

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 11 May, 2020 4:22 PM
To: annitha annathurai
Cc: Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)
Subject: RE: Pictures of accident vehicle SLL4196L - LKK REF CC3/AIG20005486/Qha3
Attachments: PHOTOS.pdf

Dear Mdm Annitha,

We refer to your below email and the contents were noted and we apologize for the inconvenience caused.

Alternatively, you may visit the AIG website to lodge an online accident report as per below link and choose "Reporting Only":

<https://online.aig.com.sg/AIGSingapore/apps/services/www/AIGSG/desktopbrowser/default/AIGSG.html#accident-report-claim>

Please let us know if you encounter any difficulties along the process.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: annitha annathurai [mailto:annitha19@hotmail.com]
Sent: Monday, 11 May, 2020 4:09 PM
To: Vic (LKKAUTO)
Subject: Fw: Pictures of accident vehicle SLL4196L

This is the bill.

Also, I work in the emergency department as a doctor and m working in high risk zone related to covid as such its best I do not go physically to submit my gia report.

Pls do advice if I still need to submit a gia report.

Thank you.

Annitha

From: annitha annathurai <annitha19@hotmail.com>
Sent: Monday, May 11, 2020 3:26 PM
To: vicalpeh@lkkauto.com <vicalpeh@lkkauto.com>
Subject: Fw: Pictures of accident vehicle SLL4196L

Resending.

From: annitha annathurai <annitha19@hotmail.com>
Sent: Sunday, May 10, 2020 10:20 PM
To: vicalpeh@lkkauto.com <vicalpeh@lkkauto.com>
Subject: Fw: Pictures of accident vehicle SLL4196L

Hi sir,

I received the mail on 6th May .

It has been almost impossible to submit claims to Aig SG which i had tried several times on 3rd Apeil after the accident and then I tried again 1 week later and gave up bec the app kept closing , via phone no one was working due to the CB situation.

The accident happenes on lavender street at 8.20am.

I had tried to squeeze in to the filter lane on the right but as there was not much space i waited for bus infront to move when traffic light changes. However as i was too close when the bus started moving, it rolled back slightly and hit my left side mirror as i was too close.

There waw no damage to the back of the bus.

The driver was mandarin speaker amd liased in mandarin with his supervisor and we left.

I went to suzuki repair place at 2 pandan cresent the same day to arrange for side mirror to be replaced. This was done the following week. It cost \$843 which i decided not to claim.

So i did not hit the bus but rather i was top closed and the roll back of bus broke my side mirror.

I have attached here the pictures.

Thank you.

Annitha
97898165

From: Annitha DO Annathurai (SingHealth - EM) <annitha.annathurai@singhealth.com.sg>
Sent: Saturday, May 9, 2020 10:07 AM
To: annitha19@hotmail.com <annitha19@hotmail.com>
Subject: Pictures of accident

Sent from my Samsung Galaxy smartphone.



PATIENTS. AT THE HEART OF