 04 20 5007 LTA.pdf; BUS 04 20 5007 SAS.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1622J. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,150.00
Loss of Use	\$1,375.00 ( 5 days x \$275.00 )
LTA search fee	\$7.00
<b>Total</b>	<b>\$2,532.00</b>

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards  
Hua Yen

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 1622J** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 1622J** that was damaged pursuant to the accident which occurred on **03/04/2020** (date) along **AFTER BS:07361-LAVENDER STREET-BEFORE KALLANG BAHRU**(location) involving vehicle no/s **SLL 4196L** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT BUSES LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of December (month) 2021 (year)

 

Signed by "the third party claimant"  
(with chop if applicable)

 

Signed by "the workshop" (with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,150.00 (Repair Cost), S\$1,250.00 (Loss of Rental/Use), S\$7.00 (Disbursement) for vehicle no. SMB 1622J that was damaged pursuant to the accident which occurred on 03/04/2020 (date) along AFTER BS:07361-LAVENDER STREET-BEFORE KALLANG BAHRU (location) involving vehicle no/s SLL 4196L. This is pursuant to the inspection conducted on 30/04/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SMB 1622J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMB 1622J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of December (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140



SMRT Automotive Services Pte Ltd  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV200600173  
Date : 15.06.2020  
Vehicle No. : SMB1622J  
Your Ref No. : BUS/04/20/5007  
Our Ref No. : 24106753  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) %	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 1,150.00

GRAND TOTAL \$ 1,150.00

Remark :

Make/Model : MAN A22  
Accident Date : 03.04.2020

### Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*

Koo Yew Chung (UIC 116, 2020-01-13) SMRT-31

Authorised Signature  
for SMRT Automotive Services Pte Ltd

## Enquire Transaction History

### Transaction History Details

Log Date/Time: 08 Apr 2020 / 16:38:34

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SLL4196L

Transaction Type: 18.32 Insurance Enquiry  
(GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH  
BINTE ABDUL HALIL

Business Transaction Reference No.: 20200408163834096842

Search Date / Time: 03 Apr 2020 08:00:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 10 June 2021 1:41 PM  
**To:** annitha19@hotmail.com  
**Subject:** ACCIDENT INVOLVING SLL 4196L AND SMB 1622J ON 03/04/2020

**Our Ref: CC3/AIG20005486/Qea3**

10 JUNE 2021

**ANNITHA D/O ANNATHURAI**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLL 4196L AND SMB 1622J ON 03/04/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## Print Received Message

This mail is associated with :

**\*SMB1622J (1495944715SG)**

**[SLL4196L]**

TP

SMRT BUSES LTD

Apr 3 2020 8:00AM

[ANNITHA D/O ANNATHURAI]

SMRT Automotive Services Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 26/07/2021 15:34 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2407.00) - SMB1622J - Claim Handler: MdNoor, Norsiah

Approved:2407.00.